



# गोंय विद्यापीठ

ताळगांव पठार

गोंय - ४०३ २०६

फोन: +९१-८६६९६०९०४८



(Accredited by NAAC)

## Goa University

Taleigao Plateau, Goa - 403 206

Tel : +91-8669609048

Email : registrar@unigoa.ac.in

Website: www.unigoa.ac.in

GU/DTT/PR/Student Grievances/2023-24/1008

Date: 11/10/2023

### ORDER

As required under the provisions of the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023, the Vice Chancellor is pleased to constitute a Student Grievances Redressal Committee (SGRC) comprising of the following:

- |   |                    |
|---|--------------------|
| 1. Prof. Anuradha Wagle<br>Dean,<br>Shenoi Goembab School of Languages and Literature                     | - Chairperson      |
| 2. Prof. Rajendra N. Shirsat<br>School of Chemical Sciences   | - Member           |
| 3. Prof. Jivan S. Parab<br>School of Physical and Applied Sciences  | - Member           |
| 4. Prof. K. G. Sankaranarayanan<br>Goa Business School  | - Member           |
| 5. Dr. Hanumant C. Chopdekar<br>Associate Professor,<br>Shenoi Goembab School of Languages and Literature | - Member           |
| 6. President, Goa University Campus Student Union   | - Special Invitee  |
| 7. Assistant Registrar- Public Relations  | - Member Secretary |

**Student Grievances Redressal Committee (SGRC) shall have the following Terms of Reference:**

- A complaint from an aggrieved student relating to the institution shall be addressed to the Chairperson, Student Grievances Redressal Committee (SGRC)
- The quorum for the meeting including the Chairperson, but excluding the Special Invitee, shall be three.
- The Students' Grievances Redressal Committee, as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institution and the aggrieved student.

- iv. An aggrieved student may appear either in person or authorize a representative to present the case.
- v. Institutions shall extend cooperation to the Student Grievances Redressal Committee.
- vi. The SGRC shall send its report with recommendations, if any, to the Vice Chancellor and a copy thereof to the aggrieved student, preferably within a period of 15 working days from the date of receipt of the complaint.
- vii. Any student aggrieved by the decision of the SGRC may prefer an appeal to the Vice Chancellor (Till the appointment of the Ombudsperson), within a period of fifteen days from the date of receipt of such decision.
- viii. The Vice-Chancellor (Till the appointment of the Ombudsperson) may recommend appropriate action against the complainant, where a complaint is found to be false or frivolous.

The term of the Chairperson and Members shall be for a period of two years and the term of the Special Invitee shall be one Year.

  
(Prof. V. S. Nadkarni)  
REGISTRAR

To:

1. The Chairperson, Members and Special Invitee.
2. Director, Directorate of Students Welfare.
3. Public Grievance Officer.
4. AR to R
5. PS to VC