



GOA UNIVERSITY
Public Administration Programme
Manohar Parrikar School of Law, Governance and Public Policy
Report on Invited Lecture

Publico III

Citizen participation in Sustainable Development Goals through the Right to Grievances

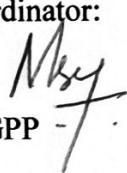
1. Title of the Event/Activity/program	Invited Lecture Publico III <i>Citizen participation in Sustainable Development Goals through the Right to Grievances</i>
2. Date and Time	9 th January 2026 11.30 pm to 1.30 pm
3. Mode of conduct (Physical/Online)	Physical
4. School/ Directorate/ Section	Manohar Parrikar School of Law, Governance and Public Policy
5. Collaborating Agency/School/Directorate	-----
6. Detail of the Resource Person (Brief biodata)	Shri Prasad Volvoikar. Shri Volvoikar presently holds the position of the Director of Public Grievances and is a distinguished officer of the Goa Civil Services cadre. His career in public service marks a deep commitment to administrative excellence and the effective resolution of public concerns, making him a crucial link between the government and the community. Mr. Volvoikar holds degrees in Engineering (BE), Management (MBA), and Law (LLM), complemented by post-graduate diplomas in Corporate and Media Law. His academic rigor is further evidenced by his NET qualifications

	in both Commerce and Management, and his ongoing pursuit of the CFA and CMA certifications.
7. Number of Faculty attended/participated	09
8. Number of Student attended / participated	23
9. No. of external students/faculty/other participants	03
10. The objectives of the Program/activity/event	<ol style="list-style-type: none"> 1. To expound the significance of the right to grievances and comprehend the role of Directorate of Public Grievances, Goa in addressing grievances 2. To comprehend grievance redressal procedures and its relationship to SDG implementation, promoting responsive governance and policy adjustments. 3. To examine institutional frameworks for incorporating public input into multi-level SDG planning, such as India's Public Grievances machinery. 4. To provide a platform for intellectual deliberations between students and the State Directorate of Public Grievances
11. Description of the Program/activity/event	An invited lecture Publico III titled " <i>Citizen Participation in Sustainable Development Goals through the Right to Grievances</i> " was organized by the Public Administration Programme, MPSLGPP, Goa University, on 9 January 2026. Shri Prasad G. Volvoikar, Director of Public Grievances, Goa, discussed citizen participation and grievance redressal as key mechanisms for democratic accountability and SDG achievement, particularly SDGs 16, 11, 10, and 6. The lecture highlighted constitutional foundations, institutional mechanisms like CPGRAMS and Lokayuktas, and the role of digital platforms. The session concluded with interactive discussions, reinforcing the importance of inclusive, responsive governance.
12. Benefit/Key outcomes of the Program/activity/event	<ol style="list-style-type: none"> 1. The lecture enhanced conceptual understanding of the pivotal relationship between the Right to

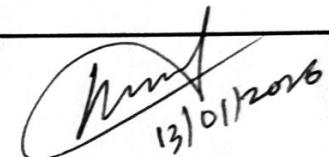
	<p>Grievances and citizen engagement in SDGs, including the function and procedures of the State Directorate of Public Grievances, enabling them to connect grievances to responsive governance.</p> <ol style="list-style-type: none"> 2. Participants were able to comprehend institutional frameworks (such as the integration of CPGRAMS with SDG planning), 3. Students acquired a comprehensive grasp of how public participation in SDGs is empowered by the Right to Grievances 4. Students were able to understand the practical process in filing online application for specific grievances redressal through Goa Online Services and Directorate of Grievances.
13. Enclosures with report	Flyer, Photos, Registration Sheet

Name and Signature of Coordinator:

Dr. Sara Mahima George



Assistant Professor, MPSLGPP



13/01/2016
Sr. Professor Rajendra S. Gad

Dean, MPSLGPP

Names and Signatures of Co-coordinators

Ms. Richa Eknath Kajoli,



Asst. Prof., MPSLGPP

Ms. Tazmeen Ramzan Athani



Asst. Prof., MPSLGPP



Seal of the School/Directorate/University



Sr. Prof. Rajendra S. Gad, Dean, MPSLGPP addressing the participants

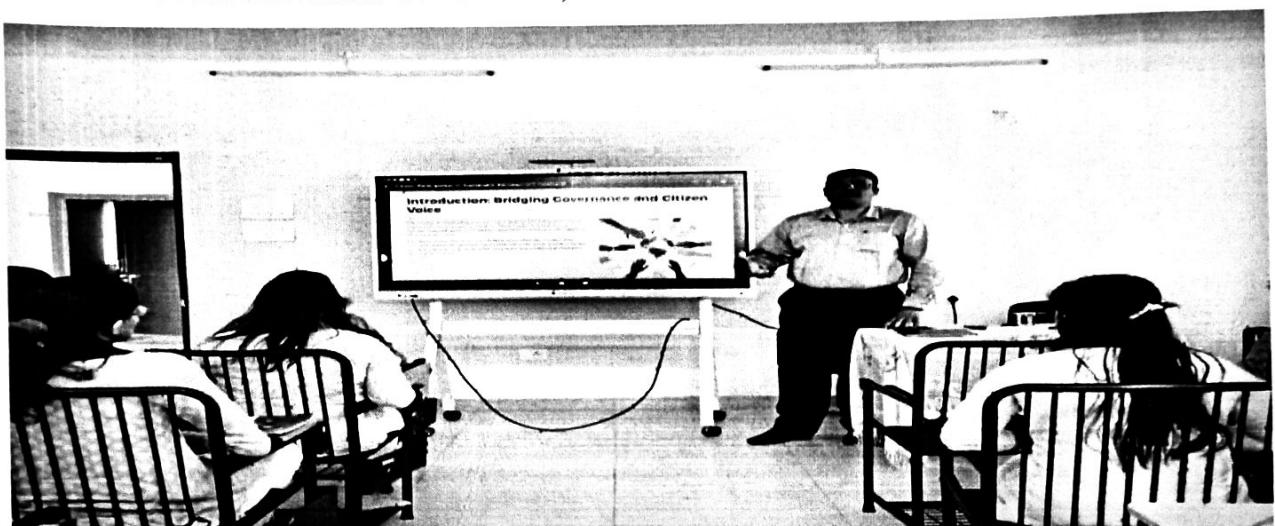


Dr. Alaknanda Shringare, Vice Dean Research addressing the audience





Resource Person: Shri Prasad G. Volvoikar, Director of Public Grievances, Govt. of Goa



Resource Person: Shri Prasad G. Volvoikar, Director of Public Grievances, Govt. of Goa



Group photo of Lecture Participants with Resource Person Shri Prasad G. Volvoikar





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GOA UNIVERSITY

**Manohar Parrikar School of Law,
Governance and Public Policy
PUBLIC ADMINISTRATION PROGRAMME**

organises
PUBLICO III
Invited Lecture
on

*Citizen participation in Sustainable Development Goals through
the Right to Grievances*



**Shri Prasad G. Volvoikar,
Director of Public Grievances,
Government of Goa.**

Convenor

**Sr. Prof. Rajendra S. Gad
Dean, MPSLGPP**

Coordinator

**Dr. Sara Mahima George
Asst. Professor, MPSLGPP**

Moderator

**Dr. Alaknanda Shringare,
Vice Dean, Research, MPSLGPP**

Co- Coordinator

**Ms. Richa Eknath Kajoli
Asst. Professor, MPSLGPP**

Co- Coordinator

**Ms. Tazmeen Ramzan Athani
Asst. Professor, MPSLGPP**



09th Jan 2026



11.30am- 1.30 pm



SFC 17, MPSLGPP



GOA UNIVERSITY

Manohar Parrikar School of Law, Governance and Public Policy

Invited Lecture Series Publico III

Title of Lecture: *Citizen participation in Sustainable Development Goals through the Right to Grievances*

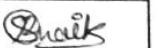
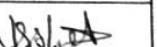
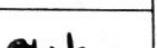
Resource Person: Shri Prasad Volvoikar, Director of Public Grievances, Government of Goa.

Venue: SFC 17, MPSLGPP, Block G, Goa University

Date: - 9/1/2026

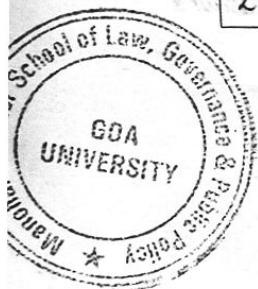
Time: - 11.30 am to 1.30 pm

REGISTRATION SHEET

Sr. No	Name of the Participants [IN BLOCK LETTERS]	Designation	Gender	Contact No.	Email id	Name of the Affiliated Institution/ School/ Organization	Signature
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7.	MARIA ALEXIA D'SILVA	STUDENT	F	9373576563	mariadslva2905@gmail.com	MPSL GPP	<u>M.S. LVS</u> Anufer.
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26	Ruchika.Naik	Faculty	F	9168751467	ruchika.naik@unigoa.ac.in	MPS (Public Administration)	Ruchi
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28	Ms. Tazeen R. Athani	Faculty	F	8177895643	tazeen.athani@unigoa.ac.in	Administration (MPSLGP)	R Athani
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35	Ashwin Laxmi	DA Head	M	9923701637	ashwin@unigoa.ac.in	IV	

