



## GOA UNIVERSITY

### Public Administration Programme

### Manohar Parrikar School of Law, Governance and Public Policy

### Report on Invited Lecture

### Publico III

### *Citizen participation in Sustainable Development Goals through the Right to Grievances*

1. Title of the Event/Activity/program	Invited Lecture Publico III <i>Citizen participation in Sustainable Development Goals through the Right to Grievances</i>
2. Date and Time	9 <sup>th</sup> January 2026 11.30 pm to 1.30 pm
3. Mode of conduct (Physical/Online)	Physical
4. School/ Directorate/ Section	Manohar Parrikar School of Law, Governance and Public Policy
5. Collaborating Agency/School/Directorate	-----
6. Detail of the Resource Person (Brief biodata)	<b>Shri Prasad Volvoikar.</b> Shri Volvoikar presently holds the position of the Director of Public Grievances and is a distinguished officer of the Goa Civil Services cadre. His career in public service marks a deep commitment to administrative excellence and the effective resolution of public concerns, making him a crucial link between the government and the community. Mr. Volvoikar holds degrees in Engineering (BE), Management (MBA), and Law (LLM), complemented by post-graduate diplomas in Corporate and Media Law. His academic rigor is further evidenced by his NET qualifications

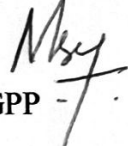
	in both Commerce and Management, and his ongoing pursuit of the CFA and CMA certifications.
<b>7. Number of Faculty attended/participated</b>	09
<b>8. Number of Student attended / participated</b>	23
<b>9. No. of external students/faculty/other participants</b>	03
<b>10. The objectives of the Program/activity/event</b>	<ol style="list-style-type: none"> <li>1. To expound the significance of the right to grievances and comprehend the role of Directorate of Public Grievances, Goa in addressing grievances</li> <li>2. To comprehend grievance redressal procedures and its relationship to SDG implementation, promoting responsive governance and policy adjustments.</li> <li>3. To examine institutional frameworks for incorporating public input into multi-level SDG planning, such as India's Public Grievances machinery.</li> <li>4. To provide a platform for intellectual deliberations between students and the State Directorate of Public Grievances</li> </ol>
<b>11. Description of the Program/activity/event</b>	<p>An invited lecture Publico III titled "<i>Citizen Participation in Sustainable Development Goals through the Right to Grievances</i>" was organized by the Public Administration Programme, MPSLGPP, Goa University, on 9 January 2026. Shri Prasad G. Volvoikar, Director of Public Grievances, Goa, discussed citizen participation and grievance redressal as key mechanisms for democratic accountability and SDG achievement, particularly SDGs 16, 11, 10, and 6. The lecture highlighted constitutional foundations, institutional mechanisms like CPGRAMS and Lokayuktas, and the role of digital platforms. The session concluded with interactive discussions, reinforcing the importance of inclusive, responsive governance.</p>
<b>12. Benefit/Key outcomes of the Program/activity/event</b>	<ol style="list-style-type: none"> <li>1. The lecture enhanced conceptual understanding of the pivotal relationship between the Right to</li> </ol>

	<p>Grievances and citizen engagement in SDGs, including the function and procedures of the State Directorate of Public Grievances, enabling them to connect grievances to responsive governance.</p> <ol style="list-style-type: none"> <li>2. Participants were able to comprehend institutional frameworks (such as the integration of CPGRAMS with SDG planning),</li> <li>3. Students acquired a comprehensive grasp of how public participation in SDGs is empowered by the Right to Grievances</li> <li>4. Students were able to understand the practical process in filing online application for specific grievances redressal through Goa Online Services and Directorate of Grievances.</li> </ol>
<b>13. Enclosures with report</b>	Flyer, Photos, Registration Sheet

Name and Signature of Coordinator:

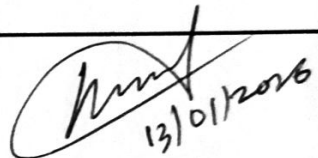
Dr. Sara Mahima George

Assistant Professor, MPSLGPP



Sr. Professor Rajendra S. Gad

Dean, MPSLGPP

  
13/01/2016

Names and Signatures of Co-coordinators

Ms. Richa Eknath Kajoli,

Asst. Prof., MPSLGPP



Ms. Tazmeen Ramzan Athani

Asst. Prof., MPSLGPP



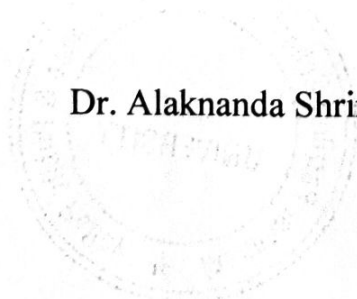

Seal of the School/Directorate/University



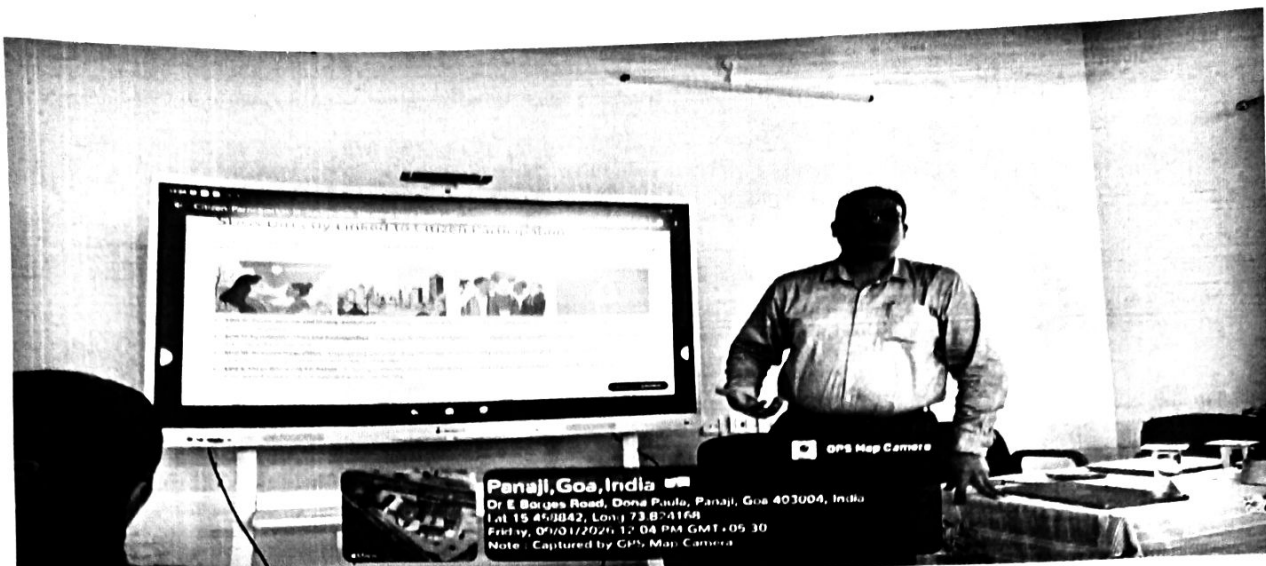
Sr. Prof. Rajendra S. Gad, Dean, MPSLGPP addressing the participants



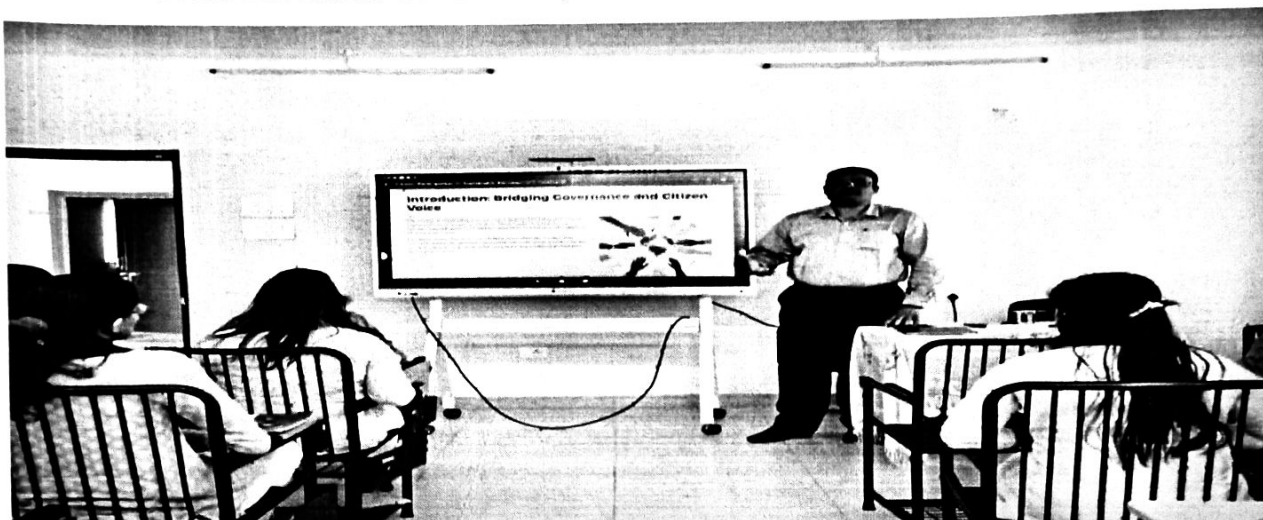
Dr. Alaknanda Shringare, Vice Dean Research addressing the audience



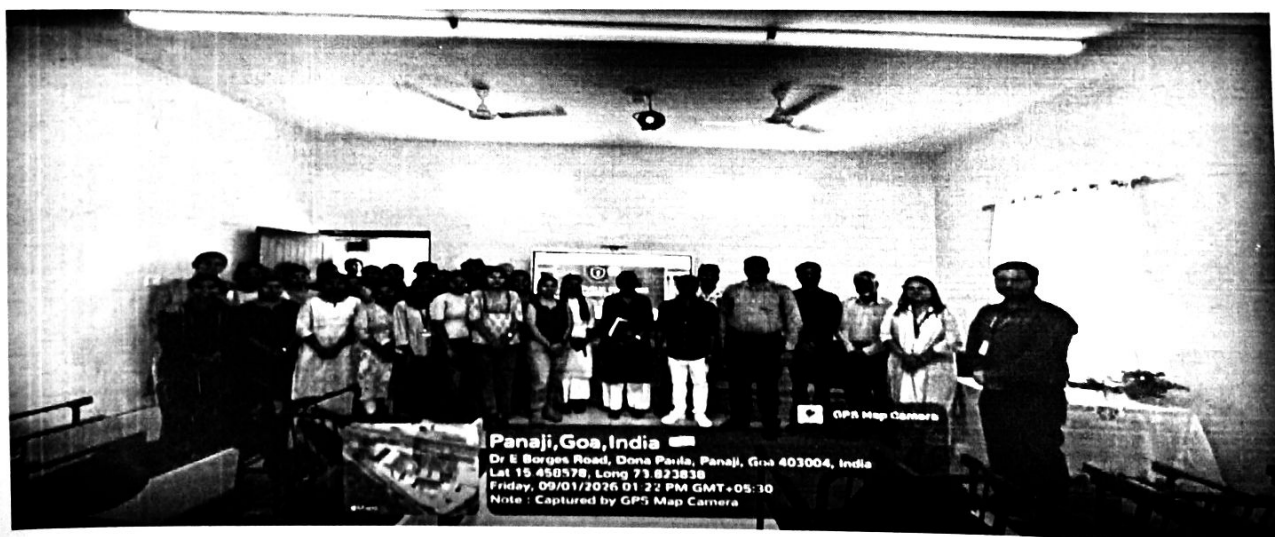




Resource Person: Shri Prasad G. Volvoikar, Director of Public Grievances, Govt. of Goa



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Group photo of Lecture Participants with Resource Person Shri Prasad G. Volvoikar



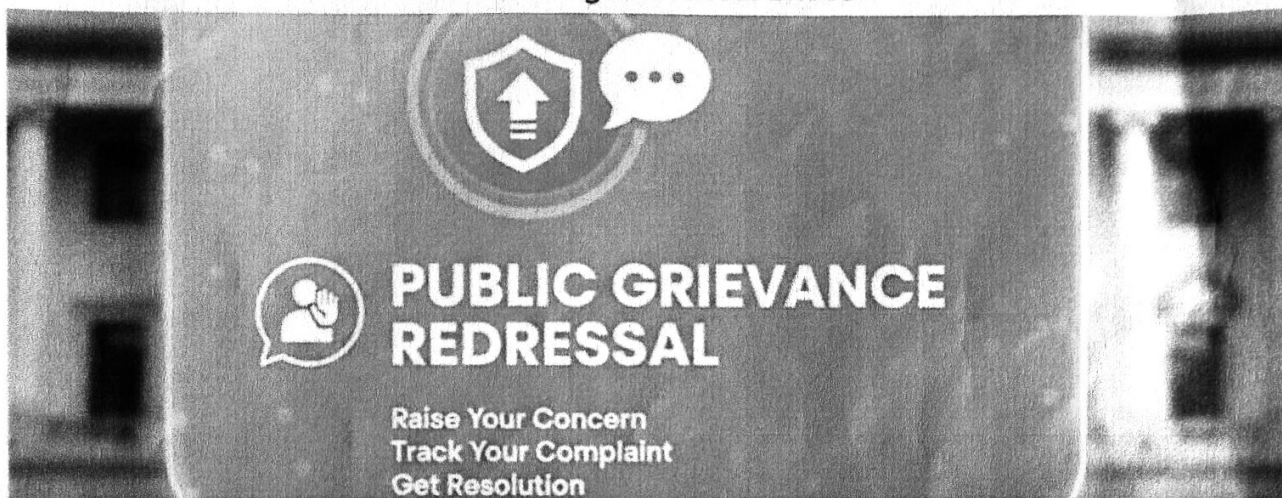


# GOA UNIVERSITY

**Manohar Parrikar School of Law,  
Governance and Public Policy  
PUBLIC ADMINISTRATION PROGRAMME**

**organises  
PUBLICO III  
Invited Lecture  
on**

***Citizen participation in Sustainable Development Goals through  
the Right to Grievances***



**Shri Prasad G. Volvoikar,  
Director of Public Grievances,  
Government of Goa.**

**Convenor  
Sr. Prof. Rajendra S. Gad  
Dean, MPSLGPP**

**Moderator  
Dr. Alaknanda Shringare,  
Vice Dean, Research, MPSLGPP**

**Coordinator  
Dr. Sara Mahima George  
Asst. Professor, MPSLGPP**

**Co- Coordinator  
Ms. Richa Eknath Kajoli  
Asst. Professor, MPSLGPP**

**Co- Coordinator  
Ms. Tazmeen Ramzan Athani  
Asst. Professor, MPSLGPP**



**09<sup>th</sup> Jan 2026**



**11.30am- 1.30 pm**



**SFC 17, MPSLGPP**



# GOA UNIVERSITY

Manohar Parrikar School of Law, Governance and Public Policy

## Invited Lecture Series Publico III

Title of Lecture: *Citizen participation in Sustainable Development Goals through the Right to Grievances*

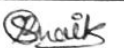
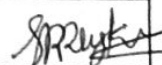

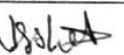
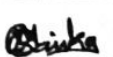
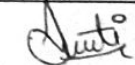
Resource Person: Shri Prasad Volvoikar, Director of Public Grievances, Government of Goa.

Venue: SFC 17, MPSLGPP, Block G, Goa University

Date: - 9/1/2026

Time: - 11.30 am to 1.30 pm

### REGISTRATION SHEET

Sr. No	Name of the Participants [IN BLOCK LETTERS]	Designation	Gender	Contact No.	Email id	Name of the Affiliated Institution/ School/ Organization	Signature
1.	RITU NAIK	STUDENT	F	9552361204	ritunaik434@gmail.com	MPSLGPP	
2.	Shmisha Pilgaonkar	STUDENT	F	7499250166	shmishap2003@gmail.com	MPSLGPP	
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4.	NEHA GHET	STUDENT	F	7038675594	ghetneha2404@gmail.com	MPSLGPP	
5.	MAYURI MAINEKAR	STUDENT	F	9370938164	mayurimainekar4467@gmail.com	MPSLGPP	
6.	Swati Dhavkar	STUDENT	F	9022850447	dhavkarSwati@gmail.com	MPSLGPP	





7.	MARIA ALETIA D'SILVA	STUDENT	F	9373576563	mariaadsilva2905@gmail.com	MPSLGPP	<u>Maria</u>
8	AMIT KUMAR	STUDENT	M	9122386308	amit94300kumar@gmail.com	MPSL	<u>Amit</u>
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14.	Vaibhavi Rane	Faculty	F	8669609167	vaibhavi.rane@unipa@gmail.com	MPS	<u>Vaibhavi</u>
15	Swara Dhorwadkar	STUDENT	F	7058422409	swaradhorwadkar24@gmail.com	MPS	<u>Swara</u>
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22	Ariya choudhary	STUDENT	F	9168	ariyachoudhary01@gmail.com	MPS	<u>Ariya</u>
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24	Alaknanda Shringar	Faculty	F	9923134346	ashringar@unigoa.ac.in	MPSLGPP	B
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26	Ruchika Naik	Faculty	F	9168751467	ruchika.naik@unigoa.ac.in	MPS	Ruchika
27	Dr. Steffi Quintal	Faculty	F	7768984728	steffi@unigoa.ac.in	(Public Administration) MPSLGPP	Steffi
28	Ms. Tazmeen R. Athani	Faculty	F	8177895643	tazmeen.athani@unigoa.ac.in	Public Administration (MPSLGPP)	Athani
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32	RIDDHI DICHOLKAR	Faculty	F	9527958148	riddhi@unigoa.ac.in	LLM, MPSLGPP	Riddhi
33	SHREYAS KALANGUTKAR	Student	M	9325572421	shreyaskalangutkar31@gmail.com	M.A, Pub Ad	Shreyas
34	SHANE KETTEL	Student	M	7350871920	shane.kettel@gmail.com	LLM	Shane
35	Abhinav Lawrence	DR. Alud	M	9923706377	ashwin@unigoa.ac.in	IV	Abhinav

