



गोंयविद्यापीठ

ताळगांवपठार

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(Accredited by NAAC)

GU/Academic (Colg.)/2023-24/20

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## **C I R C U L A R**

Deans of Schools/Deans/Principals of Affiliated Colleges are informed that the University Statute SA-35 provides for an effective mechanism for the Redressal of Grievances which is reproduced below:

### **SA-35: Statute regarding Redressal of Grievances**

- (i) Any student or any employee of the University or affiliated College/ Institution shall first approach the competent authority of the University /College /Institutions, mentioned in the relevant provisions of the Act, Statutes, Ordinances, Regulations or the Rules, as the case may be for redressal of any grievances that he or she may have. It is only when the competent authority has not been able to redress the grievance, that an appeal shall lie to the Vice-Chancellor against the decision. The Vice-Chancellor shall take appropriate action in keeping with the provisions of the Act, Statutes, Ordinances, Rules and Regulations of the University.
- (ii) An appeal against the decision of the Vice- Chancellor shall lie to the Executive Council and the Executive Council shall take action as per the provisions of clause (12) of statutes (vii) or sub-section 2 and 3 of section 28 or section 30 of the Goa University Act, 1984, as the case may be.
- (iii) The request for redressal of grievance shall be made to the competent authority within two weeks of its occurrence. An appeal against the decision of the competent authority may be made to the Vice-Chancellor within two weeks from the date of the communication of the decision of the competent authority. An appeal against the decision may be made to the Executive Council within four weeks from the date of the communication of the decision of the Vice-Chancellor.
- (iv) The grievances against the Vice-Chancellor and/or the Executive Council shall be referred to the Chancellor directly for further action as per the provisions of the Act.



It has been brought to the notice of the University that stakeholders are directly approaching the office of the Hon'ble Chancellor and Governor of Goa with their Representations/ Grievances without following the procedure laid down in the above referred Statute.

Deans of Schools/Deans/Principals Affiliated Colleges are requested to give wide publicity to the available Grievance Redressal Mechanism amongst the staff and the students' community to enable effective and speedy disposal of their grievances.



  
(Prof. V. S. Nadkarni)  
**REGISTRAR**

To,

1. The Deans of Schools/ Deans/Principals of the Affiliated Colleges.
2. Joint Registrar – Academic.
3. Joint Registrar – Administration.
4. A.R. to Registrar.
5. P.S. to Vice-Chancellor.

Copy for information to,

1. The Secretary to Hon'ble Governor of Goa and Chancellor of Goa University, Raj Bhavan, Dona Paula, Goa.
2. The Director, Directorate of Higher Education, Government of Goa, SCERT Building, Alto, Porvorim, Goa.