



Goa University

Taleigao Plateau, Goa - 403 206
Tel: +91-8669609048
Email: registrar@unigoa.ac.in
Website: www.unigoa.ac.in

Date: 30.11.2023

(Accredited by NAAC)

GU/Acad -PG/BoS -NEP/2023/490

Ref: GU/Acad –PG/BoS -NEP/2022/339/1 dated 18.08.2022 GU/Acad –PG/BoS -NEP/2023/146/2 dated 21.06.2023

CIRCULAR

In supersession to the above referred Circulars, the updated approved Syllabus of the **Master of Commerce (M.Com.)** Programme with following changes is enclosed.

1. Added Research Specific Elective Course, COM-605 – Data Insights and Analytics

The Dean/ Vice-Deans of the Goa Business School/ Principals of Affiliated Colleges offering the **Master of Commerce** Programme are requested to take note of the above and bring the contents of the Circular to the notice of all concerned.

(Ashwin Lawande)
Assistant Registrar – Academic-PG

To,

- 1. The Dean, Goa Business School, Goa University.
- 2. The Vice-Deans, Goa Business School, Goa University.
- 3. The Principals of Affiliated Colleges offering the M.Com. Programme.

Copy to:

- 1. The Chairperson, Board of Studies in Commerce PG.
- 2. The Programme Director, Commerce Discipline, Goa University.
- 3. The Controller of Examinations, Goa University.
- 4. The Assistant Registrar, PG Examinations, Goa University.
- 5. Directorate of Internal Quality Assurance, Goa University for uploading the Syllabus on the University website.

Goa University

P.O. Goa University, Taleigao Plateau, Goa 403 206, India

Course Structure and Syllabus of M.Com Programme offered under OA 35 w.e.f the Academic Year 2022-23

Course Structure and Syllabus of M.Com. Programme Offered in Commerce, Goa Business School, and Affiliated Colleges under **OA 35** from the Batch Admitted in the Academic Year 2022-23 onwards.

A BRIEF DESCRIPTION OF THE PROGRAMME

The 2-year Master of Commerce Programme under the Semester-wise Choice Based Credit System (CBCS) is offered to provide extensive specialized knowledge in different domains of Commerce and Business for inculcating multiple appropriate skills and ethical values in the students. More specifically, the Programme aims to develop the human potential to serve various fields of the teaching profession and also to serve for research in the social sciences, thereby helping for the needs of industry at micro and macro levels.

OBJECTIVES OF THE PROGRAMME

- 1. To provide conceptual knowledge and its applications in various areas of commerce discipline.
- 2. To facilitate the students' various opportunities to study the professional courses in parallel with Commerce discipline.
- 3. To provide the knowledge to the students to become growth agents in various fields, namely, academics, businesses/industries, government, and also as entrepreneurs.

ELIGIBILITY AND ADMISSION PROCEDURE

Eligibility for admission to M. Com Programme is based on the Goa University Ordinance [*OA-20.6.7 Goa Business School (c)*], and the admission is based on the Common Entrance Examination conducted by the Goa University. The candidates admitted are expected to possess the basic knowledge in the Commerce Courses covered at the Degree level.

PROGRAMME OUTCOME

- 1. Enhancing the knowledge horizon enables the learners to conduct successful research and pursue academic or professional careers.
- 2. Developing Problem Analysis Skills and knowledge and applying the same in a real-life situation.
- 3. Using research knowledge and aptitude acquired in the course of study for solving socially relevant problems.
- 4. Understanding the role and applicability of knowledge acquired in the context of society, environment, and sustainable development sticking on to the ethics and values.
- 5. Developing effective communication skills and ability to work in teams by strengthening group dynamics.
- 6. Fostering the ability to engage in lifelong learning, demonstrating empathetic social concern, and contributing to the nation's development by using awareness gained on various issues.

Semester 1

Code No	Name of the Course	Credits
COM-500	Advanced Financial Management	4
COM-501	Capital Markets and Stock Exchange Operations	4
COM-502	Entrepreneurship and Venture Capital	4
<u>COM-503</u>	Organizational Behaviour	4
	ACCOUNTING AND FINANCE	
<u>COM-521</u>	Advanced Corporate Accounting	4
<u>COM-522</u>	Financial Services Operations	4
	BUSINESS MANAGEMENT	
<u>COM-523</u>	Human Resource Management	4
<u>COM-524</u>	Strategic Management	4

Semester 2

Code No	Name of the Course	Credits
<u>COM-504</u>	Marketing and Consumer Behaviour	4
<u>COM-505</u>	Management of Mutual Funds	4
<u>COM-506</u>	Security Analysis and Portfolio Management	4
<u>COM-507</u>	Financial Derivatives	4
	ACCOUNTING AND FINANCE	
<u>COM-525</u>	Direct Taxes	4
<u>COM-526</u>	Cost and Management Accounting	4
	BUSINESS MANAGEMENT	
<u>COM-527</u>	Advertising and Sales Management	4
<u>COM-528</u>	Business Environment and International Trade	4

Semester 3

Code No	Name of the Course	Credits
COM-600	Research Methodology	4
<u>COM-601</u>	Basic Econometrics	4
COM-602	Qualitative Research	4
	ACCOUNTING AND FINANCE	
COM-621	Corporate Valuation	4
COM-622	Corporate Mergers and Acquisitions	4
COM-623	Indirect Taxes	4
<u>COM-624</u>	Financial Risk Management	4
COM-625	Treasury and Forex Management	4
<u>COM-626</u>	Cost Management and Control	4
	BUSINESS MANAGEMENT	
<u>COM-627</u>	Banking and Financial Institutions	4
<u>COM-628</u>	Insurance Management	4
COM-629	International Marketing	4
COM-630	Retail Marketing	4
COM-631	Customer Relationship Management	4
<u>COM-632</u>	Travel and Tourism Management	4

Semester 4

Code No	Name of the Course	Credits
COM-603	Advanced Econometrics	4
COM-604	Business Analytics	4
<u>COM-605</u>	Data Insights and Analytics	4
COM-651	Dissertation	16

Semester I

Name of the : Master of Commerce [M.Com]
Programme

Programme Course Code Title of the Course Number of Credits Effective from AY Prerequisites for the course: Objective:	: 04 : 2022 – 2023	
	process to enhance shareholders' wealth.3. To understand the techniques of financial management and methods in financial decision-making.	d apply the
Content:	Unit 1 Introduction to Financial Management Introduction – Meaning and Definition - Goals of Financial Management - Finance Functions - Interface between Finance and Other Business Functions – Time Value for Money (Theory Only)	
	Financing and Investment Decisions COST OF CAPITAL - Meaning of Cost of Capital - Cost of Different Sources of Finance - Weighted Average Cost of Capital (Including Problems) LEVERAGES - Operating Leverage - Application of Operating Leverage - Financial Leverage - Combined Leverage (Including problems). CAPITAL STRUCTURE - Introduction - Factors affecting Capital Structure - Theories of Capital Structure (Theory Only). CAPITAL BUDGETING - Introduction - Capital Budgeting Process - Investment Evaluation - Appraisal Criteria - Capital Budgeting Techniques. (Including problems). RISK ANALYSIS IN CAPITAL BUDGETING - Risk-adjusted Discount Rate - Certainty Equivalent Approach - Probability Distribution Approach -Sensitivity Analysis - Scenario Analysis - Simulation Analysis - Decision Tree Approach (Including problems). Unit 3	
	Working Capital Management WORKING CAPITAL-Meaning- Operating Cycle - Determinants of Working Capital - Approaches for Working Capital Management - Estimation of Working Capital - Working Capital and Bank Finance. [Includes practical problems]. CASH MANAGEMENT - Motives for Holding Cash - Objectives of Cash Management - Models for determining Optimal Cash Needs - Cash Planning - Cash Forecasting and Budgeting. [Includes practical problems]. RECEIVABLES MANAGEMENT: Introduction - Costs associated with maintaining Receivables - Credit Policy Variables - Evaluation	

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	of Credit Policy [Includes practical problems]. INVENTORY MANAGEMENT: Purpose of Inventory - Costs Associated with Inventories - Inventory Management Techniques - Importance of Inventory Management Systems [Includes practical problems]. Unit 4 Dividend Decisions Dividend Decisions —Factors influencing Dividend Decision-Types of Dividend-Stock Split-Reverse Split-Theories of Dividends — Relevance Models — Gordon's Model — Walter's Model — Irrelevance Model - Miller and Modigliani Model - [Includes practical problems].	
Pedagogy:	Lecture/ Classroom Discussion/ Presentation/ Case Study/ Group Project or a combination of some of these. Sessions shall be interactive to enable peer group learning. Practical problems may be solved using available open source software.	
References/ Readings	 Brealey and Meyers: Principles of Corporate Finance; Tata McGraw Hill, New Delhi, 12th Edition, 2018 Chandra, Prasana: Financial Management; Tata McGraw Hill, New Delhi, 10th Edition, 2019 Gitman, L.J: Principles of Managerial Finance; Addison Wasley, 13th Edition, 2017 Keown, Martin, Petty and Scott (Jr): Financial Management; Principles and Applications; Prentice Hall of India, New Delhi, 10th Edition, 2009 Khan, M.Y & Jain, P.K.: Financial Management; Tata McGraw Hill, New Delhi. 8th Edition, 2018, Kishore Ravi, M: Financial Management; Taxman, 8th Edition, 2020 Pandey, I. M.: Financial Management; Vikas Publishing House, New Delhi, 12th Edition, 2021 Vanhorne, James C: Financial Management and Policy; Prentice Hall of India, New Delhi, 13th Edition, 2015 Online Resources: https://www.icai.org/new_post.html?post_id=16954 https://www.icsi.edu/media/webmodules/FINANCIAL_AN D_STRATEGIC_MANAGEMENT.pdf https://icmai.in/upload/Students/Syllabus2016/Inter/Pap er-10-Feb-2022.pdf 	
Course Outcomes	CO1: Gain expert knowledge of principles and concepts used in finance; CO2: Be able to find out the best course of action among several financial options; CO3: Gain the understanding to apply financial concepts and principles in the overall management of an enterprise; CO4: Learn to manage the short-term resources of a business firm.	

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: Master of Commerce [M.Com] Name of the

Programme

Course Code : COM-501

Title of the Course : Capital Markets and Stock Exchange Operations

Number of Credits : 4

Fffective from AY : 2022 – 2023

Effective from AY	: 2022 – 2023	
Prerequisites for the	NIL	
course:		
Objective:	The objective of the course is to enable students to develop a com	prehensive
	knowledge of the Indian stock markets and their operations.	
Content:	Unit 1	16 Hours
Content.	Introduction to Capital Markets	10 HOUIS
	An overview of Indian Securities Market, Primary Market -	
	Meaning – Book Building Process– Functions, Intermediaries,	
	Role of Primary Market – Methods of floatation of Capital –	
	problems of New Issues Market –IPO's –Investor protection in the	
	primary market – recent trends in the primary market – SEBI	
	measures for the primary market.	
	Secondary Market: Meaning, Nature, Functions of Secondary	
	Market – Organization and Regulatory Framework for stock	
	exchanges in India – Defects in working of Indian stock exchanges	
	 SEBI measures for the secondary market –Listing of Securities: 	
	Meaning – Merits and Demerits – Listing requirements,	
	procedure, fee – Listing of the rights issue, bonus issue, further	
	issue – Listing conditions of BSE and NSE – Delisting	
	Unit 2	16 Hours
	Trading and Settlement in Indian Stock Exchanges	
	Indian Stock Exchanges: BSE – Different trading systems – Share	
	groups on BSE – BOLT System – Bulk deals – Block deals – Short	
	Selling – Margin Trading – BSE SME Platform. NSE – Market	
	segments – NEAT system options – Market types, order types,	
	and books – Market phases – Limited physical market, Block	
	trading session - Clearing and Settlement systems in Indian Stock Exchanges - Introduction – Transaction Cycle – Settlement	
	Agencies – Clearing & Settlement Process – Different Types of	
	Settlements – Rolling Settlement – Pay in and pay out –Demat	
	settlement – Physical settlement – Funds settlement – Valuation	
	debit – Valuation price – Shortages –Auctions – Risks in	
	settlement – Penalties.	
		16 Hours
	Stock Market Indices	
	Stock Market Index – Meaning – Purpose and Consideration in	
	developing index –Methods(Weighted Aggregate Value method,	
	Weighted Average of Price Relatives method, Free Float method)	
	 BSE Sensex –Scrip selection criteria – Construction – BSE 	
	Investment Strategy Indices – BSE Thematic Indices – BSE	
	Sectoral Indices - NSE indices – S&P CNX Nifty – Scrip selection	
	criteria – Construction – International Financial Markets – Euro	
	Market – Asian Market – Important Global, Regional and National	
	Stock Market Indices.	

Pedagogy:	Unit 4 Risk Management and Surveillance System in Indian Stock Exchanges Risk Management system in BSE &NSE – Margins – Exposure limits – Surveillance system in BSE &NSE –Circuit breakers – Surveillance activities – Online surveillance – off-line surveillance – Rumour verification –Risk management – Risk containment measures – Settlement guarantee Mechanism – Asset/capital adequacy –margins – Inspection of books and investigation – Penal Charges and online monitoring The teaching pedagogy of this course shall include the combination of the following: Interactive Lectures/Discussions/ presentations/case studies/ individual or group projects/ assignments/Class activities or a combination of some of these.	12 Hours
	The sessions shall be interactive to enable peer group learning.	
References/ Readings	 Capital Market (Dealers) Module, Workbook from NSE Financial Markets: A Beginners' Module, Workbook from NSE, 2022. P R Joshi, <i>Global Capital Markets – shopping for finance</i>, Tata Mc Graw Hill , Publised 1997 Prasanna Chandra, <i>Investment Analysis and Portfolio Management</i>, McGraw Hill India, 5th Edition, 2017. Prasanna Chandra, <i>Investment Analysis</i>, Tata McGraw Hill, 6th Edition, 2021 Punithavathy Pandian <i>Security Analysis and Portfolio Management</i>, Vikas Publishing House Pvt. Ltd., 2nd Edition, 2012 Sanjeev Agarwal, <i>A Guide to Indian Capital Market</i>, Bharat Publishers, 1st Edition, 2000 V. A. Avadhani, <i>Investment and Securities Market in India</i>, Himalaya Publishing House, 10th Edition, 2017 Www.bseindia.com www.nseindia.com www.nseindia.com www.nseindia.com www.economictimes.com www.financialexpress.com www.equitymaster.com www.myiris.com 	
Course Outcomes	Upon completion of this course, the student shall be able CO1: To understand the theoretical background of the Indian Capital markets. CO2: To learn the trading system in Indian stock exchanges. CO3: To learn the clearing and settlement system in Indian stock exchanges CO4: To discuss the Indian stock market indices and learn to calculate the same. CO5: To explore the risk management and surveillance system in Indian stock exchanges.	

Name of the Programme : Master of Commerce [M.Com]

Course Code : COM-502

Title of the Course : Entrepreneurship and Venture Capital Financing Number of Credits : 4

Effective from AY : 2022 – 2023

Decree is the facility	: 2022 – 2023	
Prerequisites for the	NIL	
course: Objective:	This paper provides students with a basic information v	wrt (1) To
Objective:	identify the origin, development, and growth of entrepreneumakes India different, the role and importance of creativity, growand the vicious circle of poverty, and (2) To analyze the evolution capital financing over the years, identify various legal structure capital firms, and basics about the regulatory environment, (3) potential business ideas, preparing a successful business plan, a methods used for business valuation, and (4) To assess different s cycles and how venture capitalists carry out financing, vent scenario including the exit strategy.	rship, what wth agents, of venture of venture To evaluate and various tages of life
Content:	Unit 1	15 Hours
	Introduction to Entrepreneurship Economic and Business status of India and the world [ancient — classical — neo-classical — modern] — What makes India different — Origin, development, growth and present status of entrepreneurship — Role of Growth Agents — Entrepreneur, entrepreneurship and enterprise — Role of Creativity — Vicious Cycle of Poverty — Imitation, Innovation, Invention and its role in socio-economic transformation — Bridging the gap between science and market place — Entrepreneurial Climate in India. Unit 2 Introduction to Venture Capital and Legal Structure Economic and Business Scenario in modern times — Pre and Post 2008 Financial Crisis and Pre and Post 2019 Pandemic Scenario.	15 Hours
	Origin, development, growth, and present status of Venture Capital – Dynamics of Venture Capital – Economic Impact of Venture Capital – Financial and Non-financial Support – Business Life Cycle and Venture Capital Life Cycle – Role played by Venture Capitalists – Deal Making Process and Corporate Governance – Role of Venture Capital Associations. The Fund Structuring and Operations – Basics [BIPA, LRS, APIAC, DTAA, GAAR] – Venture Capital Fund structures in India – What to start – Where to start.	
	Unit 3 Business Valuation Approaches Why Business Plan – How it is prepared – Do's and Don'ts of Business Plan – How the Business Plans are evaluated. Basics of Business Valuation – How start-up valuation works – Why valuation matters – How to determine valuation – Business Valuation Approaches [The Berkus Method, The Risk Factor Summation Method, The Scorecard Valuation Method, The Comparable Transactions Method, The Book Value Method, The Discounted Cash Flow Method, The First Chicago Method, The	

Vor	nture Capital Method].	
Uni	•	15 Hours
	iness Life cycles and various Strategies available	13 110013
	nificance of Business Life Cycle of Venture Capital [Who they	
	, What they do, How they do it, What Influences] – Early and	
	er stage strategies.	
	iture Capital Scenario [Global and Regional] – Recent trends	
	l outlooks – Significance of Country Attractiveness Index.	
	iture Capital Scenario [India] – Impact of Pandemic on Indian	
	nomy and Business — Significance of Infrastructure as a	
	vice (laaS), Platform as a Service (PaaS), & Software as a	
	vice (SaaS) – Significance of Start-ups – Emergence of Unicorns	
	ndia – Special governmental initiatives aimed at the socio-	
	nomic transformation.	
	lgame – What does it mean – When it is decided – How it is ne – Various exit Strategies.	
	<u>~</u>	
	tures, Case Studies, and Self-study (based on research papers	
	venture capital financing and watching educational videos on	
neg	otiation processes).	
References/	1. Andrew Metrick & Ayako Yasuda, Venture Capital & the	
Readings	Finance for Innovation, Wiley. 3 rd Edition, 2018.	
	2. Douglas J. Cumming & Sofia A. John, Venture Capital, and	
	Private Equity Contracting: An International Perspective,	
	Elsevier. 2nd Edition, 2018.	
	3. Howard Fredrick, Allan O'Conner, & Donald F. Kuratko,	
	Entrepreneurship, Cengage Learning. 5 th Edition, 2015.	
	4. Robert D Hisrich, Michael P Peters & Dean A Shepherd,	
	Entrepreneurship, McGraw Hill Education. 10 th Edition,	
	2018.	
	5. Suna Lowe Nielsen, Kim Klyver, Majbritt Rostgaard Evald,	
	& Torben Bager, Entrepreneurship in Theory and Practice:	
	Paradoxes in play. Edward Elger. 2 nd Edition, 2018.	
	6. Vasant Desai, Dynamics of Entrepreneurship	
	Development , Himalaya Publishing House. 6 th Edition,	
	2019.	
	Online Resources	
	1. https://ivca.in/ / https://nvca.org/ /	
	https://en.wikipedia.org/wiki/Venture_capital	
	2. https://www.youtube.com/channel/UCmdI-	
	Y9DGqIUzVXGZ-o1pOQ	
	3. https://libguides.stanford.edu/venture-capital-and-	
	private-equity	
	4. https://medium.com/venture-evolved/resources-for-	
	those-interested-in-venture-capital-and-private-equity-	
	3964d0734273	
	5. https://www.rug.nl/ggdc/historicaldevelopment/maddiso	
	n/?lang=en	
	6. https://www.youtube.com/watch?v=Tid0n-PdCiE	
	7. https://www.youtube.com/c/SharkTankAustralia	
	8. https://www.youtube.com/channel/UCREgA-	

	BmOocJ9Is_bZV6aJQ 9. https://www.youtube.com/channel/UCDAzmE9V4Xw5Cd Lkn3pvO3A	
Course Outcomes	Upon completion of the course, the students will be able to: CO1: Identify their role in transforming the economy to a higher level. CO2: Understand how to identify business ideas, and prepare a successful business plan. CO3: Make calculated decisions by while evaluating business plans. CO4: Apply strategic planning during different stages of the business life cycle.	

: Master of Commerce [M.Com]

Programme

Course Code

: COM-503

Title of the Course

: Organizational Behaviour

Number of Credits

: 4

Effective from AY

: 2022 – 2023

- I I I I I I I I I I I I I I I I I I I	. 2022 – 2023	
Prerequisites for the	NIL	
course:		
Objective:	1. The course teaches students about individual and group an organization.	behavior in
	2. It also provides ways to deal with the different levels of	conflict and
	manage it. In this competitive world where there is a big	
	individuals, understanding oneself and others can help advantage.	_
	3. Human behavior is unpredictable, so understanding of	ralicas and
	effects of the behavior is an essential area for individual w	
	in the community and society	no micracio
Contont	Unit 1	15 Hours
Content:		15 Hours
	Organizational Behaviour – Understanding Self	
	Organizational Behaviour— Organisational Multidiscipline —	
	Different Model of Men (Economic, Social, Organization, Self-	
	Actualization, Complex, Impulsive and Compulsive) - Individual	
	Behaviour is studied through – Perception – Personality – Values –	
	Attitudes–Motivation – Learning.	45 Harris
	Unit 2	15 Hours
	Conflict Management and Stress Management	
	Conflict Management –Define Conflict—Conflict, and	
	Competition—Changing Views of Conflict—Traditional and Current	
	views of Conflict – Nature of Conflict – Levels of Conflict – Sources	
	of Conflict – Functional and Dysfunctional Conflict – Effects of	
	Conflict —A Model of Conflict —Assertive Behaviour —	
	Interpersonal Orientation – Facilitating Smooth Relations.	
	Stress Management—Concept — Extreme Products of Stress —	
	Causes and Symptoms of Stress – Job-Related Causes of Stress – Frustration – Stress and Job Performance – Stress and Employee	
	• •	
	Health –Stress Vulnerability –Approaches to Stress Management. Unit 3	15 Hours
		13 HOUIS
	Group Behaviour and Power and Organisational Politics Group Behaviour – Group Dynamics – Definition – Properties of	
	Group –Types of Groups – Formal and Informal Groups –	
	Comparison between Formal and Informal Organisation –Nature	
	and Effect of Informal Groups—Benefits of Informal Groups —	
	Formation of Informal Leader — Identifying and Rewarding	
	Informal Leaders — Key Roles of Informal Leader -Difference	
	between Task Leadership Roles and Social Leadership Roles —	
	Multiple Informal Leaders.	
	Power and Organisational Politics —Meaning of Power —	
	Dependency in Power Relationship Sources of Power – Legitimate	
	 Reward – Coercive – Expert – Referent – Organisational Politics – 	
	Influence and Political Power.	
	innuciace and Folitical Fower.	

		5 Hours
	Counselling and Change Management	
	Counseling – Meaning – Characteristics of Counselling –	
	Managers Counselling role - Need for Counselling - Types of	
	Counselling – Directive– Non-Directive – Participative – A Contingent view.	
	Change Management –Nature of Change – Responses to Change	
	- Cost and Benefits of Change -Resistance to Change - Nature	
	and Effect –Reasons for Resistance – Types of Resistance –	
	Possible Benefits of Resistance – Implementing Change –	
	Transformational Leadership and Change –Elements of	
	Transformational Leadership –Three-stage Model of change	
	Process –Building Support for Change.	
Pedagogy:	The following methods and forms of study are used in the course	
i caagogy.	The methodology used in the class will combine lectures, applications, and case discussions.	
	 Lectures will address the assigned reading materials. The required readings, lecture notes, and the assigned home 	
	works and cases are intended to support learning	
	objectives and will prepare the students adequately for	
	the examinations.	
	 In addition to the lectures, review sessions will be 	
	scheduled to address assignments, end-of-chapter	
	questions, and, on occasion, assigned cases.	
References/	1. Aswathappa K., 'Organisational Behaviour,' Himalaya	
Readings	Publishing House, NewDelhi, 12 th Edition, 2016.	
	2. Fred Luthans, Brett C. Luthans and yle W. Luthans;	
	Organizational Behavior: An Evidence-Based Approach',	
	Information Age Publishing, India, 14 th Edition 2020.	
	3. Fred Luthans, Organizational Behavior: An Evidence-Based	
	Approach' , McGraw Hill Education, India, 12 th Edition 2017.	
	4. Gene Burton & Manab Thakur, ' <i>Management Today</i> -	
	Principles Practice,' Tata McGraw Hill Public Company Ltd., New Delhi, 1 st Edition, 2002.	
	5. Heinz Weihrich and Harold Koontz, <i>Management - A Global</i>	
	<i>Perspective</i> , Tata McGraw- Hill Publishing Company Limited, 10 th Edition, 1992.	
	6. James A.F. Stoner, R. Edward Freedom, and Daniel R. Gilbert -	
	' <i>Management</i> ,' Prentice Hill Inc., NewJersey, 6 th Edition,	
	2018.	
	7. JitS.Chandan, ' <i>Organisational Behaviour</i> ,' Vikas Publishing House, NewDelhi,	
	3 rd Edition, 2005.	
	8. John W. Newstrom, <i>Organisational Behaviour</i> , Tata McGraw-	
	Hill Publishing Company Limited, 12 th Edition, 2017.	
	Online Resources	
	Online E-Books	
	Essentials of Organizational Behaviour by Stephen P.	
	Robbins & Timoth00y A. Judge &	
	Katherine Breward	
	, 5	

- https://www.pdfdrive.com/essentials-of-organizational-behaviour-e176364014.html
- Organizational behaviour by David A. Buchanan & Andrzej A. Huczynski
 - https://www.pdfdrive.com/organizational-behaviour-9th-edition-e185313171.html
- 3. Organizational Behavior by Champoux, Joseph E. https://www.pdfdrive.com/organizational-behavior-e39632799.html
- Handbook of Principles of Organizational Behavior by Edwin Locke
 - https://www.pdfdrive.com/handbook-of-principles-of-organizational-behaviore33456714.html
- 5. Organizational Behavior by Stephen Robbins https://www.pdfdrive.com/organizational-behavior-stephen-robbins-e18717987.html
- Organizational Behaviour by V.G. Kondalkar https://www.pdfdrive.com/organizational-behavioure33408492.html

Website Links

- 1. https://www.businessmanagementideas.com/notes/man agement-notes/organizational-behaviournotes/12614
- https://www.slideshare.net/YaminiKahaliya/organisationbehavior-introduction-of-organisationbehavior-forbbabcom-students
- 3. https://nptel.ac.in/courses/110/105/110105034/
- 4. https://nptel.ac.in/courses/121/105/121105009/
- 5. http://egyankosh.ac.in/handle/123456789/3155
- 6. http://egyankosh.ac.in/handle/123456789/15889
- 7. http://egyankosh.ac.in/handle/123456789/17282
- 8. https://onlinecourses.swayam2.ac.in/cec21_ge20/previe
- 9. http://epgp.inflibnet.ac.in/Home

Course Outcomes

Upon completion of the course, the students will be able to:

CO1: To understand the different models of organisations and individual behaviours.

CO2: To understand how to overcome conflict and overcome stress.

CO3: To understand group dynamics at work place and to manage Power & Organisational Politics.

CO4: To develop skills of Counselling and acceptance of change at workplace.

: Master of Commerce [M.Com]

Programme

Course Code

: COM-521

Title of the Course

: Advanced Corporate Accounting

Number of Credits

: 04

Effective from AY

: 2022 – 2023

Prerequisites for	NIL	
the course:		
Objective:	 To gain knowledge in theory as well as practice in corporate acc To enable students to prepare companies' financial statements framework of the Company Act, 2013. To enable students to prepare financial statements of B Insurance companies. To help students understand the techniques of restruction liquidating corporate entities. 	s within the
Content:	Unit 1	15 Hours
	Preparation of Final Accounts Preparation of Final accounts — Schedule VI Part I and Part II — Managerial remuneration — dividend declaration out of the past and the current profits — Issue of Bonus shares — Statement of Profit & Loss / and Balance Sheet. Bank Accounts — Preparation of Profit and Loss Account and Balance Sheet — Introduction to Insurance Company Accounts — Life Insurance and General Insurance — Preparation of Revenue Accounts — Statement of Profit and Loss — Balance Sheet. Unit 2 Amalgamation of Companies The amalgamation of companies — Meaning — features — Purchase Consideration — meaning —methods (lump sum payment method, net assets method, intrinsic value of shares method) —accounting entries for amalgamation — practical problems — Absorption and reconstruction of companies — meaning — accounting entries for absorption — practical problems —Reconstruction of companies — external reconstruction — internal reconstruction — meaning—procedure — accounting entries. Unit 3 Winding up of Companies Winding up of companies — Meaning — Modes of winding up —	15 Hours
	Accounts relating to the liquidation of companies - Meaning of liquidation - preferential payments - Role of liquidators and their duties - preparation of the statement of affairs - Final Liquidation statement of account. Unit 4	
	Holding Company Accounts Holding Company Accounts - Consolidation of Balance Sheets - consolidated Profit and Loss Account - Inter-company holdings and Non- Controlling Interest -Consolidated Cash flow statement	
Pedagogy:	The methodology used in the class will combine lecture applications and case discussions. Practical problems may be solved using available open source software.	

References/ 1. Arulanandam and Raman: *Advanced* Readings **Volume II;** Himalaya Publishing House, Mumbai. 7th Edition, 2019 2. Goel, D. K. and Goel, S.: Corporate Accounting; Arya Publications, New Delhi. 2nd Edition, 2019 3. Jain and Narang: Advanced Accountancy: Corporate Accounting; Kalyani Publication, Chennai. 22nd Edition, 2019 4. Maheshwaari, S. N.: Advanced Accountancy-Volume II; Vikas Publishing House, New Delhi. 11th Edition, 2018 5. Maheshwari, S. N. and Maheshwari, S. K.: Corporate **Accounting**; Vikas Publishing House, Noida. 5th Edition, 2009 6. Reddy, T. S. and Murthy, A. : Corporate Accounting; Margham Publications, Chennai. 7. Sharma, C. and Gupta, N.: Corporate Accounting: Theory and Practice; Ane Books Pvt. Ltd., 2008. 8. Sehgal, A. and Sehgal, D.: Advance Accounting: Corporate Accounting; Taxmann Allied Services Pvt. Ltd., New Delhi. 6th Edition, 2008 9. Shukla, M.C., Grewal, T. S. and Gupta, S.C.: Advanced Accounts- Volume II; S. Chand and Company Limited, New Delhi. 19th Edition, 2016 10. Tulsian, P. C.: Introduction to Corporate Accounting; S. Chand and Company Limited, New Delhi. 2nd Edition, 2016. **Online Resources** 1. https://egyankosh.ac.in/bitstream/123456789/73958/1/Uni t-9.pdf 2. https://gfgc.kar.nic.in/hesaraghatta/GenericDocHandler/21 -8409c4f7-1926-46f0-b45e-44357c55010c.pdf 3. https://www.mca.gov.in/MinistryV2/mergers+and+acquisiti ons.html 4. https://sgp1.digitaloceanspaces.com/cakart/5946/study_co ntents/Chapter_5__Amalgamation_of_Companies.pdf 5. https://www.icsi.edu/media/webmodules/Corporate%20an d%20Management%20Accounting.pdf **Course Outcomes** After the completion of this course, the students will be able to: CO 1: Construct the companies' financial statements following the Companies Act, 2013. CO 2: Construct the financial statements of Banking and Insurance companies. CO 3: Develop the procedure involved in the amalgamation of

CO 4: Develop the procedure for winding up the company.

Companies.

: Master of Commerce [M.Com] Name of the

Programme

Course Code : COM-522

Course Code : COIVI-522
Title of the Course : Financial Services Operations

Number of Credits : 4

Effective from AY : 20

Effective from AY : 2022 - 2023

Effective from AY	: 2022 – 2023	
Prerequisites for	NIL	
the course:		
Objective:	 The student will be equipped with basic knowledge of Financial The student will learn the process and methodology of Confidences with services provided. Students will understand the working mechanism of Securiting Legal Aspects and Depositories Operations 	redit rating
Content:	Unit 1	17 Hours
	Overview of Financial Services and Credit Rating Overview of Financial Services - Growth and Structure. Banking and Non-Banking Companies, Classification of Non-Banking Companies and NBFC's Activities. Credit Rating: Introduction - Concept of Credit Rating - Definition - Scope - Need, Types of Credit Rating - General Credit Rating Process and Methodology - Credit Rating Agencies in India Process and Methodology for Credit Rating - Advantages & Disadvantages of Credit rating - Rating services offered by Credit Rating Agencies - Equity rating and Equity Assessment - Rating symbols of Indian Credit Agencies	16 Hours
		16 Hours
	Securitization and Legal Issues in Securitization Securitization: Introduction to Securitisation as Financial Instrument of the New Millennium — Definition — Concept - Need for Securitisation — Securitization in India - Securitisation asset classes - Benefits of securitization Players involved in Securitisation - Securitisation structure - Process of Securitisation Pass-Through Certificate and Pay Through Securities structure. Legal issues in Securitization - Securitisation laws- (SARFAESI) Act — Purpose — Outcome - Powers conferred on Secured Creditor under the SARFAESI Act - Banks utilize the effective tool for bad loans (NPA)Recovery- Rights of Borrowers.	
		15 Hours
	Depository Functioning and Bye-Laws Overview of Depository - Key features of the depository system in India -Depository System- Depository - Bank An Analogy - Depository - Bank —The difference - Legal Framework- Depositories Act, 1996 - Securities and Exchange Board of India (Depositories & Participants) Regulations, 1996ByeLaws approved by SEBI - and Business Rules framed in accordance with the Regulations and Byelaws Section 4, 7, 8, 9, 10, 14, and 16. Internet Initiatives at Depository by NSDL - SPEED-e- SIMPLE-SPICEIDeAS-and STEADY - Eligibility Criteria for a Depository—Registration-Commencement of Business- Agreement between Depository and Issuers-Rights and Obligations of Depositories-	

Records to be maintained by Depository – Functions of Depository. Business Rules of Depository –Functions- Services Offered by Depository - Electronic linkage - Technology and connectivity of Depository System with Business Partners. Business Partners of Depository- The eligibility criteria are prescribed by the SEBI (Depository & Participants) Regulations, 1996- Business Restrictions - Application for becoming a DP -Conditions for Grant of Registration – Steps for joining as a DP-Validity and Renewal of Registration Certificate —Pre-requisites for DPs for commencing operations -Rights and Obligations-Agreement with Beneficial Owners- Direct and Indirect benefits of Depository System. Unit 4 12 Hours **Depository Core Services** Types of Accounts- Documents for Verification- Beneficiary Account-Procedure for opening an account. Dematerialization-International Securities Identification Number (ISIN) - Securities that can be Dematerialized- Dematerialisation request form-Procedure for Dematerialisation- Rejection Reason- Precautions to be taken while processing DRF. Rematerialisation-Rematerialisation Request form- Prerequisites for Rematerialisation request - Rematerialisation Process. Settlement of Off-Market Transactions- Settlement of Market-Transaction. Hypothecation-Pledge and Procedure Pledge/Hypothecation- Creation of Pledgor- Procedure Confirmation of Creation of Pledge/Hypothecation by Pledgee -Pledge of Demat Shares-Closure of a Pledge/Hypothecation by Pledgor- Closure of a Pledge/Hypothecation by Pledgee or Invocation of Pledge by Pledge-Invocation of Hypothecation. Pedagogy: The methodology used in the class will combine lectures, applications, and case discussions. The required readings, lecture notes, and the assigned home works and cases are intended to support learning objectives and will prepare the students adequately for the examinations. In addition to the lectures, review sessions will be scheduled to address assignments, end-of-chapter questions, and on occasion, reading and understanding Reports on the Credit Rating and Structuring of Securitization with Legal issues. 1. Gordan & Natarajan, Financial Markets and Services, References/ Himalaya Publishing House, India, 11th Edition, 2018. Readings 2. Indian Institute of Banking and Finance, Mutual Funds-Products & Services, Taxmann Publications Private Limited, 3. K. Ravichandran, Merchant Banking & Financial Services, Himalaya Publishing House, 2nd Edition, 2017 4. Khan M.Y, Financial Services, McGraw Hill Education; India, 8th Edition, 2018 5. NCFM- Depositories Module

- 6. NISM Mutual Funds Module Series
- 7. V.A. Avadhani, *Marketing of Financial Services and Markets*, Himalaya Publishing House, India, 3rd Edition, 2023.

Online Resources:

Website Links:

- 1. https://www.prepcafe.in/nism-study-material
- 2. https://nsdl.co.in/publications/IAPP.php
- 3. https://nsdl.co.in/publications/investorguide.php
- 4. https://nsdl.co.in/publications/infobrochureforinvestors.ph
- 5. http://egyankosh.ac.in/handle/123456789/16964
- 6. https://nsdl.co.in/downloadables/Capital%20Markets%20a nd%20NSDL%20Overview.pdf
- 7. https://www.intelivisto.com/certification/NISM-SeriesVI%20Depository%20Operations%20workbook.pdf
- **8.** https://www.spratings.com/documents/20184/760102/SPR S Understanding-Ratings GRE.pdf
- 9. http://docshare02.docshare.tips/files/12277/122779731.pd f
- 10. http://vinodkothari.com/wp-content/uploads/2014/01/Credit-Rating-Agencies.pdf
- 11. https://www.fitchratings.com/products/rating-definitions#about-rating-definitions
- 12. https://legislative.gov.in/sites/default/files/A2002-54.pdf
- 13. http://www.igntu.ac.in/eContent/IGNTU-eContent-459913078664-B.Com-6-Prof.ShailendraSinghBhadouriaDean&-FINANCIALSERVICES-All.pdf
- 14. http://docshare01.docshare.tips/files/6804/68042738.pdf
- 15. http://epgp.inflibnet.ac.in/Home

Course Outcomes

CO1: To understand the essential of financial services and mechanism of Factoring.

CO2: To learn the process and methodology of Credit rating Agencies.

CO3: To understand the working mechanism of Securitization with Legal Aspects.

CO4: To understand the Depository functioning, Bye-Laws of Depositories Act, 1996 and Depository services.

: Master of Commerce [M.Com]

Programme

Course Code

: COM-523

Title of the course : COM-523 : Human Resource Management

Number of Credits : 4
Effective from AY : 20 : 2022 – 2023

Effective from AY	: 2022 – 2023	
Prerequisites for the	NIL	
course:		
Objective:	 To study the basic concepts of Human Resource Management To assess what Human Resource Management is and how in the Management process. 	t relates to
	3. To learn the overview of functions of HRM and apply them situations.4. To assess how the significant roles of HR Management	
	transformed.	are semi
Content:	Unit 1	15 Hours
	Introduction to E-HRM and International HRM	
	Introduction to E-HRM – Impact of technology on HRM – Define	
	E-HRM, Scope of E-HRM [Read Research Papers], Objectives of E-	
	HRM, Types of E-HRM, is E-HRM Boon or Bane? – Advantages and	
	Disadvantages. E-HR Activities-e-Recruitment, e-Selection, e-	
	Performance Management, e-Learning-Advantages, and	
	Disadvantages.	
	Global Challenges in HRM- International HR Challenges. The	
	environment of HRM – Internal and External forces affecting the	
	HR function, International HRM vs. Domestic HRM.	
	Unit 2	15 Hours
	Introduction to Strategic and Green HRM	
	Strategic Human Resource Management and HR Scorecard:	
	Define SHRM, SHRM Model, SHRM Process, Strategic Human	
	Resource trends, linking people, strategy and performance HR –	
	Strategic Partner, creating an HR scorecard, Measuring HR	
	alignment.	
	Green HRM- Define, Objective, Importance, Need for Green	
	HRM, Green HRM processes: green recruitment, selection,	
	training, green performance appraisal, motivation, and employee	
	engagement in green HRM. Green Initiatives for HR, Advantages	
	and Disadvantages-Green HRM in Indian context and future	
	sustainable HRM.	4= 11
		15 Hours
	Training, Development, and Performance Management	
	Training and Development- Training and Development Process,	
	Methods of Employee Training, On the job-Coaching, mentoring,	
	Job Rotation and Job Instruction Technique (JIT), Off Job- Sensitivity training, Transactional Analysis, Straight lectures, and	
	simulation exercises. Executive Development -Methods of Executive Development, Evaluating the Training Efforts.	
	Performance Management — Components of Performance	
	Management, Performance Appraisal Methods – Traditional and	
	Modern, Potential Appraisal, steps in Good Potential Appraisal	
	in dood rotelitial Applaisal, steps III dood rotelitial Applaisal	

	System.	
	Unit 4	15 Hours
	HR Analytics	
	Human Resource Analytics (HR Analytics) – Why HR Analytics –	
	How does HR Analytics works – Pros and Cons of HR Analytics –	
	Applications of HR Analytics [Measuring Performance / Informing	
	Promotion and Salary Decisions / Understanding Attrition and	
	Increasing Retention / Examining Employee Engagement /	
	Measuring Employee Development, Course Outcomes and Group	
	Development]	
	Difference between HR Analytics and HR Metrics – Key HR	
	Analytics Matrices [Revenue per employee / Training efficiency /	
	Involuntary turnover rate / Time to hire / Absenteeism / Offer	
	acceptance rate / Training expenses per employee / Voluntary	
	turnover rate / Time to fill / Human capital risk] - Metrics ,	
	Workforce Trends, and the Employee- Define Metrics, Key	
	considerations for choosing what to Measure-Components of	
	good metrics, HR Metrics checklist, why metrics is vital in the	
	total rewards system, HR agility, Employee lifecycle. Types of HR	
	Metrics-Staffing, Training and development, performance, and	
	others. HR Charts and Dashboard , Predictive Analysis (<i>Using MS</i>	
	Excel).	
Pedagogy:	The following methods and forms of study are used in the course	
r caagogy.	Lectures, Case Studies, and Self-study (doing home assignments	
	based on the reading of research papers on various aspects of	
	HRM)	
	Self-study on reading research papers and Reference books in	
	Human Resource Management area to understand the	
	importance of Human Resource Planning concepts, especially on	
	understanding recruitment and selection, training and	
	development of employees, performance management, and	
	appraisal decision as Human Resource Executive.	
References/	1. Aswathapa, K. <i>Human Resource Management</i> , Tata	
Readings	McGraw Hill, 5 th edition.	
ricading5	2. Bernadin , <i>Human Resource Management</i> , Tata Mcgraw	
	Hill, 8th edition.	
	3. Decenzo and Robbins, <i>Human Resource Management</i> ,	
	Wiley, 8th edition.	
	4. Dessler, Varkkey, <i>Human Resource Management</i> ,	
	Pearson Education Limited, 16 th edition.	
	5. Dipak Kumar Bhattacharyya, <i>Human Resource</i>	
	Management, Excel Books, 1 st January 2006.	
	6. Ehnert I, Harry W and Zink K J, <i>Sustainability and human</i>	
	resource management: Developing sustainable business	
	organizations, Springer Science and Business Media,	
	2014 th edition.	
	7. Ivancevich, JM, <i>Human Resource Management</i> , Tata	
	McGraw Hill, 12 th edition.	
	8. MadhurimaLall and SakinaQasim Zaidi, <i>Human Resource</i>	
	Management , Excel Books, PHI Learning, 1 st edition, 16 th	

- December 2012.
- Mariappanadar S, Sustainable Human Resource Management: Strategies, Practices and Challenges, Macmillan International Higher Education, 22nd January 2019.
- Uday Kumar Haldar, Juthika Sarkar. Human Resource management. Oxford, 7th May 2012.
 Online Resources
- 1. https://www.pdfdrive.com/encyclopedia-of-human-resources-information-systems-challenges-in-e-hrm-e161036079.html
- 2. https://www.pdfdrive.com/implement-e-hrm-successfully-d39707501.html
- 3. https://www.pdfdrive.com/strategic-human-resource-management-e15459785.html
- 4. https://www.pdfdrive.com/a-handbook-of-human-resource-management-practice-e24209359.html
- https://www.pdfdrive.com/human-resourcesmanagement-and-training-e4295910.html
- 6. https://www.mckinsey.com/business-functions/peopleand-organizational-performance/our-insights/theessential-components-of-a-successful-l-and-d-strategy
- http://www.benefitsandcompensationresources.com/ho w-well-do-you-know-if-your-total-rewards-Programme-isworking
- 8. https://www.valamis.com/hub/hr-analytics
- https://www.michiganstateuniversityonline.com/resource s/business-analytics/applications-of-data-analytics-inpeople-management/
- 10. https://www.forbes.com/sites/forbestechcouncil/2020/0 5/19/using-data-analytics-to-improve-your-hr-management/?sh=37e8a3e12bcb
- 11. https://www.toolbox.com/hr/hr-analytics/articles/whatis-hr-analytics/
- 12. https://www.fuseworkforce.com/blog/what-is-hr-analytics-how-data-improve-decision-making
- 13. https://www.aihr.com/blog/what-is-hr-analytics/#:~:text=HR%20analytics%20is%20a%20data%2 Ddriven%20approach%20to%20managing%20people,data%2Ddriven%20decision%2Dmaking

Course Outcomes

Upon completion of the course, the students will be able to:

CO1: Develop meaningful metrics, design measures, and apply the results to support organizational strategy and tactics.

CO2: To understand the role of E-HRM, Green HRM, SHRM, and International HRM.

CO3: Administer and contribute to the design and evaluation of the performance management Programme.

CO4: Develop, implement, and evaluate employee orientation, training, and development Programmes.

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Name of the : Master of Commerce [M.Com]

Programme

Course Code : COM-524

Title of the course : Strategic Management

Number of Credits : 4

Effective from AY : 2022 – 2023

Duana anniaite a fa	AIII	
Prerequisites for	NIL	
the course:		
Objective:	The course will help the students to understand the significance of the firm from a lower level to a higher level wherein more valu created, and generated towards the firm by thoroughly understanding environmental factors, which provides the answer to (i) Where Where we want to go, (iii) What factors are influencing and (iii) Freach the goal. This exercise will help them mold their future by understand whatever they learned in Strategic Management applies to the lives and goals. This will help them become a good citizen, i.e., a pestrong backbone by following the applicable rules and regulations violating them and becoming like a boneless chicken where they wis saying YES when they want to say NO. This course also allows them proactive rather than reactive.	e is added, and complex we are, (ii) low we can derstanding eir personal erson with a rather than II always be
Content:	Unit 1	15 Hours
	Introduction to Strategy and Strategic Management Strategy vs Policy-Business and its nature - Art of Positioning — Approaches — Types of Strategies [Indented / Deliberate / Realised / Unrealised / Emergent] — Business Life Cycle[Read Research Papers] - Gap Analysis [FA & EA] / Organisaitonal Direction [Strategic Intent]. Unit 2 Strategy Formulation Integration of Inputs from FA & EA [CQA / SWOT / E-TOP / PESTEL] — Levels of Strategy formulation — Organisational Level [General Strategic Options & Portfolio Analysis and Display Matrices] — Business Level [5 Force Analysis] — Functional Level — Individual Level. Unit 3	15 Hours
	Strategy Implementation Issues [Success / Roulette / Trouble / Failure] – 4 Stages of Strategy Implementation [Analyse Change / Analyse Structure / Analyse Culture / Select Approach / Implement]. Unit 4 Strategy Evaluation and Control Role of Information – Types of Information Systems [MIS & MDSS – Big Data and Data Analytics] – 4 Stages of Strategic Evaluation & control. [Bench Mark / Actual / Variance / Corrective Action] – Techniques of Evaluation [Gap / SWOT / PESTEL] – Types of Control [Premise / Implementation / Surveillance / Special Alert].	15 Hours
Pedagogy:	The following methods and forms of study are used in the course Lectures, Case Studies, and Self-study (doing home assignments based on the reading of research papers on various aspects of Strategic Management)	

	Self-study on reading research papers and Reference books in the Strategic Management area to understand better the intricacies of strategic management in the present globalized business world.
References/ Readings	 Aswathappa K, Reddy. G, Business Environment for Strategic Management, Text and Cases, Himalaya Publishing House, 5th June 2017. Azhar Kazmi, Strategic management and business policy, McGraw-Hill Education, 3rd edition. Peter F. Drucker, Management: Tasks, Responsibilities, HarperCollins Publishers 1st edition, 1986 Samuel C. Certo and J Paul Peter, Strategic Management, Mc. Graw Hill, 1991 Online Resources https://www.pdfdrive.com/strategic-management-e29174092.html https://www.pdfdrive.com/strategic-management-and-business-policy-e18825038.html https://www.pdfdrive.com/strategic-management-e29174092.html https://www.himpub.com/documents/Chapter687.pdf https://www.himpub.com/documents/Chapter687.pdf https://www.himpub.com/documents/Chapter687.pdf https://www.pdfdrive.com/strategic-management-and-business-policy-e18825038.html https://www.pdfdrive.com/strategic-management-and-business-policy-e18825038.html https://www.pdfdrive.com/strategic-management-and-business-policy-e18825038.html https://www.youtube.com/watch?v=WKr-lfE4QaE
Course Outcomes	Upon completion of the course, the students will be able to: CO1: Various strategic management analysis tools for understanding the present status, viz., FA, EA, SWOT, E-TOP, PEST, PESTEL, CQA, etc. CO2: Carry out BCG and GE display matrices. CO3: Effectively implement formulated strategy. CO4: Take corrective actions during the evaluation stage.

Semester II

Name of the

: Master of Commerce [M.Com]

Programme

Course Code

: COM-504

: Marketing and Consumer Behaviour

Title of the course : M

Effective from AY : 2022 – 2023

	. 2022 – 2023	
Prerequisites for the course:	NIL	
Objective:	To understand the significance of marketing and the latest devel	lopments in
	marketing.	1 .1
	2. Assess how segmentation, targeting, and positioning are do	ne and the
	marketing mix.	
	3. To identify the ways of influencing consumer behavior.	an laval at
	4. To measure consumer behavior regarding technology adoption	on, ievei oi
_	satisfaction, and content co-creation.	
Content:	Unit 1	10 Hours
	Introduction to Marketing	
	Origin, development, growth, and present status of business –	
	Economic status India – Basics of Demand Vs. Supply – Factors	
	responsible for and strategies to explore market demand – AIDA –	
	STP – Marketing Mix – Product Life cycle – Marketing Environment	
	 Marketing Strategies – Role and importance of Traditional, 	
	Digital, Online, Rural, and Cause Related Marketing – Recent trends	
	in marketing.	
	Unit 2	10 Hours
	Introduction to Consumer Behaviour	
	Buying motives – Factors influencing consumer behavior –	
	Significance of Family Life Cycle and Life Style – Consumer Decision	
	Making Process – Theories of Consumer Behaviour – Applicability	
	of Consumer Behaviour Theories in modern business and economic	
	scenarios [psychometric and econometric studies] – Ethics in	
	Marketing and its importance in consumer behavior studies [data	
	confidentiality, data protection, report writing, intellectual	
	honesty] – Unfair marketing and advertising practices – Advertising	
	Standards Council of India (ASCI) – Council for Fair Business	
	Practices (CFBP).	20 Have
	Unit 3	20 Hours
	Analysis of Consumer Behaviour – 1	
	Psychometric and Econometric Data – Behavioural analysis of primary and secondary sets of data – The three-dimensional	
	definition of Business [Who the Customers are / What they want /	
	How we can provide] – Process of understanding Who the	
	Customers are [demographic profiling – cross tabulation] – What	
	makes them behave differently [influencing factors – data	
	reduction and confirmation]	
	Unit 4	20 Hours
	Analysis of Consumer Behaviour – 2	20 Hours
	Application of Consumer Behaviour Theories to understand	
	influencing factors [traditional and contemporary] – Are the	
	innuencing factors [traditional and contemporary] – Are the	

		1
	consumers happy [assessing level of satisfaction] – What consumers do to express their experience [content co-creation – WOM and eWOM]	
Pedagogy:	Lectures, Case Studies, and Self-study (doing home assignments based on the reading of research papers on various aspects of marketing) Self-study on reading research papers in marketing management to understand the importance of marketing concepts, especially on understanding consumer behavior, measuring consumer satisfaction, and recent developments in marketing.	
References/ Readings	 Hayden Noel, Consumer Behaviour, AVA Publishing. 1st Edition, 2018. Paul Hague, A Practical Guide to Market Research, Grosvenor House Publishing Ltd., 2018. Paurav Shukla, Essentials of Marketing Research, Paurav Shukla & Ventus Publishing ApS., 2019. Peter Gentsch, Al in Marketing, Sales and Service, Palgrave, Macmillan. 1st Edition, 2020. Philip Kotler & Kevin Lane Keller, Marketing Management, Prentice Hall. 15th Edition, 2019. Philip Kotler, Gary Armstrong, John Saunders, & Veronica Wong, Principles of Marketing, Prentice Hall. 4th Edition, 2018. Online Resources Following are some YouTube channels that provide basics about marketing and consumer behavior and consumer profiling. https://www.youtube.com/watch?v=sR-qL7QdVZQ https://www.youtube.com/watch?v=ghFwpoH71NM https://www.youtube.com/watch?v=KKY4OAETD04 https://www.youtube.com/watch?v=UJ4ZYnp9cyk https://www.youtube.com/watch?v=BHD6xebid8 / https://www.youtube.com/watch?v=EoTP4h8tTdU https://www.gwi.com/reports/beginners-guide-to-consumer-profiling https://edwardlowe.org/how-to-identify-a-target-market-and-prepare-a-customer-profile/ 	
Course Outcomes	Upon completion of the course, the students will be able to: CO1: Assess the significance of Demand Vs. Supply and perform STP & Marketing Mix. CO2: Assess the role and importance of understanding consumer behavior. CO3: Find answers to Who the Customers are and What influences their behaviour. CO4: Assess the level of satisfaction among customers and how they react on social media	

: Master of Commerce [M.Com]

Programme

Course Code

: COM-505

Title of the course

: Management of Mutual Funds

Number of Credits

: 4

Effective from AY : 2022 – 2023

Prerequisites for	NIL	
the course:	1112	
Objective:	 To assess Mutual funds Organization structure and role of different parties. Assess offer documents of different schemes and SEBI requirements in preparation of Offer documents. To assess the suitability of Scheme Information Document (SID), Statement of Additional Information (SAI), and Key Information Memorandum (KIM) To prepare Investment plans, products and services offered to present and prospective investors in the financial market To assess different types of plans; Systematic Investment Plan (SIP); 	
	Systematic Transfer Plan (STP), and Systematic Withdrawal Plan	
Content:	Unit 1	15 Hours
	Organization, Management, and Procedure of setting up of Mutual Funds Structure of Mutual Funds in India- Parties to Mutual Funds- The Fund Sponsor-Mutual Fund as a Trusts-Trustees- Rights of Trustees- Obligations of Trustees- The Asset Management Company- its appointment and functions- Obligations of AMC and Directors-Independent Directors and its Trustees - Other Fund Constituents – Custodians - Depositories - Bankers-Transfer Agents and Distributors. Unit 3	15 Hours

	Unit 4 Different Investment Plans and Services for Investors. Accumulation Plans - Systematic Investment Plans - Automatic Reinvestment Plans - Retirement Plans - Switching Within Family of Funds — Voluntary Withdrawal Plans - Redeeming Shares - Services Performed by Mutual Funds- Nomination Facilities - Phone Transactions/Information — Check Writing, Pass Books - Periodic Statements and Tax Information — Statutory -Others - Loans Against Units.	15 Hours
Pedagogy:	 The following methods and forms of study are used in the course: The methodology used in the class will combine lectures, applications, and case discussions. Lectures will address the assigned reading materials. The required readings, lecture notes, and the assigned home works and cases of Offer Document and Various schemes are intended to support learning objectives. They will prepare the students adequately for the examinations. In addition to the lectures, review sessions will be scheduled to address assignments, end-of-chapter questions, and on some occasions, to examine Offer documents as assigned cases. 	
References/ Readings	 H. Sadhak, Mutual Funds in India, Marketing strategies & Investment Practices, SAGE Response; India, 2nd Edition, 2003. H.R. Singh & Dr. Meera Singh, Mutual fund & Indian Capital Market, Kanishka Publishers Distributors, India, 2012. K.G. Sahadevan & M. Thiripalraju, Mutual Funds Data, Interpretation & analysis, Prentice-Hall of India Pvt. Ltd, 1997. L.M. Bhole and Jitendra Mahakud, Financial Institutions & Markets, McGraw Hill Education; India, 6th Edition, 2017. Lalit Bansal, Mutual Funds: Management and Working, Deep & Deep Publications, India, 1993. National Institute of Securities Markets (NISM), Mutual Funds Distributor, Taxmann Publications Pvt. Ltd., India, 2022. National Institute of Securities Markets (NISM), Mutual Funds Foundation, Taxmann Publications Pvt. Ltd.; India, 2022. Sanjeev Agarwal, Guide to Indian Capital Market, Bharat Law House; India, 2000. Seema Vaid, Mutual fund operation in India, Rishi Publications, India, 2000. Reference Websites: www.amfiindia.com / www.mutualfundsindia.com / www.mutualfundsindia.com / www.mutualfundsindia.com / www.moneycontrol.com. Online Resources Online E-Books 	

- Mutual Funds for Dummies by Tyson & Eric Kevin https://www.pdfdrive.com/mutual-funds-for-dummies-7th-edition-e200464342.html
- 2. Common Sense on Mutual Funds by John C. Bogle https://www.pdfdrive.com/common-sense-on-mutual-funds-fully-updated-10th-anniversaryedition-e165099817.html
- 3. Morningstar Guide to Mutual Funds https://www.pdfdrive.com/morningstar-guide-to-mutualfunds-e22124194.html
- 4. The Fund Industry: How Your Money is Managed by Robert Pozen & Theresa Hamacher https://www.pdfdrive.com/the-fund-industry-how-your-money-is-managed-e177791363.html
- 5. The Management of Mutual Funds by G.V. Satya Sekhar https://www.pdfdrive.com/the-management-of-mutual-funds-e158061534.html

Website Links:

- https://mutualfund.adityabirlacapital.com/Investor-Education/our-sections/read/beginners-guide
- 2. https://pdfcoffee.com/download/ncfm-module-on-mutual-funds-pdf-free.html?reader=1
- 3. https://pdfcoffee.com/download/ncfm-mutual-fund-begginer-module-pdf-free.html?reader=1
- 4. http://egyankosh.ac.in/handle/123456789/6442
- 5. http://egyankosh.ac.in/handle/123456789/6374
- 6. http://egyankosh.ac.in/handle/123456789/30891
- 7. https://www.elearnmarkets.com/financial-guides/mutual-fund-investment-guide
- 8. http://www.pbhanalytics.com/wp-content/uploads/2017/04/NISM-Series-II-A-Registrars-toan-Issue-Share-Transfer-AgentsCorporate-Certification-Examination.pdf

Course Outcomes

Upon completion of the course, the students will be able to:

CO1: Understand the basics of mutual funds, their role and different types mutual fund schemes, and their features. CO2: Understand the organisational structure of mutual funds and role of each of the parties as per SEBI regulations. CO3: Get oriented to different Offer Document of mutual fund schemes-NFO, SID, SAI KIM. and

CO4: Understand the different Investment Plans and its Services for Investors.

Name of the : Master of Commerce [M.Com]

Programme

Course Code : COM-506

Titleof the course : Security Analysis & Portfolio Management

Number of Credits : 4

Effective from AY : 2022 – 2023

Effective from AY	: 2022 – 2023	
Prerequisites for	Nil	
the course:		
Objective:	 The following are the main objectives of the course - To enable students to understand the analysis of Return Securities. To enable students to analyze the Equity and Debt of companies. To enable students to study and select a Portfolio. To enable students to evaluate Portfolio performance and portfolios. 	
Content:	Unit 1 Introduction to Security Analysis Introduction to Investments-Objectives-Avenues-Investment v/s Speculation- Investment v/s Gambling-Process of Portfolio Management-Approaches to Investment Decision. Risk and Return Analysis - Security return and risk — Systematic and Unsystematic Risk — Sources of Risk - Measurement of Risk and Return- Risk and Return analysis (Including problems) - Fundamental Analysis: Meaning — Objectives — Economy Analysis — Economic Forecasting — Forecasting Techniques — Industry Analysis — Industry Life Cycle — Company Analysis — Operating Analysis — Management Analysis — Financial Analysis — Technical Analysis: Meaning — Assumption of Technical Analysis — Dow Theory — Trends and Trend Reversal — Oscillators — Relative Strength Index — Charting — Types of Price Charts — Price Patterns — Other Technical Indicators Unit 2 Equity and Debt Valuation and Analysis Valuation of Equity: Share valuation Model — Dividend Discount Model - One Year Holding Period — Multiple Year Holding Period — Constant Growth Model — Multiple Growth Model — Multiplier Approach to Share Valuation (Including problems) - Valuation of Debt: Issuers of debt securities- Features of debt securities- Types of bonds - Current Yield- Discounted cash flow approach- Yield to maturity- Relationship between bond price and its yield to maturity- Yield Curve (Including problems) Unit 3 Portfolio Analysis and Selection Meaning of portfolio management — Portfolio Management Process - Objectives of Portfolio - Traditional and Modern Portfolio Theories - Feasible Set of Portfolios - Efficient Frontier — Optimal Portfolios — Corner Portfolios - Return on Portfolio — Risk on Portfolio — Diversification of Portfolio - Efficient Frontier — Minimum Variance Analysis - Portfolio theory - Markowitz Model - Sharpe's single index model — Capital Asset Pricing Model - Arbitrage Pricing Theory, Fama-Fench Three Factor Model, (Including problems)	15 Hours

	Unit 4	10 Hours
	Portfolio Performance Evaluation and Revision Portfolio Performance Evaluation - Need – Meaning – Risk-Adjusted Returns – Performance Evaluation Ratios – Sharpe's Ratio – Treynor's Ratio – Jenson Ratio-M² Measure of Performance-Fama's Net Selectivity-Information Ratio-Sortino's Ratio – Portfolio Revision - Need for Revision – Meaning – Constraints –Portfolio Revision strategies – Formula Plans – Constant Rupee Value Plan – Constant Ratio Plan – Dollar Cost Averaging. (Including problems)	
Pedagogy:	Lectures / classroom discussion / presentation / case studies / group project / assignment or a combination of some of these. The sessions shall be interactive to enable peer group learning. Practical problems may be solved using available open source software.	
References/ Readings	 Chandra, P. Investment Analysis and Portfolio Management. McGraw-Hill Education, 6th Edition, 2021 Fischer, D. E. & Jordan, R. J. Security Analysis and Portfolio Management, Pearson Education India, 7th Edition, 2018 Graham, N., & Dodd, D. L. Security Analysis. McGraw-Hill Education, 6th Edition, 2017 Punithavathy, P. Security Analysis and Portfolio Management (Second Edition). Vikas Publishing House, 2nd Edition, 2012 Ranganatham and Madhumathi, M. Investment Analysis and Portfolio Management. Pearson Education India, 2nd Edition, 2012 Reilly, F. K., & Brown, K. C. Analysis of Investment and Management of Portfolios. Cengage Learning, 9th Edition, 2012 Shalini Talwar, Security Analysis and Portfolio Management, Cengage Learning, 1st Edition, 2016 Online Resources: e-PG Pathshala – Commerce – Security Analysis and Portfolio Management https://epgp.inflibnet.ac.in/Home/ViewSubject?catid=6 ICAI – Security Analysis https://resource.cdn.icai.org/57041bos46238cp3.pdf ICAI – Portfolio Management https://resource.cdn.icai.org/57043bos46238cp5.pdf ICSI – Financial and Strategic Management https://www.icsi.edu/media/webmodules/Final_FSM_Book_DecSession.pdf 	
Course Outcomes	Upon completion of this course, students will be able to: CO1: Perform Return and Risk analysis of Companies. CO2: Analyse the Equity and Debt of companies. CO3: Analyse and Select a Portfolio. CO4: Evaluate Portfolio Performance and Revise the Portfolios.	

: Master of Commerce [M.Com]

Programme

Course Code

: COM-507

Title of the course

: Financial Derivatives

Number of Credits

: 4

Effective from AY : 2022 – 2023

Prerequisites for the course:	NIL	
Objective:	 To understand the derivative markets and the trading mechanism in India. To learn the risk management techniques in derivative markets. To understand the possibility of exploring the arbitrage possibilities with the integration of stock and derivatives markets. To learn the logical and analytical skills to understand the applications of risk management techniques in the field of derivatives markets. 	
Content:	Unit 1 Introduction of Derivatives Markets (Theory) Derivatives – Features of a Financial Derivative – Types of Financial Derivatives – Basic Financial derivatives – History of Derivatives Markets – Uses of Derivatives – Critiques of Derivatives – Financial Derivatives Market in India – Need for Derivatives – Evolution of Derivatives in India – Major Recommendations of Dr. L.C. Gupta Committee – Equity Derivatives – Strengthening of Cash Market – Benefits of Derivatives in India – Categories of Derivatives Traded in India – Derivatives Trading at NSE/BSE Eligibility of Stocks – Emerging Structure of Derivatives Markets in India -Regulation of Financial Derivatives in India Unit 2 Forward and Futures Derivatives (Theory and Problems) Forward Market: Trading Mechanism - Futures Market –Types of	16 Hours
	Financial Futures Contract —Traders in Futures Market in India — Trading Mechanism — Specification of the Future Contract — Pricing of Futures - Cost of Carry and Reverse Cost of Carry Pricing Models — Risk Management — Arbitrage — Hedging — Speculation. Hedging — Stock Index Futures — Concepts — Perfect Hedging Model — Basic Long and Short Hedges — Cross Hedging — Basis Risk and Hedging — Basis Risk Vs. Price Risk — Hedging Effectiveness —Stock Index Futures Trading in Indian Stock Market. Unit 3 Options Derivatives (Theory and Problems)	
	Concept of Options – Types of options – Payoff and Moneyness of Options - Option Valuation – Option Positions Naked and Covered Option – Underlying Assets in Exchange-traded Options – Determinants of Option Prices – Binomial Option Pricing Model – Black-Scholes Option Pricing – Basic Principles of Options Trading Strategies – Greek Letters of Options - Risk Management – Arbitrage – Hedging – Speculation Unit 4 Interest Rate Futures and Forward Rate Agreements and Currency Swaps (Theory and Problems) Introduction – short term Interest Rate Futures – Contract	16 Hours

	Specifications and Settlement – Pricing Interest Rate Futures –	
	Arbitrage with Interest Rate Futures – Cash and Carry – Reverse	
	Cash and Carry – Long term Interest Rate Futures – Hedging –	
	Forward Rate Agreement (FRA) – Quotes of FRA – FRA's in Hedging	
	- Currency Swaps - Introduction - Evolution Swap Market -	
	Motives of Swaps – Interest Rate Swaps – Parties in Swap – Swap	
	Rates – Valuation of Interest Rate Swap – Types of Interest Rate	
	Swaps – Forward Swaps – Option on Swaps – Commodity Swaps –	
	Equity Swaps – Currency Swaps – Types of Currency Swaps – Pricing	
	of Swaps.	
Pedagogy:	ICT enabled Classroom teaching / Case study / Practical / live	
	assignment / Interactive classroom discussions. Practical problems	
	may be solved using available open source software.	
References/	1. Chance, Introduction to Derivatives and Risk management,	
Readings	Thomson Learning, 10 th Edition, 2019	
	2. D C Patwari, Options and Futures in an Indian Perspective,	
	Jaico Publishers, 2000	
	3. Franklin R Edwards, <i>Futures and Options</i> , Tata McGraw Hill,	
	New Delhi, 1992	
	4. I.M, Pandey, <i>Advanced Financial Management</i> , Vikas	
	Publishing House, New Delhi, 2016	
	5. John C Hull, Fundamentals of Futures and Options market,	
	Pearson Education, New Delhi, 9 th Edition, 2018	
	6. N.D.Vohra and B.R.Bagri, <i>Futures and Options</i> , Tata	
	McGraw Hill, New Delhi, 2017	
	7. Prafulla Kumar Swain, <i>Fundamentals of Derivatives</i> , HPH,	
	2015	
	8. R.Mahajan, <i>Futures, and Options</i> , Vision Books Pvt Ltd, New	
	Delhi, 2007	
	9. Robert W Kolb, <i>Understanding Futures Markets</i> , PHI, 6 th	
	Edition, 2006	
	10. William F. Sharpe, Gordon J Alexander, and Jeffery V Bailey,	
	Investments, Prentice Hall New Delhi, 2000	
	List of Journals/Periodicals/Magazines/Newspapers/Web	
	resources, etc. Indian Journal of Finance / International Journal of	
	Financial Markets and Derivatives / Business Standard / The	
	Economic Times / Financial Express / NSE & BSE, SEBI, FMC, RBI	
	Websites / ICFAI journal of Derivative Market / Business Today /	
	Business India / Business World / Finance India / Treasury	
	Management / Financial Risk Management	
	Online Resources:	
	1. Indian Journal of Finance-	
	http://www.indianjournaloffinance.co.in/	
	2. International Journal of Financial Markets and Derivatives	
	https://www.inderscience.com/jhome.php?jcode=ijfmd	
	3. Business Standard - https://www.business-standard.com/	
	4. The Economic Times -	
	https://economictimes.indiatimes.com/defaultinterstitial.c	
	ms	
	5. Financial Express- https://www.financialexpress.com/	
I		

- 6. NSE https://www.nseindia.com/
- 7. BSE https://www.bseindia.com/
- 8. SEBI https://www.sebi.gov.in/
- 9. FMC https://www.fmc.com/en
- 10. RBI https://www.rbi.org.in/
- 11. ICFAI Journal of Derivative Markethttps://www.worldcat.org/title/icfaijournal-of-derivativesmarkets/oclc/243600392
- 12. Business Today https://www.businesstoday.in/
- 13. Business India https://businessindia.co/
- 14. Business World- https://www.businessworld.in/
- 15. Finance India- https://www.financeindia.org
- 16. Treasury Management- https://www.fvcbank.com/what-is-treasurymanagement/
- 17. Financial Risk Management https://www.investopedia.com/terms/r/riskmanagement.a sp

Course Outcomes

After the completion of the course, the students will be able to:

CO1: Demonstrate an understanding of the risk management approaches and techniques.

CO2: Describe and explain the fundamental features of arranging key financial derivative instruments.

CO3: Ability to solve problems requiring pricing derivative instruments and hedge market risk based on numerical data and current market trends.

CO4: Ability to devise risk management strategies and solutions based on a detailed risk assessment analysis and associated factors.

CO5: Ability to understand clients' risk management needs and effectively communicate solutions comprising financial derivatives.

CO6: Ability to work independently or as part of a team to develop optimal investment strategies integrating financial derivative instruments

Name of the Programme : Master of Commerce [M.Com]

Course Code : COM-525
Title of the course : Direct Taxes
Number of Credits : 4
Effective from AY : 2022 – 2023

Effective from AY	: 2022 – 2023	
Prerequisites for	NIL	
the course:		
Objective:	This course aims at providing the students with a co- introduction to Income Tax to enable them to compute income f sources and calculate tax liability for individuals and corporate	-
Content:	Unit 1	20 Hours
	Direct Tax Laws – I	
	Introduction – Basic concepts under Income Tax Act of 1961 -	
	Residential Status – Incomes exempt from tax under section 10.	
	Income from Salaries – tax treatment of different forms of Salary	
	Income, Perquisites – Valuation of Perquisites. <i>(Includes Practical Problems)</i> , Income from House Property – chargeability –	
	computation of income from let out and self-occupied house	
	property (Includes Practical Problems).	
	Unit 2	20 Hours
	Direct Tax Laws – II	
	Profits and gains of Business or Profession – chargeability –	
	deductions allowed in respect of expenses/ allowances -	
	depreciation – expenditure on scientific research – amortization of	
	preliminary expenses – amounts expressly disallowed under the Act.	
	(Includes Practical Problems), Income from Capital Gains —	
	chargeability – computation of capital gain – capital gains exempt from tax – short-term and long-term capital gains charged to tax	
	(Includes practical problems).	
	Unit 3	12 Hours
	Direct Tax Laws – III	
	Income from Other Sources, Computation of Gross total income and	
	tax liability.	
	Clubbing of income – set off and carry forward of losses, Deductions	
	from gross total income – Return of income and assessment TDS –	
	TCS - Advance Payment of tax - Interest (<i>Includes Practical</i>	
	Problems) Tax Planning, Tax Avoidance, Tax Evasion, and Tax Management.	
	Filing of Income tax returns.	
		8 Hours
	Taxation of Companies	
	Corporate Tax Planning: Meaning and objectives – Scope of	
	corporate tax planning – Types of companies – residential status of	
	a company and tax incidence – Areas for corporate tax planning –	
	Tax management – Assessment of income – Filing of returns.	
	Taxation of Companies: Computation of income under the heads of	
	income applicable to corporate assesses – Set off and carry forward	
	of losses – Deductions available in respect of gross total income – Computation of taxable income – Tax liability of a company <i>(Only</i>	
	Theory)	
	·····//	

Pedagogy:	The teaching pedagogy of this course shall include the combination of the following: Interactive Lectures/Discussions/ presentations/individual or group projects/ assignments/Class activities or a combination of some of these. Practical Exercises to be solved in the classroom as well as for homework. Self-study concerning topics assigned
References/ Readings	 Bhagwati Prasad, <i>Direct Taxes</i>, New Age, New Delhi. (Latest Edition). Mehrotra and Goyal, <i>Direct Taxes – Tax Planning and Management</i>, Sahitya Bhaaavan, Agra. (Latest Edition) Singhania , et al., <i>Direct Taxes: Planning and Management</i>, Taxman Publication, New Delhi. (Latest Edition). Singhania, V. K., <i>Students' Guide to Income Tax</i>, Taxmann Publications, New Delhi. (Latest Edition). Singhania, V.K., <i>Direct Taxes: Laws and Practices</i>, Taxman Publications, New Delhi. (Latest Edition). Online Resources: www.incometaxindia.gov.in / www.dateyvs.com / www.caclubindia.com / www.india.gov.in / www.dor.gov.in/direct-tax / www.moneycontrol.com – Personal Finance / https://www.icai.org/post.html?post_id=14466 https://icmai.in/upload/Students/Syllabus-2012/Study Material New/Inter-Paper7-Revised.pdf
Course Outcomes	Jpon completion of this course, the student shall be able to: CO 1: Explain the Income-tax Act provisions per the recent Finance bill. CO 2: Discuss the tax provisions regarding computing the gross total income and tax liability. CO 3: Compute an individual's gross total income and tax liability. CO 4: Discuss the taxation of companies.

Name of the Programme : Master of Commerce [M.Com]

Course Code : COM-526

Title of the course : Cost and Management Accounting
Number of Credits : 04

Effective from AY : 2022 – 2023

Effective from A	Y : 2022 – 2023	
Prerequisites for the course:	NIL	
Objective:	 To understand the nature, scope, and utility of Cost and Man Accounting. To understand how Cost Accounting arises from the need to make decisions. To acquire knowledge and understanding of the concepts, techniq practices of Cost and Management Accounting and to develop decision skills 	business ues, and
Content:	Unit 1 Introduction to Cost and Management Accounting Cost Accounting- Meaning, Objectives, and Scope; Management Accounting-Meaning, Objectives and Scope, Tools and Techniques of Management Accounting; Relationship of Cost Accounting, Financial Accounting and Management Accounting; Conflicts in Profit versus Value Maximisation Principle; Role of Management Accountant in Decision Making. Unit 2 Techniques of Cost Control Marginal Costing- Meaning, Advantages, Limitations and Applications, Breakeven Analysis; Cost-Volume Profit Analysis; P/V Ratio and its Significance; Margin of Safety. Absorption Costing: System of Profit Reporting and Stock Valuation, Difference between Marginal Costing and Absorption Costing, Income Measurement under Marginal Costing and Absorption Costing. (Practical Problems) Standard Costing- Definition, Significance and Applications, Various Types of Standards, Installation of Standard Costing System-for Material, Labour, and Overhead. Variance Analysis for Materials, Labour and Overheads, Accounting Treatment of Variances. Benchmarking for Setting of Standards, Variance Reporting to Management. (Practical Problems) Budgetary Control- Budget Concept, Manual, Fixed and Flexible Budgets, Preparation and Monitoring of Various Types of Budgets, Budgetary Control System- Advantages, Limitations, and Installation, Zero Base Budgeting, Programmeme and Performance Budgeting. (Practical	
	Problems) Unit 3 Analysis and Interpretation of Financial Statements Financial Statements- Recent Trends in Presenting Financial Statements, Financial Statements Analysis- Types, Methods, Objectives, Limitations; Comparative Analysis- Meaning and Uses (Practical Problems); Common Size Analysis- Meaning and Uses (Practical Problems); Trend Analysis- Meaning and Uses (Practical Problems); Ratio Analysis- Uses, Classification (Practical Problems); Cash Flow Statement Analysis – Meaning and Uses of Cash Flow Statement (Practical Problems); Fund Flow Statement Analysis – Meaning, Uses and Steps for Preparation of Fund Flow Statement	18 Hours

	(D D.	
	(Practical Problems); Difference between Cash Flow and Fund Flow	
	Statement.	
	Unit 4	12
	Contemporary Developments in Accounting	Hours
	Accounting for Price Level Changes- Meaning, Objectives, Importance, and	
	Methods; Environmental Accounting- Meaning, Objectives, and	
	Importance; Social Accounting- Meaning, Objectives, and Importance;	
	Human Resource Accounting- Meaning, objectives, Importance, and	
	Methods; Forensic Accounting- Meaning, Objectives, and Importance;	
	Responsibility Accounting- Meaning, Objectives, and Importance	
Dodososu		
Pedagogy:	The following methods and forms of study can be used in the course:	
	1. Lectures, Case Studies, and Self-study (doing home assignments	
	based on solving practical problems)	
	2. Self-study on reading reference books and solving additional	
	problems in Cost and Management Accounting.	
	3. In addition to the lectures, review sessions will be scheduled to	
	address assignments, end-of-chapter questions, and occasionally	<u>'</u>
	assigned cases.	
References/	1. Arora, M. N.: Cost & Management Accounting; Vikas Publishing	,
Readings	House, Noida. 10 th Edition.	'
	2. Bhattacharyya, A. K.: <i>Principles & Practice of Cost Accounting;</i> PHI	
	Learning Private Limited, New Delhi. 3 rd Edition, 2004	
	3. Gupta, S. K. and Sharma. R. K.: <i>Management Accounting:</i>	
	Principles and Practice; Kalyani Publishers, Chennai. 13 th Edition,	
	2017	
	4. Jain, S. and Narang, K.: <i>Cost Accounting;</i> Kalyani Publishers,	,
	Chennai. 25 th Edition, 2016	
	5. Kishore, R. M.: Cost & Management Accounting; Taxman Allied	
	Service Private Limited, New Delhi. 6 th Edition, 2021	
	Online Resources	
	1. https://www.icsi.edu/media/webmodules/publications/FULL_BOO	
	K_PP-CMA-2017-JULY_4.pdf	
	2. https://edurev.in/studytube/Introduction-to-Cost-Management-	
	Accounting-Notes-1/e598b5df-e4f9-4f87-bac5-46c1fe1f5f7b	
Course	Upon completion of the course, the students will be able to:	
Outcomes	CO1: Apply Cost Accounting concepts and techniques in the decision-	.
	making process.	
	CO2: Make decisions such as pricing, special order pricing, make-or-buy,	
	and elimination of a part of the company or replacement of equipment.	
	CO3: Understand the relevance of different costs in decision-making, such	
	as relevant costs, sunk costs, or controllable costs.	
	CO4: Understand fundamental concepts in Financial, Cost & Management	
	Accounting.	
	CO5: Develop analytical skills associated with the preparation and	
	interpretation of Financial Statement	

Course Code : COM-527

Title of the course : Advertising and Sales Management

Number of Credits : 4

	. 2022 2023	
Prerequisites for	NIL	
the course:		
Objective:	1. To ensure that students have complete clarity about the c Advertising Management and Media for Advertising.	oncept of
		masian in
	2. To understand the importance of Creativity, Copy Writing, and Ca	anipaign in
	Advertising Management.	nagamant
	3. To acquire knowledge and understanding of Sales Management, Ma	_
	of Sales Force, Budgeting, and Sales Control and Personnel Performa	
Content:	Unit 1	15 Hours
	Introduction to Advertising Management and Media for Advertising	
	Advertising—Definition — Advertising as a tool for Communication -	
	Advertising Objectives - Importance - Role of Advertising - Advertising	
	and Publicity - Advertising Management Process - AIDA - DAGMAR-	
	Classification and Types of Online Advertising.	
	Media for Advertising— Need and Importance of Media Planning—	
	Planning and Operations of Advertising Media – Media Selection (Media	
	Mix) – Media Planning – Media Strategy – Media Research– Types of	
	Media – Media Planning Process – Digital Media.	
	Unit 2	15 Hours
	Creativity, Copy Writing, and Campaign in Advertising Management	
	Creativity in Advertising –Importance of Creativity in Advertising –	
	Different perspectives of Advertising Creativity – Planning Creativity	
	Strategy – Taking Creative Risk – Creative Process – Creative Strategy	
	Development.	
	Copy Writing in Advertising - Concept of Copy - Theme and Appeal-	
	Copy Writing and Copy Research- Message: Design and Evaluation –	
	Advertising Appropriation.	
	Advertising Campaign - Planning an Advertising Campaign - Criteria for	
	Choice - Evaluation of Advertising Campaign - Agency Client Relations -	
	Preparation of The Campaign.	15 Havena
	Unit 3	15 Hours
	Sales Management and Management of Sales Force:	
	Objectives of Sales Management - Exchange Process - Interdependence	
	of Sales and Distribution - Key Decision Areas in Sales Management - Sales Management Cycle - Sales manager — Responsibilities of a Sales	
	Manager – types of sales manager – Essential qualities of an efficient	
	Sales manager.	
	Management of Sales Force — Setting the sales objectives —	
	Recruitment and Selection – Training of Sales Force – Sales Force	
	Compensation – Sales Force motivation – Sales Force Control.	
	Unit 4	15 Hours
	Sales Budgeting, Control, and Sales Personnel Performance:	
	Sales Budgeting - Purpose of Sales Budget - Methods of Sales Budgeting	
	- Preparation of Sales Budget.	
	Sales Control (Purpose of Sales Control - Sales Control System -	
	- Suice Control States Control States Control System	

Methods of Sales Control) - Sales Analysis (Marketing Cost Analysis - Sales Management Audit) - Sales Quotas (Purpose - Controlling Sales Person's Activities) - Types of Sales Quotas (Sales Volume Quotas - Methods of Setting Sales Volume Quotas) - Limitations of Sales Quotas - Administration of Quota System - Sales Territories - Developing Territories - Objectives and Criteria for Territory Formation - Purpose of Sales Territories.

Sales Personnel Performance - Needs and Objectives - Parameters Used to Monitor Sales Force - Contents of Sales Reports - Basic Sales Reports and their Analysis (Weekly Sales Report Format - Regional Sales Analysis - Distribution of Accounts by Size) - Performance Appraisal and Evaluation - Issues in Salesman's Valuation - Setting Performance Standards.

Pedagogy:

The following methods and forms of study are used in the course:

- Lectures, Case Studies, and Self-study (doing home assignments based on reading and understanding of Advertising and Sales Management)
- Self-study on reading reference books in Advertising and Sales Management to understand the importance of Advertising, Media, Creativity, Advertising campaigns, Sales Force Management, Budgeting, Sales Control, and Sales Personnel Performance.
- Review sessions with self-learning, i.e., of advanced areas in the course and the latest developments.

References/ Readings

- Belch. George and Michael Belch, Advertising and Promotion: An Integrated Marketing Communications Perspective; McGraw Hill Education; India, 12th Edition, 2021.
- 2. Kavita Sharma, *Advertising: Planning and Decision Making*, Taxmann; India, 2011.
- 3. R. Krishnamoorthy; *Personal Selling and Sales Management*; Himalaya Publishing House; 1st Edition, 2015.
- 4. Rajeev Batra, John Myers, and David Aakar , *Advertising Management*; Pearson Education; India,5th Edition, 2002.
- 5. Richard R. Still, Edward W. Cundiff, Norman A. P. Govoni, and Sandeep Puri; *Sales and Distribution Management*; Pearson Education; India, 6th Edition, 2017.
- 6. S. A. Chunawalla and K.C Sethia, *Advertising: An Introduction Text*, Himalaya Publishing House; 6th Edition, 2018.
- 7. S. A. Chunawalla, *Sales Management*, Himalayan Publishing House; Himalaya Publishing House; 7th Edition, 2019.
- 8. S. A. Chunawalla; *Advertising, Sales and Promotion Management*; Himalaya Publishing House; 6th Edition, 2016.
- Spiro, Rosann, William J. Stanton, and Gregory A. Rich; Management of a Sales Force; McGraw Hill Education; 11th Edition, 2003.
- 10. Still, Richard R., Edward W. Cundiff, Norman A. P. Govoni and Sandeep Puri; *Sales Management: Decisions, Strategies, and Cases*; Pearson Education; 6th Edition, 2017.

Online Resources: Online E-Books

- Advertising and Promotion by Chris Hackley https://www.pdfdrive.com/advertising-advertising-andpromotion-communicating-brandse33486240.html
- Advertising Management Theory and Practice by Kyle Hill https://www.pdfdrive.com/advertising-management-theoryand-practice-e53503768.html
- Consumer Behavior and Advertising Management by Matin A. Khan
 - https://www.pdfdrive.com/consumer-behavior-and-advertising-management-e156849603.html
- 4. Selling and Sales Management by David Jobber and Geoffrey Lancaster
 - https://www.pdfdrive.com/selling-and-sales-management-8th-e11572.html
- 5. Sales Management: With Personal Selling and Salesmanship by S. A. Chunawalla https://www.pdfdrive.com/sales-management-with-personal-selling-and-salesmanshipe54054630.html
- 6. Sales Management (Marketing Series: Practitioner) by CHRIS NOONAN
 - https://www.pdfdrive.com/sales-management-marketing-series-practitioner-e159854171.html
- Sales Force Management: Leadership, Innovation, Technology by Mark W. Johnston & Greg W. Marshall https://www.pdfdrive.com/sales-force-management-leadershipinnovation-technology-12thedition-e158203760.html

Website Links

- https://ebooks.lpude.in/management/bba/term_4/DMGT205_S ALES MANAGEMENT.pdf
- https://ebooks.lpude.in/commerce/mcom/term_2/DCOM405_D MGT408_MARKETING_MANAGEMENT_DMGT203_ESSENTIALS_ OF MARKETING.pdf
- 3. https://ebooks.lpude.in/management/mba/term_3/DMGT507_ SALES_AND_PROMOTIONS_MANAGEMENT.pdf
- 4. http://www.ddegjust.ac.in/studymaterial/mba/mm-308.pdf
- 5. http://cloudportal.sathyabama.ac.in/coursematerial_staging/uploads/SBAA7010.pdf
- 6. http://egyankosh.ac.in/handle/123456789/38388
- 7. http://egyankosh.ac.in/handle/123456789/15404
- 8. http://egyankosh.ac.in/handle/123456789/38409
- 9. https://nptel.ac.in/courses/110/105/110105122/
- 10. http://egyankosh.ac.in/handle/123456789/38407

Course Outcomes

Upon completion of the course, the students will be able to:

CO1: Understand the concept of Advertising and Media Planning.

CO2: Discuss Creativity in Advertising, Copy Writing, and Advertising Campaigns.

CO3: Develop skills and understanding of Sales Management and Management of Sales Force

CO4: Understand Sales Budgeting, Sales Control, and Sales Personnel Performance.

Course Code : COM-528

Title of the course : Business Environment and International Trade

Number of Credits : 04

Effective from AY : 2022 – 2023

Prerequisites for	NIL	
the course:		
Objective:	 To develop the ability to understand and scan Business Environ To understand the various economic factors and policies. To equip with knowledge of social and cultural factors. To enable the learning of international factors. 	ment.
Content:	_	15 Hours
Content:	Unit 1 Theoretical Framework of Business Environment Concept, significance, and nature of business environment; Elements of environment micro and macro; Techniques of environmental scanning and monitoring. Constitution of India-Preamble, Features, Fundamental Rights, Directive Principles and Union - State Relations, Critical elements of the political environment; Government and business; Competition Act 2002, FEMA and Consumer Protection Act 1986. Unit 2 Economic Environment Significance and elements of economic environment; Economic system and business environment; Economic planning in India; Government policies, industrial policy, fiscal policy, monetary policy, EXIM policy. Public Sector, Private Sector, Joint Sector, and Cooperative Sector in India; Balance of Payment; Special Economic Zones (SEZs); Micro, Small, and Medium Enterprises (MSMEs); Village and Cottage Industries; Parallel Economy; Privatization; Devaluation of Rupee and Disinvestments. Unit 3 Demographical Environment (Socio-Cultural) Nature of Indian Society and Ethos; Social Interest, Institutions and Values Vis-à-vis Industrial Development; Responsibility of Business-Rationale, Scope, Responsibility Towards Self, Owners, Creditors, Depositors and Employees, Business Ethics-Meaning, Assumptions, Features, Principles, Need and Importance; Standards, Consumerism; Social Audit-Definition, Characteristics, Importance, Scope, Audit Process and Social Audit in India Unit 4 International Business Environment Globalization-Concept, Merits, Demerits, and Interdependency; India's International Trade; MNCs-Meaning; Characteristics; Merits and Demerits; Multinational and Govt. Policy; Foreign Capital Inflows-Concept, Merit, Demerits, and Present Trend; Collaborations and Agreements-Bilateral, Multilateral; Memorandum of Understanding (MOUs); International Economic Institutions – GATT, WTO, UNCTAD, World Bank, IMF; Transfer of Technology; Technology Policy.	15 Hours 15 Hours

Pedagogy:	The methodology used in the class will combine lectures and case discussions.	
References/ Readings	 Adhikary, M.: Economic Environment of Business; Sultan Chand & Sons, New Delhi. 6th Edition, 2012 Agrawal and Diwan: Business Environment; Excel Books. 2nd Edition, 2002 Ahluwalia, I. J.: Industrial Growth in India; Oxford University Press, New Delhi, 1985. Alagh and Yoginder K.: Indian Development Planning and 	
	 Policy; An Alternative View; Vikas Publishing House, New Delhi, 1991. 5. Aswathappa, K.: Legal Environment of Business; Himalaya 	
	Publishing House, Mumbai, 1992. 6. Chakravarty, S.: <i>Development Planning;</i> Oxford University Press, New Delhi, 1998.	
	7. Daniel, Radebaugh and Sullivan: <i>International Business Environment and Operations;</i> Pearson, Noida. 11 th Edition, 2005	
	8. Francis, Cherunillam: <i>Business Environment and Government;</i> Himalaya Publishing House, Mumbai. 25 th Edition, 2017 9. Ghosh, B.: <i>Economic Environment of Business</i> , Vikas	
	Publishing House, New Delhi. 2 nd Edition, 2018 Online Resources	
	https://examupdates.in/international-business-environment-notes/	
	2. https://www.dynamictutorialsandservices.org/2018/10/busine ss-environment-notes-theoretical.html	
	3. https://corporatefinanceinstitute.com/resources/knowledge/e conomics/macro-environment/	
Course	After the completion of this course, the students will be able to:	
Outcomes	CO 1: Scan the environment and its effects on business.	
	CO 2: Analyze the economic system and policies.	
	CO 3 : Equip with provisions of the Government concerning the business.	
	CO 4: Be updated with the international practices in the industry	

Semester III

Name of the Programme : Master of Commerce [M.Com]

Course Code : COM-600

Title of the course : Research Methodology

Number of Credits : 4 Effective from AY : 2022 – 2023

Effective from AY	: 2022 – 2023	
Prerequisites for the course:	NIL	
Objective:	 1.To understand the significance of the research, carry out the literature prepare content analysis, and identify the research gap. 2. To develop research questions, objectives, and related hypotheses. 3. To learn how to process the data and interpret results. 	
Content:	Unit 1	08 Hours
Content:	Introduction to Research Need, Purpose, and Importance of Research – Application of Research – Approaches to Research Design and steps to be followed in research (Quantitative, Qualitative, and Mixed). Identifying Research Gap – Content Analysis of the existing literature – Develop Research Questions, related Objectives, and Hypotheses – Research Design. Importance of Data (sample Vs. population/sampling methods/primary Vs. secondary) identification, collection, and analysis – Preparation of Questionnaire. Measurement and Scaling Techniques – Validity and Reliability – Data collection (pilot studies and Pre-tests). Unit 2 Data Analysis – 1 Uni / Bi / Multi-Variate Data – Organizing sample data (Tabulation and Graphs). [self-study of reading relevant research papers] [Includes practical problems on testing Cross Tabulation]. Describe the nature of sampling distribution – How to assess Performance, Reliability, Symmetry, and Normality. [Discussion on reading relevant research papers] [Includes practical problems]. Analyzing relationships and prediction using Regression and Time Series Analysis (Predictive Analytics) – Assessing relationships, reliability, cause and effect, lag and lead, and significance level. [Discussion on reading relevant research papers] [Includes practical problems]. Application of probability, Mathematical Expectation, and probability distributions (Binomial / Poisson / Normal). [Includes practical problems]. Unit 3 Data Analysis – 2 Importance of Theory of Estimation and Testing of Hypothesis (Large and Small Sample Testing, Non-Parametric Testing). [includes practical problems]	24 Hours
	Importance of Multi-variate data analysis using Exploratory Factor Analysis (EFA), Confirmatory Factor Analysis (CFA), and Structural Equation Modelling (SEM). [reading and discussion of relevant research papers].	

	Unit 4	6 Hours
	Report Writing	
	What constitutes a research report – Types of reports – Intellectual	
	honesty and ethics (Plagiarism, Cheating, Fabrication and	
	Falsification, Multiple Submission, Misuse of Academic Materials,	
	Complicity in Academic Dishonesty).	
Pedagogy:	Lectures, Case Studies, and Discussions.	
	Discussion on carrying out the literature review and preparing the	
	content analysis.	
	Discuss solving home assignments using M.S. Excel and other	
	statistical software, working with psychometric data, and identifying	
	relevant research problems.	
References/	1. Aizel, Amir D and Sounderpandian, Jayavel. <i>Complete</i>	
Readings	Business Statistics, Tata McGraw Hill., 2020.	
J	2. C. R. Kothari, Research Methodology: Methods and	
	Techniques , New Age International Publishers. 2 nd Edition,	
	2020.	
	3. Chawla, Deepak, and Sondhi, Neena. Research Methodology:	
	Concepts and Cases, Vikas Publishing House Private Ltd. 2 nd	
	Edition, 2020.	
	4. Cooper, Donald R, and Schindler, Pamela S, <i>Business Research</i>	
	<i>Methods</i> , Tata McGraw Hill. 11 th Edition, 2020.	
	5. Gupta, S.C. <i>Fundamentals of Statistics</i> , Himalaya Publishing	
	House. 7 th Edition, 2020.	
	6. Krishnaswami, O. R, Ranganathan. M and Harikumar P. N.	
	Research Methodology, Himalaya Publishing house. 2020.	
	7. Sherri L. Jackson, Research Methods and Statistics: A Critical	
	<i>Thinking Approach</i> , Cengage. 5 th Edition, 2020.	
	Online Resources:	
	1. https://mfs.mkcl.org/images/ebook/Fundamental%20of%20R	
	esearch%20Methodology%20and%20Statistics%20by%20Yog	
	esh%20Kumar%20Singh.pdf	
	2. http://www.ascdegreecollege.ac.in/wp-	
	content/uploads/2020/12/Research-Methods-and-	
	Statistics.pdf	
	3. https://ccsuniversity.ac.in/bridge-library/pdf/Research-	
	Methodology-CR-Kothari.pdf	
	4. https://www.statisticssolutions.com/research-methodology/	
Course Outcomes	Upon completion of the course, the students will be able to:	
Course outcomes	CO1: Successfully identify research gap and frame relevant research	
	questions.	
	CO2: Identify the type of sample data required, collect and analyse,	
	identify nature of sampling distribution and also reliability of the	
	sample data.	
	CO3: Perform testing procedure to ensure randomness of the sample	
	for further statistical inferences	
	CO4: Ensuring intellectual honesty and ethics while preparing a	
(Back to top)	research report.	

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Course Code : COM-601

Title of the course : Basic Econometrics

Number of Credits : 4

Effective from AY : 2022 – 2023

	: 2022 – 2023	
Prerequisites for the course:	NIL	
Objective:	 To acquire foundational knowledge of regression analysis skills in applying regression models to data. To understand basic knowledge and skills of diagnostic testir regression models. To enable learners to master basic econometric techniques for cross-section data. To enable learners to acquire basic time series analysis an skills using econometric and event study methodology. 	ng concerning for analysis of
Content:		15 Hours
Content:	Introduction to Econometric Methodology and Regression Analysis Econometrics — meaning and significance of econometrics in business decisions - Methodology of econometric analysis — Nature and sources of data for econometric analysis — Preparation of data for analysis — Introduction to classical linear regression model — Assumptions of CLRM — Specification and estimation of bivariate and multiple regression models — Hypothesis testing and statistical inference — Properties of least square estimators (BLUE) — Basic model diagnostics using the goodness of fit statistics— Regression terminology — Regression vs. causation — Regression vs. correlation — Reporting the results of regression analysis.	15 Hours
	Unit 2 Econometric Modelling and Diagnostic Testing Selection of model variables — Selection of functional form of regression — Model selection criteria — Issues in regression modeling - Autocorrelation, Heteroscedasticity, Multicollinearity — Consequences, tests for detection and remedial measures — Model misspecification errors — Types, consequences, and tests of misspecification errors — Errors of measurement and relevant consequences. Unit 3	20 Hours
	Analysis of Cross-Section Data Cross-section data — Data considerations and preparation, Sources of cross-sectional data — Cross-section data models - Dummy variables: Nature, ANOVA & ANCOVA Models — Cautions in the use of Dummy Variable — Interaction Effect using Dummy Variable — Applications of Dummy Variables - Seasonal Analysis, Structural breakpoint analysis using dummy variables. Unit 4 Analysis of Time Series Data	10 Hours 15 Hours
	Time series concepts — Stationarity in time series: Concept, Significance, Tests of stationarity in time series, ACF and PACF functions, Unit root tests, Transforming non-stationary time series	

	 Econometric modeling and forecasting using time series data A.R., MA, ARMA and ARIMA modeling – Diagnostics and forecasting using ARIMA – Event study methodology.
Pedagogy:	Lectures / case analysis / assignments / classroom interaction / lab. Practical problems may be solved using available open source software.
References/ Readings	 Asteriou Dimitrious, Stephen Hall, Applied Econometrics, Palgrave Macmillan, New York, 4th edition, 28th May 2021. Cameroon Samuel, Econometrics, McGraw Hill, New York, 2005. Davidson, J, Econometric Theory, Blackwell, USA, 1st edition, 7th April 2000. Goldberger, A.S. Introductory Econometrics, Harvard University Press, Cambridge, 1998. Greene, W. Econometric Analysis, Prentice Hall, New York, 5th edition. Gujarati, D. Basic Econometrics, McGraw Hill, New Delhi, 5th edition, 1st July 2017. Hayashi, F, Econometrics, Princeton University Press, Princeton, 19th November 2000. Pattreson, Kerry, An Introduction to Applied Econometric: Time Series Approach, Palgrave Macmillan, New York, 2000th edition29th June 2000. Ramanathan Ramu, Introductory Econometrics with applications, Thomson South Western, Singapore, 5th edition, 15th March 2005. Wooldridge, Introductory Econometrics, Thomson-South Western, Singapore, 5th edition, 26th September 2012. Online Resources: https://www.youtube.com/user/econometricsacademy https://www.youtube.com/user/patobi1 https://www.google.com/site/econometricsacademy/home https://www.economicsnetwork.ac.uk/teaching/Online%20 Text%20and%20Notes/Econometrics https://www.ssc.wisc.edu/~bhansen/econometrics/Econometrics.pdf
Course Outcomes	Upon completion of the course, learners will be able to: CO1: Apply methodology of regression analysis in developing models for data in social sciences. CO2: Perform diagnostic tests on regression models and improvise their models. CO3: Demonstrate application of dummy variables for varied purposes in the context of cross-section data. CO4: Develop basic time series models for forecasting using the ARIMA structure. CO5: Apply event study methodology on time series data for research and analytical purposes

Course Code : COM-602

Title of the course : Qualitative Research Number of Credits : 4

Prerequisites for the course:	NIL	
Objective:	 Identify the role and importance of various research (quantitative, qualitative, and mixed). To understand the process of carrying out qualitative research relevant areas, develop research questions and related interviews. To enable and acquire the ability to active listening skills in infocus group discussions on engaging in data collection, be interest in collecting the information, so participants get exprovide relevant and in-depth information promptly. To engage in preliminary interviews in classrooms, improvise listening, reviewing, and understanding the recorded interconducting mock interviews and role-plays to have more clarity for the final interview. To conduct various ways of analyzing the qualitative data provide appropriate and relevant interpretations. 	n and identify w questions. Interviews and by expressing incouraged to be the skill by erviews, and w before going
	6. To prepare and submit a qualitative research report.	_
Content:	Unit 1 Introduction to Research Approaches Evolution of Research (Ancient to Classical to Modern) — Research Approaches — Quantitative (variables, experimental and non-experimental) — Qualitative (art and science of knowing Ontology, Epistemology, Phenomenology, Ethnography, Narrative Inquiry, Case Study Research, Grounded Theory, Historical Research) — Mixed Methods Research — Examples of when a quantitative, qualitative and mixed research approaches are used (Discussion of relevant research papers). Unit 2 Introduction to Qualitative Research Significance of Qualitative Research — Multifaceted role of Qualitative Research —Competencies in doing Qualitative Research — Managing Field-based Research — Ethics and maintaining Ethical Standards of Conduct in Qualitative Research — How to ensure Ethical Standards — Role and importance of Literature Review (Research Purpose Statements, Research Hypothesis, and Research Questions) (preparing and submitting a research proposal — conducting a literature review and finding research gap, identification of a peer-reviewed journal that accepts submission of qualitative research works). Unit 3 Qualitative Research Design Developing qualitative research design — the role of identifying relevant research problems - role and importance of appropriate research questions, in-depth interview, and identifying good interview questions — Active listening as a key qualitative research skill — Applying active listening skills in interviews and focus group	10 Hours

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	discussions — Reviewing Research Literature (revisited) — Qualitative research sampling. (preparing research questions, good and effective interview questions, and conducting a preliminary survey) Unit 4 Qualitative Data Collection, Analysis, and Interpretation Types of Data and How to Collect them — Digital and Internet Data — Triangulation and Mixed methods — Qualitative data collection and data analysis skills — Doing fieldwork — Role of gaining, maintaining access, and nurturing field relationships — Interaction and carrying out participant-observation — Making field visits for data collection (Interviewing — Observing — Collecting and examining — Feelings). Data Analytic Strategies — Types of Data and Their Analysis — Recording data — What to record — Note-taking — Converting field notes into fuller notes — Recording data through Audio/Video mediums — Personal Journals — Importance of Online Data. Using and Assessing Qualitative Data Analysis — Analysing and Interpretation of Qualitative Date — Qualitative Data Analytic Phases — Online Data Analysis (Compiling, Dissembling, Reassembling (Arraying), Interpreting, and Concluding). Presenting Qualitative Research results — Narrative, Tabular, Graphic, and Pictorial — Creating Slides for Oral Presentations — Composing Qualitative Research for the Benefit of Stakeholders — Challenges of doing Qualitative Research. (qualitative date collection, identifying techniques used for analysis, carry out data analysis, interpretation of results, and preparing research report)	30 Hours
Pedagogy:	Lectures, Case Studies, and Self-study (based on reading research papers in qualitative research and watching educational	
References/ Readings	 Jennifer Mason, Qualitative Research, Sage. 3rd Edition, 2017. John W. Creswell, Research Design: Qualitative, Quantitative and Mixed methods Approaches, Sage. 5th Edition, 2018. Matthew B. Miles, A. Micheal Huberman, and Johnny Saldana, Qualitative Data Analysis: A Methods Sourcebook, Sage. 4th Edition, 2019. Norman K. Denzin and Yvonna S. Lincoln, The Sage Handbook of Qualitative Research, Sage. 5th Edition, 2017. Patricia Leavy, Research Design: Quantitative, Qualitative, Mixed Methods, Arts-Based, and Community-Based Participatory Research Approaches, The Guilford Press. 1st Edition, 2017. R. Burke Johnson and Larry Christensen, Educational Research: Quantitative, Qualitative, and Mixed Approaches, Sage. 5th Edition, 2018. Robert K. Yin, Qualitative Research from Start to Finish, The Guilford Press. 2nd Edition, 2017. Scott W. Vanderstoep and Dierdre D. Johnston, Research Methods for Everyday Life, John Wiley & Sons. (2017) Sharan B. Merriam and Elizabath J. Tisdell, Qualitative Research: A Guide to Design and Implementation, Wiley. 4th 	

- Edition, 2018.
- 10. Stephen D. Lapan, Qualitative Research: An Introduction to Methods and Design, Wiley. (2018)
- 11. Steven J. Taylor, Robert Bogdan, and Marjorie L. DeVault, *Introduction to Qualitative Research Methods: A Guidebook and Resource*, Wiley. 4th Edition, 2018.
- 12. Uwe Flick, *The SAGE Handbook of Qualitative Data Collection*, Sage 1st Edition, 2017.
- 13. Uwe Flick (Editor), *The SAGE Handbook of Qualitative Data Analysis*, Sage. 1st Edition, 2016.

Online Resources:

- https://course.ccs.neu.edu/is4800sp12/resources/qualmethod s.pdf
- 2. https://www.alnap.org/system/files/content/resource/files/main/qualitative-research-methodology.pdf
- 3. http://miror-ejd.eu/wp-content/uploads/sites/34/2017/03/Introduction-to-qualitative-research-methods.compressed.pdf
- 4. https://mpra.ub.unimuenchen.de/85654/1/MPRA paper 85654.pdf
- 5. https://www.questionpro.com/blog/qualitative-research-methods/#:~:text=Qualitative%20research%20is%20defined% 20as,looking%20to%20improve%20its%20patronage.
- 6. https://www.scribbr.com/methodology/qualitative-research/
- 7. https://www.physiopedia.com/Qualitative_Research_Methodology [imp]
- 8. https://neurolrespract.biomedcentral.com/articles/10.1186/s4 2466-020-00059-z [imp]
- 9. https://en.wikipedia.org/wiki/Qualitative research
- 10. https://www.omniconvert.com/blog/qualitative-research-definition-methodology-limitation-examples/
- 11. https://www.daneshnamehicsa.ir/userfiles/files/1/9-%20The%20Oxford%20Handbook%20of%20Qualitative%20Research%20by%20Patricia%20Leavy.pdf
- 12. http://www.sxf.uevora.pt/wp-content/uploads/2013/03/Mason_2002.pdf

Course Outcomes

Upon completion of the course, the students will be able to:

CO1: Understand various approaches to carryout successful research.

CO2: Understand how and in what way a successful qualitative research is carried out.

CO3: Develop relevant interview questions, carry out field survey, collect data and analyze the same to have better clarity about the research problem.

CO4: Prepare an effective and impressive qualitative research report.

Course Code : COM-621

Title of the course : Corporate Valuation Number of Credits : 4

: 2022 – 2023 **Effective from AY**

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Prerequisites for the course:	NIL	
Objective:	The following are the main objectives of the course - 1. To enable students to apply the various approaches to Corporate 2. To enable students to apply the Enterprise Discounted Cash Fl techniques in companies. 3. To enable students to apply the Relative Valuation & Non-DCF- A Valuation in companies. 4. To enable students to apply Value Enhancement techniques in con-	low valuation
Content:	Overview of Corporate Valuation Context of Valuation, Approaches to Valuation, Features of the Valuation Process: Bias in Valuation, uncertainty in valuation & Valuation complexity. Corporate Valuation in Practice, Information Needed for Valuation, Judicial Review and Regulatory Oversight on Evaluation, Intrinsic Value, and the Stock Market, Role of Valuation. Unit 2 Enterprise Discounted Cash Flow Valuation Enterprise DCF Model: Introduction, meaning, advantage & Disadvantages. Similarities and differences in valuing a firm and capital project. Steps involved in Enterprise DCF model: Analyzing Historical Performance, Estimating the Cost of Capital-CAPM and WACC, Forecasting Performance, Estimating the Continuing Value, Calculating and Interpreting Results. Enterprise DCF valuation: Two Stage and Three Stage Growth Model (Including problems/Cases). Unit 3 Relative Valuation & Non-DCF Approaches to Valuation Steps Involved in Relative Valuation, Equity Valuation Multiples, Enterprise Valuation Multiples, Choice of Multiple, Best practices Using Multiples, Assessment of Relative Valuation, Market Transaction Method, Non-DCF- Approaches: Book Value Approach, Stock and Debt Approach, Strategic Approach to Valuation, Guidelines for Corporate Valuation. (Including Problems/Cases). Unit 4 Value Enhancement and Value Report Types of Discounted Cash Flow (DCF) Approach to Value Creation, Economic Value Added (EVA) Approach to Value Enhancement —	20 Hours 15 Hours
Pedagogy:	Reporting Standards as per USPAP and ICAI (Including Problems/Cases). Lectures/ classroom discussion/ presentation/case study/ group project/ assignment or a combination of some of these. The	
References/ Readings	sessions shall be interactive to enable peer group learning. 1. Allman, K. A. <i>Corporate Valuation Modeling – A Step by Step Guide</i> . John Wiley & Sons, New Jersey. 1 st Edition, 2010	

- Chacko, G., & Evans, C. L. Valuation Methods and Models in Applied Corporate Finance. Pearson Education Ltd, 2nd Edition, 2014
- Chandra, P. Corporate Valuation; Text and Cases. Tata McGraw Hill Education Private Limited, New Delhi. 2nd Edition, 2020
- Chandra, P. Corporate Valuation and Value Creation. Tata McGraw Hill Education Private Limited, New Delhi. 1st Edition, 2011
- Chandra, P. Corporate Valuation A Guide for Analysts, Managers, and Investors. McGraw Hill Education (India) Private Limited. 1st Edition, 2014
- Damodaran, A. Damodaran on Valuation: Security Analysis for Investment and Corporate Finance. John Wiley & Sons, New Jersey, 2nd Edition, 2006
- De-Luca, Pasquale. Corporate Valuation Fundamental Analysis, Asset Pricing, and Company Valuation. Springer Nature, Switzerland, 1st Edition, 2018
- Massari, M., Gianfrate, G., & Zanetti, L. Corporate Valuation Measuring the Value of Companies in Tribulent Times. John Wiley & Sons, New Jersey. 1st Edition, 2016
- Monks, R. A. G., & Lajoux, A. R. Corporate Valuation for Portfolio Investment – Analysing Assets, Earnings, Cash Flow, Stock Price, Governance, and Special Situations. John Wiley & Sons, New Jersey, 1st Edition, 2010

Online Resources:

- 1. ICAI Corporate Valuation
- 2. https://resource.cdn.icai.org/57050bos46238cp12.pdf
- 3. ICMAI Business Valuation Management
- 4. https://icmai.in/upload/Students/Syllabus-2008/StudyMaterialFinal/P-18.pdf
- 5. ICMAI Financial Analysis and Business Valuation
- https://icmai.in/upload/Students/Syllabus-2012/Study_Material_New/Final-Paper20-Revised.pdf
- 7. ICSI Valuations and Business Modelling
- 8. https://www.icsi.edu/media/webmodules/FINALVALUATIONB
 OOK

FOR UPLOADING FEB 5.pdf

Corporate Finance Institute

https://corporatefinanceinstitute.com/resources/knowledg e/valuation/

Course Outcomes

Upon completion of this course, students will be able to:

CO1: Understand various approaches to Corporate Valuation.

CO2: Apply the Enterprise Discounted Cash Flow valuation techniques to companies

CO3: Analyse the Relative Valuation & Non-DCF- Approaches to Valuation in companies

CO4: Apply the various aspects of Value Enhancement techniques in Companies.

Course Code : COM-622
Course Title : Corporate Mergers and Acquisitions
Number of Credits : 4

Effective from AY	: 2022 – 2023	
Prerequisites for the course:	NIL	
Objective:	 To understand the Mergers and Acquisitions, Various Forms Restructuring, and Corporate Restructuring in Recent times in Understand Theories of Mergers, Types of Mergers & Macquisitions Process. To acquire knowledge and understanding of Takeover defense 	India Mergers, and
Content:	Unit 1	15 Hours
	Theories of Mergers Efficiency Theories — Information and Signaling — Agency Problems and Managerialism — Free Cash Flow Hypothesis — Market Power — Taxes and their Impact on Merger Decisions — Hubris Hypothesis.	15 Hours 15 Hours
	Participants in the Restructuring Activities - Post-Merger Management/Horizontal Mergers - Vertical Mergers - Conglomerate Mergers- Financial Conglomerate mergers - Product Extension Mergers - Geographic Market extension and Pure Conglomerate Mergers - Merger and Acquisition Process—Participants in the Restructuring Activities - Post-Merger Management.	15 Hours
Pedagogy:	 The following methods and forms of study are used in the course The methodology used in the class will combine lectures, applications, and case discussions. Lectures will address the assigned reading materials. The 	

required readings, study notes, and assigned home works are intended to support learning objectives and prepare the students adequately for the examinations.

 Review sessions will address assignments, end-of-chapter questions, and occasionally assigned cases.

References/ Readings 1. John

- John Humphrey, Kaplinsky, and Saraph, Corporate Restructuring, SAGE Publications Pvt. Ltd; India, 1998.
- Ranjit Kumar Mandal, Corporate Mergers in India: Objectives and Effectiveness, Kanishka Publishers, Distributors, India, 1995.
- S.Shiva Ramu, Corporate Growth through Mergers & Acquisitions, SAGE Publications Pvt. Ltd; India, 1st Edition, 1998.
- Sudarshan, The Essence of mergers and acquisitions Pearson PTR; India, 1995.
- Vijay Kumar Kaushal, Corporate Takeovers in India, Sarup & Sons, India, 1995.
- 6. Weston, Chung, Hoag, *Mergers, Restructuring and Corporate Control*, PHI, India, 1st Edition, 2015.
- J. Fred Weston, Juan A. Siu and Brian A. Johnson, *Takeovers, Restructuring and Corporate Governance*, Pearson; India, 3rd Edition, 2000.

Online Resources:

Online E-Books:

Mergers and Acquisitions from A to Z by Andrew J. Sherman https://www.pdfdrive.com/mergers-and-acquisitions-from-a-to-z-e157133810.html

Mergers, Acquisitions, and Other Restructuring Activities: An Integrated Approach to Process by Donald DePamphilis https://www.pdfdrive.com/mergers-acquisitions-and-other-restructuring-activities-an-integratedapproach-to-process-tools-cases-and-solutions-e157351328.html

Mergers, Acquisitions, and Corporate Restructurings by Patrick A. Gaughan https://www.pdfdrive.com/mergers-acquisitions-and-corporate-restructurings-e49474813.html

Mergers, Acquisitions, and Corporate Restructuring by Vishwanath S.R. and Chandrashekar Krishnamurti https://www.pdfdrive.com/mergers-acquisitions-and-corporate-restructuring-e38366324.html

Website Links:

- https://www.wtamu.edu/~jowens/FIN6320/MERGER% 20WAVES.html
- https://archive.mbda.gov/news/blog/2012/04/5types-company-mergers.html
- 3. https://corporatefinanceinstitute.com/resources/knowledge/strategy/corporate-reorganizationclause/
- 4. https://cleartax.in/s/corporate-restructuring

	 https://ibusinessmotivation.com/corporate-restructuring-meaning/ https://theintactone.com/2018/04/23/macr-u1-topic-5-hubris-hypothesis-of-takeovers/ https://www.slideshare.net/saurangpatel1/corporate-restructuring https://www.icsi.edu/media/webmodules/publications/3.%20Corporate%20Restructuring,%20Valuatuion%20and%20Insolvency.pdf http://egyankosh.ac.in/handle/123456789/6742 http://egyankosh.ac.in/handle/123456789/6280 	
Course Outcomes	On successful completion of Course, the candidate will be prepared with a CO1: Comprehensive and in-depth knowledge about Mergers and Acquisitions and broad-based knowledge about various forms of re-structuring, CO2: To understand the Theories of Mergers. CO3: To learn the Types of Mergers, M&A Process and role of different parties. CO4: To understand the Takeover defenses and Antitakeover measures.	

Course Code : COM-623
Title of the course : Indirect Taxes

Number of Credits : 4

Content: Uni Intr Indi bef ove Stru Cas	is course aims to gain expert knowledge of Goods and Service Tax ity principles, its relevant laws, and provisions.	and Customs 8 Hours
Objective: This Dut Content: Uni Intr Indi before Structure Case	hit 1 troduction to Indirect taxes and GST direct taxes – an overview – list of indirect taxes – taxation system fore the implementation of GST – taxes merged into GST - GST- an erview – taxable event in GST – Basic concepts under GST, GST ructure and Council, GST Act and Definitions - advantages of GST –	
Content: Uni Intr Indi bef ove Stru Cas	hit 1 troduction to Indirect taxes and GST direct taxes – an overview – list of indirect taxes – taxation system fore the implementation of GST – taxes merged into GST - GST- an erview – taxable event in GST – Basic concepts under GST, GST ructure and Council, GST Act and Definitions - advantages of GST –	
Intr Indi before ove Stru Cas	troduction to Indirect taxes and GST direct taxes — an overview — list of indirect taxes — taxation system fore the implementation of GST — taxes merged into GST - GST- an erview — taxable event in GST — Basic concepts under GST, GST ructure and Council, GST Act and Definitions - advantages of GST —	8 Hours
Indi before ove Stru Cas	direct taxes – an overview – list of indirect taxes – taxation system fore the implementation of GST – taxes merged into GST - GST- an erview – taxable event in GST – Basic concepts under GST, GST ructure and Council, GST Act and Definitions - advantages of GST –	
Exe sup sup sup GST Cor tax		20 Hours
Uni Bas Bas cred taxe Ass Uni Cus	sic procedures in GST – Registration under GST – Tax invoice, edit, and debit notes –E-way bill for transport of goods- Payment of xes by cash and through input tax credit – returns under GST – sessment – Demands and Recovery – Refunds nit 4	20 Hours 12 Hours
dut Cus Add – Sa and valu (Inc Bag	ty — Territorial waters and customs waters — 'Goods' under stoms Act — Basic Customs Duty Customs Tariff Act (CTA) 1975 — Iditional Customs Duty — Protective Duties — Countervailing Duties Safeguard Duty — NCCD of Customs - Transaction Value at the time d place of importation — the rate of exchange for customs luation — Inclusions and exclusions from Assessable value credit includes Practical Problems) — Methods of Valuation of Customs — ggage — the rate of Customs duty of Baggage (Includes Practical poblems).	
Inte	e teaching pedagogy of this course shall include the following: teractive Lectures/Discussions/presentations/ individual or group ojects/ assignments/Class activities /Self-study concerning pics assigned.	
References/ La	atest Editions of:	

Readings	 V. S. Datey: Taxmann's GST Ready Reckoner, (Latest edition) V. S. Datey: Taxmann's Indirect Taxes Law and Practice, (Latest edition)
	3. V. S. Datey: <i>Taxmann's Student's Guide to Service Tax</i> & <i>VAT</i> , (Latest edition)
	Reference Websites:
	www.dateyvs.com / www.gstcouncil.gov.in / www.cbic.gov.in / www.gst.gov.in
	Online Resources www.gstcouncil.gov.in / www.gst.gov.in / www.cbic.gov.in / www.dateyvs.com
	www.taxmann.com / www.india.gov.in / www.caclubindia.com
Course	Upon completion of this course, the student shall be able to:
Outcomes	CO1: Understand basic concepts of Goods and Service Tax, CGST,
	SGCT, IGST, Classification of Goods, and Valuation Rules.
	CO2: Discuss the tax provisions concerning the Composition
	Scheme under GST, Exemptions under GST, Concept of Supply of
	goods, and Nature of Supply. CO3: Learn the basic procedures under GST, incorporating the
	Registration, Filing of Returns, and Tax Payment.
	CO4: Understand the tax provisions of Customs Law, Valuation, and
	Baggage Rules.

Course Code : COM-624

Title of the course : Financial Risk Management

Number of Credits : 4

Effective from AY : 2022 – 2023

Effective from A		
Prerequisites for	NIL	
the course:		
Objective:	To enable the students to learn about the various types of risks faced k learn techniques of managing the risks, and apply these technique scenarios	•
Content:	Unit 1	16 Hours
	Introduction to Risk Concept and definitions of Risk – Risk vs. Uncertainty – Classification of Risk (Internal, External, Controllable, Uncontrollable, Inherent, and Residual) – Types of Risk (Market Risk, Foreign Exchange Risk, Interest Rate Risk, Liquidity Risk, Purchasing Risk, Legal Risk, Management Risk, Technology Risk) - Sources of Risk - Identification of Risk – Risk identification approaches – Root Cause Analysis – Tools for Risk Identification (PESTLE, SWOT) - Risk Assessment – Methods of Risk Assessment (Qualitative and Quantitative Measures) – Quantification of Risk (Judgement and intuition, Delphi approach, Scoring, Expected	
	Money Value, Simulation, Decision tree, Scenario Analysis) — Risk	
	Treatment Unit 2	16 Hours
	Risk Management Concept of Risk Management – Risk Tolerance – Objectives of Risk Management –Risk management process (Assessment, Analysis, Evaluation, Treatment, and Monitoring) – Risk Management Techniques (Risk Questionnaire, Flow Charts, Risk Event Maps, Risk Scorecards, Capital Budgeting, Value at Risk, Risk Heat Maps) – Loss forecasting – Selecting appropriate technique for treating loss exposure – Risk financing – Implementing and administering risk management Programme – Personal risk management	
	Unit 3 Credit Risk Management Overview of Credit Risk — Creation of credit risk — Need for management of credit risk — Components of Credit Risk — Factors affecting credit risk — Types of credit exposures (Short term, long term, non-fund based) — Evaluating Credit Risk — Mitigating Credit Risk — Qualitative Techniques of credit risk management (Credit Due Diligence, Credit Rating Scales, Portfolio Risk Management, Credit Loss Estimation, Credit Default Swaps, Credit Insurance) — Quantitative Techniques of Credit Risk Management (Altman Z Score, Risk Adjusted Capital/Returns, Value at Risk (VaR), Ratios on Financial Assessment, Credit Scoring) Unit 4	
	Operational Risk Management Meaning of Operational Risk — Need for operational risk management — Risk identification and types of risk — Insourcing and Outsourcing risk — Technology risk — Cyber Risk — Risk and control self-assessment —	

The teaching pedagogy of this course shall include the combination of the following: Interactive Lectures/Discussions/ presentations/case studies/ individual or group projects/ assignments/Class activities or a combination of some of these. The sessions shall be interactive to enable peer group learning. References/ Readings 1. Chapelle, A. Operational Risk Management: Best Practices in the Financial Services Industry. United Kingdom: Wiley., 2018 2. Chapman, R. J. Simple Tools, and Techniques for Enterprise Risk Management. Germany: Wiley, 1 st Edition, 2006 3. Corelli, A. Understanding Financial Risk Management. United Kingdom: Taylor & Francis. 2 nd Edition, 2019
 the Financial Services Industry. United Kingdom: Wiley., 2018 Chapman, R. J. Simple Tools, and Techniques for Enterprise Risk Management. Germany: Wiley, 1st Edition, 2006 Corelli, A. Understanding Financial Risk Management. United
 Fraser, J., Simkins, B. Enterprise Risk Management: Today's Leading Research and Best Practices for Tomorrow's Executives. Germany: Wiley, 2021 Girling, P. Operational Risk Management: A Complete Guide to a Successful Operational Risk Framework. United Kingdom: Wiley, 2013 Loader, D. Operations Risk: Managing a Key Component of Operational Risk. Switzerland: Elsevier Science, 1st Edition, 2006 Rejda, G. E. Principles of Risk Management and Insurance. India: Pearson, 13th Edition, 2016 Vaidyanathan, K. Credit Risk Management for Indian Banks. India: SAGE Publications, 2013 Van Gestel, T., Baesens, B. Credit Risk Management: Basic Concepts: Financial Risk Components, Rating Analysis, Models, Economic and Regulatory Capital. United Kingdom: OUP Oxford, 2008 Online Resources: https://www.investopedia.com/terms/r/riskmanagement.asp https://www.investopedia.com/terms/c/creditrisk.asp https://www.investopedia.com/terms/c/creditrisk.asp https://papers.ssrn.com/sol3/papers.cfm?abstract_id=320133 ICAI – Risk Management (https://www.icai.org/post.html?post id=16038)
Course Upon completion of this course, the student shall be able
Outcomes CO1: To gain a conceptual understanding of risk, risk management, and the role of risk managers CO3: To discuss operational risk, its management, and mitigations CO4: To discuss credit risk and the situations that give rise to credit risk. CO5: To understand the concept of enterprise risk and the enterprise
risk management process. (Back to top)

(Back to top)

Course Code : COM-625

Course Title : Treasury and Forex Management

Number of Credits : 4

Prerequisites for the course:	NIL	
Objective:	To understand and assess the objectives of Treasury Management	
objective.	2. To learn and understand the function and scope of Treasury Manage	ment
Content:	Unit 1 Introduction to Treasury Management Meaning, Objectives, Significance – Functions and Scope of Treasury Management – Organization Structure of Treasury - Relationship	12 Hours
	between Treasury and Financial Management - Treasury Management - Systems and Techniques - Treasury Policy and Procedure Manual - Open Position Limits – Deal Size Limits - Stop Loss Limits - Control and Reporting Requirements - Dealing and Trading Operations - Liquidity and Cash Flow Management - Treasury Management Processes - Payment & Settlement Systems	
	` <i>'</i>	
Pedagogy:	The following methods and forms of study are used in the course Lectures/ classroom discussions/presentations/case studies/ group projects/assignments, or a combination of some of these. The sessions shall be interactive to enable peer group learning.	
References/ Readings	 Dudley Luckett, <i>Money and Banking</i>, McGraw Hill. (Latest edition) Gerald Hatler, <i>Bank Investments and Funds Management</i>, 	

Macmillan, 1999

- M. Y. Khan, *Indian Financial System*, Tata McGraw Hill, 6th Edition, 2009
- 4. P. K. Srivastava, *Banking Theory and Practice*, Himalaya Publishing House, 2013
- 5. Srivastava, Divya Nigam, *Management of Indian Financial Institutions*, Himalaya Publishing House, 2015
- 6. Stigum, *Managing Bank Assets, and Liabilities*, Dow-Jones Irwin (Latest edition)
- 7. Vasant Desai, *Banks and institutional management*, Himalaya Publishing House, 2010
- 8. Vasant Joshi, Vinay Joshi, *Managing Indian Banks- Challenges Ahead*", Response Books, 3rd Edition, 2009
 Online Resources:
- 1. ICAI Forex and Treasury Management modules: https://www.icai.org/post.html?post_id=9992
- 2. https://resource.cdn.icai.org/40183cfmip29920mod1.pdf
- https://www.icsi.edu/media/webmodules/publications/FTFM _Final.pdf

Course Outcomes

After the completion of the course, the students will be able to:

CO1: To have a contextual appreciation of the changes in the global financial market, the issues facing the corporate financial manager, the development of academic theory and of practice in explaining and managing the financial risk these changes bring.

CO2: Understand and conquer the complexities of F.X. and treasury management

CO3: Ssolve integrated and practical treasury problems

CO4: Identify and evaluate exchange rate risks facing domestic and multinational companies.

Course Code : COM-626

Title of the course : Cost Management and Control

Number of Credits : 4

Prerequisites for	NIL	
the course:		
Objective:	 The main objectives of the course are: To understand the basis of cost management and how cost corout. To have an in-depth knowledge of various cost management tech control costs. To understand the practical applications of linear Programmer analysis, transportation problems, and assignment problems 	niques used to
Content:	Unit 1 Introduction to Cost Management Introduction, Meaning, Uses of Cost Management, Cost Control, Cost Reduction, Cost Avoidance, Strategic Cost Management — Competitive Advantage, Cost Leadership, Differentiation, Focusing. Contemporary Business Environment, Classification of Costs for	10 Hours
	Decision Making. Unit 2 Cost Management and Control Techniques – Basics Activity Based Costing – Meaning, Objectives, ABC and Traditional costing, Advantages and Limitations of ABC, Cost Pools, Cost Drivers and Cost objects, Criteria for successful implementation of ABC	
	system (Including problems). Target Costing – Meaning, Steps, Benefits of target costing, Value engineering in target costing. Transfer Pricing – Meaning, Objectives, Methods of transfer pricing, Transfer pricing in MNCs and Service Organisations. Balanced Scorecard – Balanced Scorecard perspective. Learning Curve Model – Phases, factors affecting learning curve, Applications of a learning	
	curve. Unit 3 Linear Programmeming Problems and Network Analysis Linear Programmeming – Meaning, assumptions, Applications of L.P. techniques in cost control, Constraints, Limitations (Including Problems). Network Analysis – Introduction, objectives, stages, drawing network diagram, PERT, and CPM (Including Problems).	
Pedagogy:	The pedagogy for this course constitutes a mixture of Lectures, Case study, Assignment on reading relevant research papers, and Group	

	Discussions.
References/	1. Edward Blocher, Cost Management: A Strategic Emphasis,
Readings	Tata McGraw Hill. 8 th Edition, 2020.
	2. Frederick S. Hillier, Gerald J. Lieberman, Bodhibrata Nag,
	Preetam Basu, Introduction to Operation Research, McGraw
	Hill 10 th Edition, 2017.
	3. Hilton, Maher, & Selto, <i>Cost Management</i> , Tata McGraw-Hill
	Publishing Co. Internatinal Edition, 2019.
	4. Horngreen, Foster, & Datar, Cost Accounting: A Managerial
	<i>Emphasis</i> , Prentice Hall. 16 th Edition, 2019.
	5. Jawahar Lal, <i>Strategic Cost Management</i> . Himalaya
	Publishing House, 1 st Edition, 2020.
	6. Ravi M. Kishore, <i>Strategic Cost Management</i> , Taxmann, 5 th
	Edition, 2020.
	Online Resources
	1. https://icmai.in/upload/Students/Syllabus2016/Final/Paper-
	15-Oct-2020.pdf
	2. https://icmai.in/upload/Students/Syllabus2016/Inter/Paper-
	9-April-2021.pdf
	3. https://globalcma.in/wp-content/uploads/2018/05/Final-
	Strategic-Cost-Management-Theory.pdf
Course Outcomes	CO1:Understand the basics of Cost Management and elements of
	costs.
	CO2: Understand various techniques to be used to control the costs.
	CO3: Understand and apply cost tools for making managerial
	decision.
	CO4: Able to do project planning and review of controlling
	techniques.

Course Code : COM-627

Title of the course : Banking and Financial Institutions

Number of Credits : 04

Effective from AY : 2022 – 2023

	: 2022 – 2023	
Prerequisites for the course:	NIL	
Objective:	 To provide students with an overview of commercial banking in To familiarize students with the regulatory framework of banking services, and the ALM system of Banks. To provide knowledge of Financial Intermediaries and other Financial Institutions. 	anks in India,
Content:	Unit 1 Overview of the Banking Sector Definition and meaning of banking, and importance of banks, Functions of Bank - Fundamental role and evolution of banking, the structure of Indian Banking system.; Licensing of banks in India, Branch licensing, Foreign Banks, Private Banks — Capital and voting rights, Corporate Governance, Challenges faced by Indian Commercial Banking system, Role & Functions of RBI. Unit 2 Banking and the Economy Banking and the Economy; Cash Reserve Ratio (CRR), Statutory Liquidity Ratio (SLR), Repo and Reverse Repo, Open Market Operations, Security Valuation, Bank — Customer Relationship, Security Creation; Pledge, Hypothecation, Mortgage and Assignment, Capital Account Convertibility, Other Banking Services: Fee-based - Fund Based Services, Money Remittance Services, and Banking Channels, E-Banking services, Central Banking and Monetary Policy. Unit 3	15 Hours
	Asset Liability Management of Banks Asset and Liability Management; - Investment Portfolio of Banks: - Investment Management - Components of Bank's Investment Policy — Liability Management: ALM Information Systems; ALM Organization; Liquidity Risk Management; Non-Performing Assets, NPA categories, NPA Provisioning Norms, SARFAESI Act. CAMELS Framework, Bank for International Settlements (BIS), Basel Framework, Regulatory Framework: Anti-Money Laundering and Know Your Customer, Banking Ombudsman Scheme, 2006. Unit 4 Financial Institutions Financial Intermediaries, Economic Role of Financial Intermediaries, Non-Banking Financial Institutions: India Infrastructure Finance Company Ltd(IIFCL), Small Industries Development Bank of India, Export-Import Bank of India (EXIM), National Housing Bank (NHB), NABARD, Credit Unions, Insurance Companies, Development and	15 Hours
Pedagogy:	Growth in Banking and Financial Institutions, Financial/ Banking Crisis in India and its impact on Economy. Lectures/ Class room Discussions/Assignments/Seminar/ Presentations.	

References/ Readings	 Burton M. and Lombra R.: The Financial System and the Economy: Principles of Money and Banking; South-Western. 4th Edition, 2005
	 Deva, V.: E-Banking; Commonwealth Publishers, New Delhi, 2007.
	3. Hubbard, R. G. and O'Brien, A.P.: <i>Money, Banking and the Financial System;</i> Pearson Education. 2 nd Education, 2019
	4. Khan, M. Y. : <i>Indian Financial System;</i> McGraw Hill. 11 th Edition, 2019
	 Padmalatha, S. and Paul, J.: Management of Banking & Financial Services; Pearson Education, New Delhi. 4th Edition, 2017
	6. Rao, P.: <i>Management of Banking and Financial Institutions;</i> Deep & Deep Publications, 2002.
	7. Smith, G.: <i>Money and Banking: Financial Markets and Institutions;</i> Longman Higher Education, 1982.
	8. Varshney, P. N.: <i>Banking Law & Practice;</i> Sultan Chand & Sons, New Delhi, 2017.
	9. NSE, NCFM Banking Sector Intermediate Module Online Resources:
	https://www.bankbazaar.com/finance-tools/emi- calculator/repo-rate-vs-bank-rate.html
	2. https://profitmart.in/blog/what-is-slr-crr/
	3. https://www.slideshare.net/rajuindukoori/rbis-monetary-policy-168619160
	4. https://topbankcoachingchandigarh.wordpress.com/2017/01/03/primary-security-vs-collateral-security/
Course	After completion of these courses, Students will be able to:
Outcomes	CO1: Understand the role of Banking in the Economy.
	CO2: Understand the Risk management of the Banking Sector and
	gain in-depth knowledge of banking services.
	CO3: Understand the Economic Role of Financial Intermediaries.
	CO4: Gain knowledge of other Non-Financial Institutions

Course Code : COM-628

Title of the course : Insurance Management

Number of Credits : 04

Effective from AY : 2022 – 2023

	T	
Prerequisites for	NIL	
the course:		
Objective:	 To understand the fundamentals of insurance management To have In-depth knowledge of Insurance company operations To evaluate various insurance policies and marketing strategie by the insurance company 	
Content:	Unit 1	15 Hours
Content.	Introduction to Insurance and Risk Management Insurance Management — Introduction, Meaning, Advantages and Disadvantages, Elements of Insurance Contract, Principles of Insurance, Kinds of Insurance, Insurance Intermediaries, Insurance Vs. Gambling, Role of Insurance in India. Risk Management — Risk, Peril, and Hazards, Categories of risk, Risk Management Process, Developments in the Insurance industry, Globalisation of Insurance Market. Unit 2	
	Life Insurance Business Life insurance – Concept and Definition, Features, Benefits, Types of life insurance policy – Term policy, Whole life, Endowment, Money back, Unit Link Insurance Plan (ULIP), Annuities and Pension plans, Individual and Group insurance. Documentation in Life insurance, Method of Risk Classification in Life insurance, Measurement of Risk and Mortality Table, Calculation of Premium, Life insurance Claims Management. Unit 3	
	General Insurance Business Introduction to General Insurance, Need and Advantages, Types of general insurance – Marine insurance, Fire insurance, Motor vehicles insurance, Health insurance, Liability and Property insurance, Personal accident insurance, Travel insurance, Rural Insurance. Pricing of non-life insurance products – rate making methods in general insurance, Documentation in General Insurance, Claim settlement in the general insurance business	
	Unit 4 Regulatory Framework and Insurance Marketing Regulatory Framework — Growth of Insurance in India, Regulatory Framework, IRDA — Objective, purpose, duties and functions, Formation of LIC/GIC, Insurance Act, Underwriting in life and non-life insurance, Reinsurance, Bancassurance. Insurance Marketing — Meaning, objective, Product innovations in Insurance, Marketing Strategies of insurance companies for life and non-life insurance, Customer Relationship Management in Insurance.	
Pedagogy:	The pedagogy for this course constitutes a mixture of Lectures, Case study, Assignment, and Group Discussions.	
References/	1. Vaughan, E. and Vaughan, T.: Fundamentals of Risk and	

Readings

- Insurance; John Wiley and Sons Inc. 11th Edition, 2014
- 2. Khan, M. Y.: *Indian Financial System;* McGraw Hill. 11th Edition, 2019
- 3. Mishra, M. N. & Mishra, S. B.: Insurance Principles and *Practice;* S. Chand. 22nd Edition, 2016
- 4. Gupta, P. K.: Fundamentals of Insurance; Himalaya Publishing House, 2017.
- 5. Pal, K., Bodla, B.S., and Garg, M.C.: Insurance Management, Principles, and Practice; Deep & Deep Publication, 2008.
- 6. Principles and Practice of General Insurance, ICAI
- 7. Principles and Practice of Life Insurance, ICAI
- 8. Insurance Law and Practice, ICSI
- 9. Insurance Intermediate Module NSE, NCFM **Online Resources**
- 1. https://licindia.in/ / https://www.gicofindia.com/en/
- https://www.icsi.edu/media/webmodules/publications/9.3% 20INSURANCE%20
- 3. LAW%20AND%20PRACTICE.pdf
- 4. https://www.insuranceinstituteofindia.com/web/guest/agent
- https://www.insuranceinstituteofindia.com/web/guest/insur ance-marketing-firm
- 6. https://www.google.co.in/books/edition/Insurance_Principle s and Practice 22ndE/vDRIDwAAQBAJ?hl=en&gbpv=1&dq=i nauthor:%22Mishra+M.N.+%26+Mishra+S.B.%22&printsec=fr ontcover

Course Outcomes | After completion of this course, the students will be able to:

CO1: Understand the fundamentals of the Insurance sector in India.

CO2: Gain in-depth knowledge of various insurance policies, rating mechanisms, and claim management.

CO3: Understand the marketing strategies used in the insurance sector.

CO4: Develop marketing strategies for insurance companies.

Course Code : COM-629

Title of the course : International Marketing

Number of Credits : 4

Effective from AY : 2022 – 2023

environment. 2. To understand the Product Strategy, B 3. To acquire knowledge and understand research, Global E-marketing, concustomers.	Branding, and Pricing of postanding of Internation mmunicating, and neground and Global Marketing Introduction – Scope of Cultural Dynamics of ernational Marketing	products. nal marketing gotiating with
environment. 2. To understand the Product Strategy, B 3. To acquire knowledge and understand, Global E-marketing, concustomers. Content: Unit 1 Introduction to International Marketing Environment Introduction to International Marketing — International Marketing — International Marketing — Environmental and Global Markets — Main Functions in International Marketing vs. Domestic Main International Marketing vs. Domestic Main	Branding, and Pricing of postanding of Internation mmunicating, and neground and Global Marketing Introduction – Scope of Cultural Dynamics of ernational Marketing	products. nal marketing gotiating with
Introduction to International Marketing a Environment Introduction to International Marketing — I International Marketing - Environmental an Global Markets - Main Functions in International Marketing vs. Domestic Main Function Marketing vs. Domestic Marketing vs.	Introduction – Scope of nd Cultural Dynamics of ernational Marketing -	
Polycentric, Regiocentric, and Geocentric Orienternational Marketing. Global Marketing Environment — Definition Marketing Environment — Models of Environment SLEPT — STEEPLE - Factors within the Global Environment International Products - New Product Develor Product ideas — International New Product New products in National Markets)- International Product Adoption vs. Standardization — Marketing - Factors influencing Product Ada Markets — International Product Life Cyc (Importance of Product Strategy - Elements Creating Product Strategy - Power of the Product Strategy - Power of the Product Strategic International Brandas Differentiator — Local Vs. Global Brands — Building International Brands. Unit 3 Pricing and Communication Decision for Inte Pricing Decisions - Factors affecting International Brands affecting Pricing Decisions - Pricing Issues in International Marketing. Communication in Marketing - Steps in Ecommunication - Integrated Marketing Communication - Integrated Marketing Communication Strategy - Factors Influences - Promotion.	entations (Ethnocentric, rientations) - Benefits of on —Reasons for Global mental Analysis — PEST—nvironment. Onal Markets opment (Identifying New to Department — Testing sional Product Planning — International Product Strategy of a Product Strategy of a Product Strategy — duct Strategy — duct Strategy — duct Strategy — Strategic Advantages of Strategic Advantages of Ernational Markets ional Pricing Strategies — g Approaches — Pricing Developing an Effective ommunication — Global encing Communication	15 Hours

	Unit 4 15	Hours
	Negotiating with International Customers, International Marketing	
	Research, and Global E-Marketing	
	Negotiating with International Customers – The Pervasive Impact of	
	Culture on Negotiation Behaviour - Implications for Managers and	
	Negotiators - Negotiations with Interest to Customers - Cultural	
	Differences - Differences in Language and Non-verbal Behaviours –	
	Differences in Values - Differences in Thinking and Decision-making	
	Process.	
	International Marketing Research - Scope of International Marketing	
	Research - Research of Industry, Market Characteristics, and Market	
	Trends (Buyer Behaviour Research - Product Research - Distribution	
	Research - Promotion Research - Pricing Research).	
	Global E-Marketing - Benefits of Global E-Marketing - Factors	
	influencing the Global E-Marketing Strategy (Diversity of regulations -	
	Infrastructure - Geographical distance - Language - User	
	Demographics - Buyer behavior - Payment systems).	
Pedagogy:	The following methods and forms of study are used in the course	
	 Lectures, Case Studies, and Self-study (doing home 	
	assignments based on reading and understanding different	
	International marketing)	
	Self-study on reading reference books in International	
	marketing management to understand the importance of	
	international marketing, product decisions, pricing decisions,	
	marketing research, communication, and negotiating with	
	customers.	
	Review sessions with self-learning, i.e., of advanced areas in	
	the course with the latest developments.	
References/	1. Gerald Albaum, Edwin Duerr and Alexander Josiassen;	
Readings	International Marketing and Export Management; Pearson,	
_	8 th Edition, 2016.	
	2. Kiefer Lee and Steve Carter; Global Marketing Management;	
	Oxford University Press, India, 3 rd Edition, 2012.	
	3. Michael R. Czinkota and Ilkka Ronkainen; <i>International</i>	
	<i>Marketing</i> ; South-Western College Publishing, India, 11 th	
	Edition, 2022.	
	4. Phillip R. Cateora, John L. Graham and Mary C. Gilly;	
	<i>International Marketing</i> ; McGraw-Hill Education. India, 18 th	
	Edition, 2019.	
	5. Sak Onkvisit and John J. Shaw; <i>International Marketing:</i>	
	Strategy and Theory ; Routledge Publishing, India, 5 th Edition,	
	2008.	
	6. Shakeel Ahmad Siddiqui; <i>International Marketing</i> ;	
	Dreamtech Press, India,	
	1 st Edition, 2011.	
	7. Vasudeva PK; <i>International Marketing</i> ; Excel Books, India, 4 th	
	Edition, 2010.	
	Online Resources	
	Online E-Books:	
	International Marketing: Analysis and Strategy By John Shaw,	
	2. International marketing. Analysis and strategy by John Shaw,	

Sak Onkvisit

https://www.pdfdrive.com/international-marketing-analysisand-strategy-fourthedition-e18760455.html

- 1. International Marketing by Francis Cherunilam https://www.pdfdrive.com/international-marketinge53714846.html
- International Marketing & Export Management by Gerald Albaum & Edwin Duerr https://www.pdfdrive.com/international-marketing-exportmanagemente188290586.html

Website Links:

- 1. https://www.tutorialspoint.com/advertisement and marketi ng communications/marketing communications introductio n.htm
- 2. https://www.linkedin.com/pulse/difference-between-swotpest-steep-steeple-analysismohammadpourfard/
- 3. https://www.business-to-you.com/scanning-theenvironment-pestel-analysis/
- 4. https://strategicmanagementinsight.com/tools/pest-pestelanalysis.html
- 5. https://nptel.ac.in/courses/110/104/110104068/
- 6. http://egyankosh.ac.in/handle/123456789/3159
- 7. http://egyankosh.ac.in/handle/123456789/3143
- 8. http://egyankosh.ac.in/handle/123456789/15879
- 9. http://egyankosh.ac.in/handle/123456789/17435
- 10. https://www.youtube.com/watch?v=sP2sDw5waEU

Course Outcomes Upon completion of the course, the students will be able to:

CO1: Evaluate the International marketing environment.

CO2: Understand and learn New product development ideas, marketing strategies, and branding issues.

CO3: Realize pricing, strategy, and communication decisions in International marketing.

CO4: Develop skills for International marketing research and negotiating with customers.

: COM-630 **Course Code**

Title of the course : Retail Marketing Number of Credits : 04

Effective from AY	: 2022 – 2023	
Prerequisites for the course:	NIL	
Objective:	 To understand the role, importance, and significance of retailing To understand how and in what way FDI helps in developing retailing business, various retail marketing strategies for improving competitive advantage. To effectively identify the location for a retail business and the layout pattern for easy accessibility. To carry out merchandise planning w.r.t procurement and pricing. 	
Content:	Unit 1	15 Hours
	An Overview of Retailing Introduction to Retail Industry – Growth of Retail in India – Global Retailers – Classification of retail organizations – types of ownership – merchandise offered – the type of retail store – store retailing – non-store retailing – Traditional and Modern retail formats in India – Product retailing v/s Service Retailing – Role of Services in Retailing – Trends in the Indian Retail industry – Airport Retailing – Railway Retailing – Multichannel Retailing (Case Studies). International retail marketing – FDI in Indian Retail Sector – Single Brand & multi-Brand Retail – Global scenario of FDI in the retail sector – FDI Policy Initiatives (Case Studies).	
	Unit 2	15 110
	Retail Strategy – Process of formulating retail strategy – Target Market and Retail Format – Growth strategies – diversification strategies – achieving competitive advantage and positioning – International expansion – Financial Management in retail – Sources of finance – Global growth opportunities (Case Studies) Unit 3	
	Retail Location and Layout Importance of store locations – types of locations – steps involved in choosing a retail location Country/region analysis – trade area analysis – site evaluation and selection – steps in site selection – store design and layout – exterior design and layout – interior design and layout – interior design elements – Visual merchandising – Space planning – Store Atmospherics (Case Studies) Unit 4	

	Strategies – Private label brands – national brands – Process of merchandise procurement – Global sourcing – vendor relations - Merchandise Pricing – Retail price – Setting retail price – elements – Price adjustments – pricing strategy – external influences on a retail pricing strategy – retail pricing objectives - Analyzing merchandise performance (Case Studies)
Pedagogy:	The following methods and forms of study are used in the course: Lectures, Case Studies, and Self-study (doing home assignments based on reading research papers in the area of Retail Marketing).
References/ Readings	 Chetan Bajaj, Rajnish Tuli and Nidhi Srivastava: Retail Management; Oxford University Press, Noida . 3rd Edition, 2016 Madhan, K.V.S.: Fundamentals of Retailing; McGraw Hill Education, Noida. 1st Edition, 2009 Michael Levy, Barton Weiz and Ajay Pandit: Retailing Management; McGraw Hill Education, Noida. 8th Edition, 2017 Swapna Pradhan: Retailing Management—Text and Cases; McGraw Hill Education, Noida. 4th Edition, 2012 Online Resources: https://en.wikipedia.org/wiki/Retail_marketing https://www.open.edu/openlearn/money-business/business-strategy-studies/retail-marketing/content-section-0?active-tab=description-tab
Course Outcomes	Upon completion of the course, the students will be able to: CO1: Understand the significance of retail marketing in the present globalized business world. CO2: Understand, identify, and apply various strategic options for making effective retail marketing plans. CO3: Identify the appropriate location for establishing retail business units, make out a proper layout for easy accessibility of goods for the consumers, and adopt appropriate promotional strategies. CO4: Carry out efficient and effective merchandise planning w.r.t procurement and pricing of goods for equating the supply with the potential demand.

Course Code : COM-631

Title of the course : Customer Relationship Management

Number of Credits : 04

Effective from AY : 2022 – 2023

	: 2022 – 2023	
Prerequisites for	NIL	
the course:		
Objective:	 To understand and describe a customer relationship management application. To understand how it has been successfully implemented in various organizations and what it takes to ensure a successful implementation. Participate in implementing CRM by understanding the business case and the importance of implementing such a system in an organization. 	
Content:	Unit 1	15 Hours
Content	Introduction to CRM Definition, concepts, and evolution of CRM; Objectives, need, essential features, components, and types of CRM; Benefits of CRM to the organization, customers, and market; limitations of CRM, success Factors of CRM and CRM myths. Unit 2 CRM Process and Developing CRM Strategy Introduction and objectives of CRM process; The CRM cycle: Assessment Phase, Planning Phase, The Executive Phase; Modules in CRM, 4C's (Elements) of CRM process; CRM process for marketing	15 Hours
	organization; Stakeholders in CRM. Developing CRM Strategy: Role of CRM in business strategy, Understanding Service Quality- Technical and Functional, Dimensions of Service Quality; Managing Customer Communications. Unit 3 The Value Creation Process CRM Implementation	15 Hours
	The Value Creation Process CRM Implementation The value that the customer receives: the nature of value, value proposition, value assessment. The value that an organization receives: customer profitability, customer acquisition and its economics, customer retention, and its economics. Choosing the right CRM solution; Framework for Implementing CRM: A step-by-step Process: Five phases of CRM projects- development customizations; beta test and data import; train and retain; roll out and system hand-off; support Unit 4	13 Hours
	CRM in Service Industry and E-CRM Status of CRM in service industry in India; Relevance of CRM for hospital services; CRM in banking and financial services; CRM in the insurance sector; The past, present, and future of CRM. An insight into E-CRM: need and key features for E-CRM, basic requirement of E-CRM. CRM links in E-business: E-Commerce and customer relationships on the internet.	15 Hours
Pedagogy:	Lectures/ case analysis/assignments/class room interaction/lab	
References/ Readings	Adrian Payne: HANDBOOK OF CRM: Achieving Excellence in Customer Management; Butterworth-Heinemann. 1 st Edition,	

	 Jerry fjermestad and Nicholas Romano: Electronic Customer Relationship Management; Routledge. 1st Edition, 2015 John Gosney and Thomas Boehm: Customer Relationship Management Essentials; Prima Tech, 2000. Judith, W.: Customer Relationship Management: Getting it Right; Pearson Education. 4th Impression, 2009 Kavitha, B.; Customer Relationship Management; Orange Books Publication, Chhattisgarh, 2020. Mohamed, H. P. and Sagadevan, A.: Customer Relationship Management: A Step by Step Approach; Vikas Publishing House, New Delhi. 1st Edition, 2003 Sheela Rani: Customer Relationship Management; Margham Publications, Chennai. 1st Edition, 1999 Online Resources: http://www.sasurieengg.com/e-course-material/MBA/II-Year-Sem-3/BA7015%20CUSTOMER%20RELATIONSHIP%20MANAGEMEN T.pdf https://www.businessmanagementideas.com/crm/customer-relationship-management-customer-relationship	
	3. https://www.brainkart.com/subject/Customer-Relationship-Management_77/	
Course Outcomes	Upon completion of the course, the students will be able to: CO1: Gain insight into business drivers and what it takes to implement a CRM application in a company successfully. CO2: Design customer relationship management strategies by understanding customers' preferences for the long-term sustainability of the Organizations. CO3: Choose the right CRM solution. CO4: Gain insights into E-CRM.	

Title of the course
Number of Credits
Effective from AY

Number of Commerce [M.Com]
COM-632
Travel and Tourism Management
3
4

Effective from AY	: 2022 – 2023	
Prerequisites for	NIL	
the course:		
Objective:	 To understand the significance of the travel and tourism industs. To understand the socio-economic impact of travel and tourism. To learn the effect caused by Covid19 on the travel and tourism. To assess the demand for and supply of the travel and tourism. To explore the future potential of the travel and tourism industrials. 	sm sm industry n industry
Content:	Unit 1	14 Hours
	Demand: Concepts and Definitions of Demand for Tourism – Consumer Behaviour and Tourism Demand – Determinants of Tourism Demand – Measuring the Demand for Tourism – Patterns of Demand – Assessment of Quality and Satisfaction [IPA, SERVQUAL, SERVPERF, and HOLSAT].	14 Hours
	Tourist Destination: The Geography of Tourism – Patterns and Characteristics of the Supply of Tourism – The Socio-cultural and Environmental Impacts – Tourist Motivation – Skills for the Key Sectors of the Travel and Tourism Industry – Tourism and Development Planning – Determination of Carrying Capacity.	
	Assessing the 4A's of the travel and tourism industry – Attractions (how to plan and market) – Accessibility (how to plan transportation to make travel comfortable) – Accommodation (how to plan and ensure a comfortable stay) – Amenities (how to plan and keep infrastructure ready for making the visit memorable) – Sustainable Tourism Role of intermediaries (attractions, accessibility, accommodation,	
	amenities) – How to market tourism products effectively - Role of Government organizations and marketing of tourism – Travel and Tourism Marketing – Marketing Planning – Marketing Mix – Impact of Social Media on Travel and Tourism. Unit 4 Future of Travel and Tourism Socio-economic impact of disasters (natural and man-made) on	18 Hours

Pedagogy:	travel and tourism industry — What makes the impact of Covid19 different on travel and tourism industry — Pre-pandemic and Pandemic period — What lies ahead Future of travel and tourism around the world — Emergence of Medical, Health, and Wellness tourism as a modern trend — Emergence of Spiritual, Religious, and Pilgrimage Tourism around the globe - Space Tourism: Problems and Prospects — Virtual Tourism: Role of Social Networking Sites and impact on Destination Image — What to Look for in the Next Century. The following methods and forms of study are used in the course:	
	Lectures / Case studies /Self-Study (literature) and fact-based assignments to better understand the importance of the supply of tourism and demand for tourism.	
References/ Readings	 Kotler, Bowen and Make, Marketing for Hospitality and Tourism, Pearson. 7th Edition, 2019. Lucius Walker, Tourism and Hospitality Management, Library Press. (2018) Marianna Sigala, Evangelos Christou, and Ulrika Gretzel, Social Media in Travel, Tourism, and Hospitality: Theory, Practice, and Cases, Ashgate. (2017) Melanie Smith and Laszlo Puczko, Health and Wellness Tourism, Elsevier, 1st Edition, 2017. Nigel Evans, David Campbell, and George Stonehouse, Strategic Management for Travel and Tourism, Elsevier. 1st Edition, 2017. Nigel Evans, Strategic Management for Tourism, Hospitality and Events, Routledge. 2nd Edition, 2018. Stephen J. Page, Tourism Management: Managing for Change, Elsevier. 2nd Edition, 2017. Victor T. C. Middleton, Alan Fyall, Michael Morgan, and Ashok Ranchhod, Marketing in Travel and Tourism, Elsevier. 4th Edition, 2018. Online Resources: https://www.unwto-tourismacademy.ie.edu/ https://icieducation.com/courses/business/travel-tourism/ https://www.unwto.org/ https://www.unwto.org/ https://www.oxfordhomestudy.com/courses/travel-and-tourism-online-courses/free-tourism-courses https://www.tutorialspoint.com/tourism_management/tourism_management_tutorial.pdf https://www.collegetutor.net/notes/Travel_and_Tourism_notes 	
Course Outcomes	Upon completion of the course, the students will be able to: CO1: Understand the dynamics of tourism as a catalyst of socio- economic transformation. CO2: Identify demand for and supply of tourism, including assessing level of satisfaction.	

CO3: Identify and develop a tourist destination based on 4 A's of
tourism, and efficiently marketing the same to potential tourists.
CO4: Understand trends in tourism and also importance of
responsible and sustainable tourism practices.

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Semester IV

Name of the

: Master of Commerce [M.Com]

Programme

Course Code

: COM-603

Title of the course

: Advanced Econometrics

Number of Credits

: 4

		1
Prerequisites for the course:	NIL	
Objective:	 To enable learners to apply cross-section regression mode dependent variables. To enable learners to acquire time series modeling and for with advanced analytical techniques for short-term ar relationships in variables of interest. To enhance skills in estimation and forecasting of volatility. To provide skills in building panel data models for examining relationships amongst financial variables. 	ecasting skills nd long-term
Content:	Unit 1	15 Hours
	Limited Dependent Variable Models Nature — Linear Probability Model — Limitations of LPM — Logit and Probit Models: Structure and specifications, Estimation, Interpretations, Computing marginal effects — Tobit Model: estimations and specification issues.	
	Unit 2	15 Hours
	Multivariate Time Series Analysis Vector autoregressive (VAR) models — Estimation and forecasting with VAR — Forecast error variance decomposition - Impulse response function — Generalized VAR - Forecasting with VAR models - Granger causality test — VAR based Granger causality test — Johansen Co-integration test — VECM model — ARDL model.	
	Unit 3	15 Hours
	Advanced Volatility Models Multivariate GARCH and conditional correlations models – Constant and Dynamic Conditional Correlations models – BEKK GARCH model – Stochastic volatility models: Concept, structure, Kalman filter. Unit 4	
	Panel Data Econometrics Panel data structure — Advantages of Panel Data —Pooled OLS Regression — Fixed Effects model — Random effects model — Properties of Various Estimators - Fixed Effects versus Random effects model — Wald test - Breush and Pagan Lagrange Multiplier Test — Hausman Test — Non-Stationary Panel - Panel unit root and cointegration tests	
Pedagogy:	Lectures / case analysis / assignments / classroom interaction / lab. Practical problems may be solved using available open source software.	
References/ Readings	 Asteriou Dimitrious, Applied Econometrics, Palgrave Macmillan, New York, 4th edition, 28th May 2021. Cameroon Samuel, Econometrics, McGraw Hill, New York, 2005. 	

- 3. Davidson, J, *Econometric Theory*, Blackwell, USA, 1st edition, 7th April 2000.
- Fabozzi, F., Focardi, S., Rachev, S. and Arshanapalli, B. The Basics of Financial Econometrics: Tools, Concepts and Asset Management, Wiley, 7th March 2014.
- 5. Goldberger, A.S. *Introductory Econometrics*, Harvard University Press, Cambridge, 1998.
- 6. Greene, W. *Econometric Analysis*, Prentice Hall, New York, 5th edition.
- 7. Guidolin, M. and Pedio, M. *Essentials of Time Series for Financial Applications*, Academic Press, UK, May 2018.
- 8. Gujarati, D. *Basic Econometrics*, McGraw Hill, New Delhi, 5th edition, 1st July 2017.
- 9. Hayashi, F, *Econometrics*, Princeton University Press, Princeton, 19th November 2000.
- 10. Pattreson, Kerry, *An Introduction to Applied Econometric: Time Series Approach*, Palgrave Macmillan, New York, 2000th edition, 29th June 2000.

Online Resources:

- 1. https://www.youtube.com/user/econometricsacademy
- 2. https://www.youtube.com/user/patobi1
- 3. https://sites.google.com/site/econometricsacademy/home
- https://www.economicsnetwork.ac.uk/teaching/Online%20T ext%20and%20Notes/Econometrics
- https://www.ssc.wisc.edu/~bhansen/econometrics/Econometrics.pdf
- 6. https://otexts.com/fpp2/arima.html
- 7. https://online.stat.psu.edu/stat510/

Course Outcomes

Upon completion of the course, learners will be able to:

COO1: Apply probability-based models, including LPM, logit, and probit models, to data in social sciences.

COO2: Perform forecasting by developing VAR models.

COO3: Estimate Granger causality models, including the VAR framework.

COO4: Develop models for examining the long-run relationship between financial variables using Johansen's cointegration and ARDL models.

COO5: Forecast financial market volatility using advanced GARCH volatility models and Kalman filter.

COO6: Demonstrate ability to develop useful panel data models with appropriate diagnostic procedures.

Name of the Programme : Master of Commerce [M.Com]

Course Code : COM-604

Title of the course : Business Analytics

Number of Credits : 4

Prerequisites for the course:	Research Methodology	
Objective:	 To apprise the learners about the Business analytics proces exposure to relevant applications and Programmeming use analytics. To develop expertise in learners in using data visualizating techniques for obtaining business insights. To train learners in Python. To enable learners to apply machine learning techniques. 	ed in Business
Content:	Unit 1 Introduction to Business Analytics Meaning and significance of business analytics - What is a business analyst and what value do they provide-Responsibilities of Business analyst and what value do they provide-Responsibilities of Business analyst: Applications of business analytics - Types of business analytics - Descriptive analytics - Predictive analytics - Prescriptive analytics - Building analytics capability - Business analytics process - Role of business analytics in strategy - Deployment of business analytics model - Requirements for effective implementation of business analytics models - Big data analytics - Challenges in data-driven decision making - Application software in business analytics. Unit 2 Exploratory Data Analysis Meaning of EDA - Applications of EDA - Data collection and data management - Data classification - Dealing with missing data - Data visualization: Univariate visualization, Bivariate visualization, Multivariate visualization - Graphical exploratory data analysis (Box-plots, heatmap, Histograms, Scatterplots) - Building business intelligence dashboard - Mapping - Interactive data charts - Data Mining. Unit 3 Introduction to Machine Learning Concept and applications of machine learning —Understanding the python platform-working with python-Obtain and understanding basic information about the dataset (shape, size, and type) using python-Graphs-Crosstabs- Identify the features and target. Unit 4 Applications of Machine Learning using Python - Dummy classifier, Logistic regression, Decision tree, and Random forest - Confusion	15 Hours 20 Hours
Pedagogy:	Metrix - ROC curve. Lectures / case analysis / assignments / classroom interaction / lab. Practical problems may be solved using available open source software.	
References/ Readings	 Abbott, D., Applied Predictive Analytics, Wiley, May 2014. Baesens, B., Analytics in a Big Data World, Wiley, 1st 	

	edition, 9 th May 2014.	
	3. Gujarati, D, <i>Basic Econometrics</i> , McGraw Hill, New Delhi, 5 th	
	edition, 1 st July 2017.	
	4. Hayashi, F, <i>Econometrics</i> , Princeton University Press,	
	Princeton, 19 th November 2000.	
	5. Kang, M. and Choi, E, <i>Machine Learning: Concepts, Tools</i>	
	and Data Visualization, World Scientific, 29 th March 2021.	
	6. Kumar, U, Business Analytics: The Science of data-Driven	
	<i>Decision Making</i> , Wiley, 1 st January 2017.	
	7. Laursen, G. and Thorlund, J. Business Analytics for	
	<i>Managers</i> , Wiley, 2 nd edition, 28 th October 2016.	
	8. Mitchelle, T, <i>Machine Learning</i> , McGraw Hill, 1 st edition, 1 st	
	July 2017.	
	9. Rao, P., Business Analytics: An Application Focus, PHI	
	Learing, Delhi, 30 th October 2013.	
	10. Tatsat, H., Puri, S., Lookabaugh, B, <i>Machine Learning and</i>	
	Data Science Blueprints for Finance, O'Reilly Media Inc.,	
	Boston, USA, 30 th November 2020.	
	11. Winston, W, Microsoft Excel Data Analysis and Business	
	<i>Modeling</i> , Pearson, 7 th edition, 26 th February 2022.	
	Online Resources:	
	1. https://www.coursera.org/specializations/analytics#courses	
	2. https://www.python.org/	
	3. https://www.udemy.com/course/python-for-data-science-	
	and-machine-learning-bootcamp/ 4. https://www.udemy.com/course/python-for-data-analysis-	
	step-by-step/	
	5. https://www.youtube.com/watch?v=y4S2gNbl9Ec	
	6. https://numpy.org/	
C	 	
Course Outcomes	CO1: Explain the concepts in business analytics, its process, and	
	strategic significance.	
	CO2: Perform descriptive analytics on data with techniques of descriptive statistics and data visualization.	
	CO3: Learn how to work with Python.	
	CO4: Apply techniques of Dummy classifier, Logistic regression,	
	Apply techniques of Dummy classifier, Logistic regression,	

CO4: Apply techniques of Dummy classifier, Logistic regression, Decision tree, and Random forest

Name of the Program: Master of Commerce [M.Com.]

Course Code: COM – 605

Title of the Course: Data Insights and Analytics

Number of Credits: 4

Prerequisites of	Nil	
the Course:	INII	
Objective :	 To enable the learners to identify data types used in analytics. To enhance the learners' skills in applying relevant statistical a tools for primary and secondary data. To thoroughly train learners using various data analytical softs R, Tableau and Spread Sheet. To enable learners to Create interactive visualization for better various visualization tools. To enable the learners to apply data analytics in practical research. 	ware such as insight using
Content:	business. Unit 1	10 hours
	Introduction to Data Analytics Basic terminologies on data – Data Types – Data Analytics Overview – significance of Data Analytics – Types of Data Analytics – Descriptive Analytics – Diagnostic Analytics – Predictive Analytics – Prescriptive Analytics – Benefits of data Analytics – Data Analytics for Decision Making – Big Data Analytics – Data Mining – Various Software Used in Data Analytics.	
	Unit 2 Application R Studio History and overview of R – Install and configuration of R and R Studio – Basic language elements and data structures – Data input/output – Data storage formats , Sub-setting objects – R Console – the Panes – Visualization Using R Studio – descriptive statistics in R Studio – Predictive Analytics using R Studio – Basic Common Commands used in R Studio for generating Daily Reports.	15 hours
	Unit 3 Application of Tableau Installing Tableau – Start Page – Connecting to Spread Sheet Files – Connecting to Text Files – joining Tables – Data Blending – Creating A First Report – Data Labels – Creating Folders – Storing Data – Totaling – Tableau Charts (Area chart, Bar chart, Box Plot, Bubble Chart, Circle Views, Heat Maps, Histograms, Scatter Plot, Pie Chart) – Application and Suitability of Charts in Tableau – Creating a Dash Board – Creating a Story.	5 hours
	Unit 4 Application of Spreadsheet Data Entry — Formatting — Mathematical Functions — Logical Functions — Lookup Functions — shortcut keys — sort and filter — charts and tables for visualization — creating Dashboards — Pivot Tables — descriptive Analysis in Spread Sheet — Predictive Analysis using Spreadsheet — Advanced Spreadsheet for Financial Modeling-Working with formula (Financial, statistical) Logical	30 hours

	Functions – Practical applications of IF function, Nested IF, AND,
	OR, NOT
	functions, What if analysis – Goal Seek, Scenario analysis, Data
	Tables, Application of Solver tool Data Analytics Toolpak for
	advanced data analysis for decision making.
	Planning dashboard layout, Static tables and charts on dashboard,
	Dynamic content in the spreadsheet dashboard.
Pedagogy:	Lecture - classroom sessions - practical analytics of data – group
	projects – case study analysis – group work
References:	1. Anasse Bari, Mohamed Chaouchi, Tommy Jung, Predictive
	analytics for dummies, 2nd edition Wiley, 2016.
	2. Baesens , B., Analytics in Big Data world, Wiley, first edition.
	3. Dinov, ID., Data Science and Predictive Analytics: Biomedical
	and Health Applications using R, Springer, 2018.
	4. Daniel T.Larose and Chantal D.Larose, Data Mining and
	Predictive analytics, 2nd edition Wiley, 2015.
	5. Jeffrey Strickland, Predictive analytics using R, Simulation
	educators, Colorado Springs, 2015 Max Kuhn and Kjell
	Johnson, Applied Predictive Modeling, 1st edition Springer,
	2013.
	6. George Peck,Tableau 9: The Official Guide, Mc Graw Hill,
	Indian Edition, 2020.
Course Outcomes:	Learners will be able to:
	Understand various concepts related to data analytics.
	Perform essential spreadsheet functionalities.
	3. Perform descriptive, diagnostic, predictive and prescriptive
	analyses on primary and secondary data.
	4. Apply data analytics using R Studio, Tableau and Spreadsheet
	application skills in business and research.

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Name of the Programme : Master of Commerce [M.Com]

Course Code : COM-651 Title of the course : Dissertation
Number of Credits : 16

Effective from AY	: 2022 – 2023	
Prerequisites for	Research Methodology	
the course: Objective: Content:	 To identify the research gap using extensive literature preparation of content analysis. To identify the source of data, ways of collecting the data relevant tools and techniques for analysing the data collecte To develop a standard quality research report clearly sharelevant components of an effective report and preparing paper. Stage 1 Research Problem Identification	and applying d. owing all the ng a working 60 Hours
	 Extensive Literature Review [Content Analysis – If done systematically, this itself can be used for preparing a research paper] Identification of Research Gap and Research Topic [Qualitative / Quantitative / Mixed] Identification of research journals where the result of the work can be submitted. Exploring the possibility of research collaboration with research scholars working in similar areas (within India and outside) & interacting with the identified research scholars about the proposed research problem, and ensuring research association. [if possible] [by strictly following the academic and research ethics] Making the weekly presentation of the progress made w.r.t. WHAT needs to be researched [Research Topic] WHY the research is relevant [Research Questions / Objectives / Hypotheses] HOW the research is going to be completed [Data source / collection / analysis / interpretation] Preparation of Introduction and Literature Review Chapter [Draft copy submission and revision]. 	
	[During the period December-January] Stage 2	
	Data Management	60 Hours
	[Source / Collection Methods / Tools and Techniques to be used]	
	 Preparation of methodology section [Draft copy submission and revision]. Identification of Source of Data – Collection of Data [by strictly following the academic and research ethics] – Coding and Compilation of Data. Testing Normality, Validity, and Reliability of Data. Analysis and Interpretation of Data + Report Writing [Draft copy submission and revision]. Making the weekly presentation of the progress made. 	

	[During the period January-February]
	Stage 3
	Report Writing
	 Finalization of Introduction, Literature Review and Methodology sections.
	 Draft copy submission of Analysis & Interpretation section [Draft copy submission, revision and finalization]. Draft copy submission of Theoretical contributions, Practical and Managerial implications, and Suggestions for further research based on the Content Analysis and Data Analysis results – Revision and finalization. Final Copy of the Dissertation. [by strictly following the academic and research ethics] Making the weekly presentation of the progress made. [During the period February-March] Stage 4 Working Paper Writing Preparing the draft copy of the research paper in line with the identified journal submission requirements. [by strictly following the academic and research ethics] Sharing the draft copy of the paper with research collaborators (if any) – revising and finalizing the paper. Submission of the paper (optional) – Revising the paper
	based on reviewer comments (if received on time) – resubmission – final acceptance of the paper (if received on time)
	[During the period March-April]
Pedagogy:	Discussion on relevant research papers – Case Studies – Periodic presentations on the progress of dissertation – Practicals on the tools and techniques used for data analysis – Discussions on methods used for data collection – assisting in data collection, validation, reliability, and analysis – assisting in carrying out Content Analysis, Report writing, Working paper writing, Plagiarism Testing, Article submission, and review process.
References/ Readings	 Adrian Wallwork, English for Writing Research Papers, Springer. 2nd Edition, 2018. David Evans, Paul Gruba, and Justin Zobel, How to Write a Better Thesis, Springer. 3rd Edition, 2019. Kate L. Turabian, A Manual for Writers of Research Papers, Theses, and Dissertations, The University of Chicago Press. 7th Edition, 2017.
	 Margret Cargill and Patrick O'Conner, Writing Scientific Research Articles: Strategy and Steps, Wiley Blackwell. (2017) Simon Kendel, How to write a Research Paper,
	Bookboon.com. (2018). 6. Stephen Howe, <i>PhraseBook for Writing Papers and Research in English</i> , The Whole World Company Press. 4 th Edition, 2017.
	7. Wayne C. Booth; Gregory G. Colomb; Joseph M. Williams;

	Joseph Bizup; and William T. Fitzgerald, <i>The Craft of Research</i> , The University of Chicago Press. 4 th Edition, 2016.
	 Justin Paul and Alex Raip Criado (2020), The Art of writing literature review: What do we know and what do we need to know? <i>International Business Review</i>, 29, 1-7 [https://doi.org/10.106/j.ibusrev.2020.101717] Thomas V. Perneger and Patricia M. Hudelson (2004), Writing a research article: advice to beginners, <i>International Journal of Quality in Health Care</i>, 16/3, 191-192 Pietro Beritelli, Sara Dolnicar, David Ermen and Christian Laesser, (2016), Research in a culturally diverse world:
	reducing redundancies, increasing relevance, <i>Tourism Review</i> , 71/1, 1-5. Online Resources: 1. https://www.scribbr.com/category/research-paper/ 2. https://www.grammarly.com/blog/how-to-write-a-
	research-paper/ 3. https://www.editage.com/insights/the-complete-guide-to-writing-a-brilliant-research-paper 4. https://thebestschools.org/resources/how-to-write-
	research-paper/ 5. https://www.wlc.edu/uploadedFiles/Content/Academics/Student_Success_Center/ResearchPaper.pdf
Course Outcomes	Students learns how to prepare a: 1. Standard quality dissertation work 2. Standard quality research paper 3. Standard quality working paper
	Submit the paper for review in a standard academic journals (<i>if</i> completed the work on time)

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