

FAQ'S Migration Certificate

1) Not able to get Login-id/Password after registration on portal.

- a) Check if the Email-id entered while registration is valid
- b) In some cases it may take some time for the system to send the login credential due to technical issues.
- c) Kindly send an Email to arcolg@unigoa.ac.in requesting for the login credentials.

2) Payment towards Migration fees are deducted from the account but not updated in the system.

- a) Wait for 12 hours and check if the payment is being updated.
- b) In case the payment is not updated, kindly send an Email with screenshot of payment details to the email-id arcolg@unigoa.ac.in
- c) Check the status of your payment in the Transaction details tab, if the transaction status shows "Failed" then the amount deducted will be credited back within 7-8 working days

3) How long will it take to get my Migration Certificate?

It takes 10 working days to issue the certificate after approval from your College/Department (subject to all the uploaded documents to be in proper order and valid and the payment is successful).

4) How will I get my Migration certificate?

The certificate will be posted to your address. It is not available for download.

5) Where do I get the Transfer Certificate?

From your College /Department.

6) I want to know the status of the application.

Login to your portal and you can track the status of your application.